What is Telehealth?
Telehealth is the use of electronic technology to remotely connect you with your Smilow provider to share information or to receive follow-up care. Smilow providers can also use Telehealth to share clinical information with other Smilow medical providers to help make decisions about your care.

What are the Benefits of Using Telehealth?
• Share health information remotely
• Save time by eliminating travel and waiting
• Receive medical care from the comfort of your home or a location of your choice in CT

There are many ways to use Telehealth:
• Video Visits by Smartphone or tablet from a convenient location for you
• Video Consults from your oncologist’s office
• Remote device monitoring (blood pressure, glucometer, activity tracker, weight scale, etc.)
• Written consultations between you and your provider

Is My Personal Information Secure?
Your healthcare and personal identifiable information is securely transmitted using Telehealth technology.

What is a Video Visit?
A Video Visit connects you to your Smilow provider using your smartphone or tablet. During the Video Visit, you can communicate directly with your provider.

What do I need for a Video Visit?
• Smartphone or tablet
• MyChart* account, MyChart login and password
• MyChart* App downloaded onto your smartphone or tablet

What is a Video Consult?
If your oncologist recommends a consultation with another provider at Smilow Cancer Hospital, he/she can schedule you for a Video Consult with that provider at your oncologist’s office. You will be scheduled to return to the office and will consult with the provider via video at your appointment time.

*MyChart is a secure online patient portal which gives you access to your healthcare information. If you do not have MyChart, you can request to access online at yalemedicine.org/mychart

yalecancercenter.org/telehealth