## WEBVTT

NOTE duration: "01:01:21.7710000"

NOTE language:en-us

NOTE Confidence: 0.8496061

00:00:00.000 --> 00:00:02.105 Great, thanks everyone for joining

NOTE Confidence: 0.8496061

 $00{:}00{:}02.105 \dashrightarrow 00{:}00{:}04.122$  our Cancer Center grand rounds.

NOTE Confidence: 0.8496061

00:00:04.122 --> 00:00:06.540 Today my name's press 9 month.

NOTE Confidence: 0.8496061

 $00{:}00{:}06.540 \dashrightarrow 00{:}00{:}08.958$  I'm a faculty member in the

NOTE Confidence: 0.8496061

00:00:08.958 --> 00:00:10.167 Department of Pediatrics.

NOTE Confidence: 0.8496061

00:00:10.170 --> 00:00:12.588 I have the distinct honor of

NOTE Confidence: 0.8496061

00:00:12.588 --> 00:00:14.200 introducing our Cancer Center,

NOTE Confidence: 0.8496061

00:00:14.200 --> 00:00:15.220 grand rounds,

NOTE Confidence: 0.8496061

 $00:00:15.220 \dashrightarrow 00:00:18.280$  guest speaker today Doctor Abby Rosenberg.

NOTE Confidence: 0.8496061

 $00:00:18.280 \longrightarrow 00:00:20.340$  Doctor Rosenberg is an associate

NOTE Confidence: 0.8496061

 $00:00:20.340 \longrightarrow 00:00:21.988$  professor of pediatric hematology

NOTE Confidence: 0.8496061

 $00{:}00{:}21.988 \dashrightarrow 00{:}00{:}24.423$  and oncology at the University of

NOTE Confidence: 0.8496061

 $00:00:24.423 \longrightarrow 00:00:26.050$  Washington School of Medicine.

NOTE Confidence: 0.8496061

 $00:00:26.050 \longrightarrow 00:00:28.384$  The director of Pediatrics at the

 $00:00:28.384 \longrightarrow 00:00:30.437$  Cambia Palliative Care Center of

NOTE Confidence: 0.8496061

 $00:00:30.437 \dashrightarrow 00:00:32.597$  Excellence at University of Washington,

NOTE Confidence: 0.8496061

 $00:00:32.600 \longrightarrow 00:00:35.099$  director of the pilot of Keran Resilience

NOTE Confidence: 0.8496061

00:00:35.099 --> 00:00:36.659 Laboratory at Seattle Children's

NOTE Confidence: 0.8496061

 $00{:}00{:}36.659 \dashrightarrow 00{:}00{:}38.784$  Research Institute and the Director

NOTE Confidence: 0.8496061

00:00:38.784 --> 00:00:41.003 of Survivorship and Outcomes Research

NOTE Confidence: 0.8496061

00:00:41.003 --> 00:00:42.819 at Seattle Children's Hospital,

NOTE Confidence: 0.8496061

 $00:00:42.820 \longrightarrow 00:00:44.930$  Cancer and Blood Disorders Centers

NOTE Confidence: 0.8496061

 $00{:}00{:}44.930 \dashrightarrow 00{:}00{:}47.320$  through her work as Program Co.

NOTE Confidence: 0.8496061

 $00:00:47.320 \longrightarrow 00:00:49.744$  Director for the University of Washington

NOTE Confidence: 0.8496061

 $00{:}00{:}49.744 \dashrightarrow 00{:}00{:}52.300$  T32 program in Positive care research.

NOTE Confidence: 0.8496061

 $00:00:52.300 \longrightarrow 00:00:54.757$  And a lead mentor in the palliative

NOTE Confidence: 0.8496061

 $00{:}00{:}54.757 \dashrightarrow 00{:}00{:}56.290$  care and Resilience Laboratory

NOTE Confidence: 0.8496061

 $00:00:56.290 \longrightarrow 00:00:58.335$  Doctor Rosenberg is very active

NOTE Confidence: 0.8496061

00:00:58.335 --> 00:01:00.529 and training the next generation

00:01:00.529 --> 00:01:02.989 of palliative care and supportive

NOTE Confidence: 0.8496061

 $00{:}01{:}02.989 \dashrightarrow 00{:}01{:}05.511$  on cology clinician scientists at the

NOTE Confidence: 0.8496061

 $00:01:05.511 \longrightarrow 00:01:08.266$  postdoctoral and junior faculty levels.

NOTE Confidence: 0.8496061

 $00{:}01{:}08.270 \dashrightarrow 00{:}01{:}09.770$  Doctor Rosenberg Additionally holds

NOTE Confidence: 0.8496061

 $00:01:09.770 \longrightarrow 00:01:11.270$  multiple national leadership positions.

NOTE Confidence: 0.8496061

00:01:11.270 --> 00:01:14.272 She's the chair of the Ethics Committee at

NOTE Confidence: 0.8496061

 $00:01:14.272 \longrightarrow 00:01:16.516$  the American Society of Clinical Oncology.

NOTE Confidence: 0.8496061

 $00:01:16.520 \longrightarrow 00:01:17.178$  The Co.

NOTE Confidence: 0.8496061

 $00{:}01{:}17.178 \dashrightarrow 00{:}01{:}19.152$  Chair of the scientific program for

NOTE Confidence: 0.8496061

00:01:19.152 --> 00:01:21.530 the Annual Assembly of the American

NOTE Confidence: 0.8496061

 $00{:}01{:}21.530 \dashrightarrow 00{:}01{:}24.014$  Academy of Hospice and Palliative Medicine,

NOTE Confidence: 0.8496061

 $00:01:24.020 \longrightarrow 00:01:26.270$  and the Associate editor in Chief

NOTE Confidence: 0.8496061

 $00:01:26.270 \longrightarrow 00:01:27.395$  of Palliative Care.

NOTE Confidence: 0.8496061

 $00:01:27.400 \longrightarrow 00:01:29.665$  Fast article summaries for clinicians.

NOTE Confidence: 0.8496061

 $00{:}01{:}29.665 \dashrightarrow 00{:}01{:}32.222$  Doctor Rosenberg's NIH funded research

NOTE Confidence: 0.8496061

 $00{:}01{:}32.222 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}01{:}34.462$  focuses on developing programs to

 $00{:}01{:}34.462 \dashrightarrow 00{:}01{:}36.903$  help patients and families with

NOTE Confidence: 0.8496061

00:01:36.903 --> 00:01:38.823 serious illness build resilience,

NOTE Confidence: 0.8496061

00:01:38.830 --> 00:01:40.615 thereby alleviating suffering

NOTE Confidence: 0.8496061

 $00:01:40.615 \longrightarrow 00:01:43.590$  an improving quality of life.

NOTE Confidence: 0.8496061

 $00{:}01{:}43.590 \dashrightarrow 00{:}01{:}45.329$  The title of Doctor Rosenberg's

NOTE Confidence: 0.8496061

00:01:45.329 --> 00:01:47.074 talk today is promoting resilience

NOTE Confidence: 0.8496061

 $00:01:47.074 \longrightarrow 00:01:48.854$  in children with serious illness

NOTE Confidence: 0.8496061

 $00:01:48.854 \longrightarrow 00:01:49.850$  and their families.

NOTE Confidence: 0.8496061

 $00:01:49.850 \longrightarrow 00:01:51.938$  I'll be moderating the discussion afterwards,

NOTE Confidence: 0.8496061

00:01:51.940 --> 00:01:53.800 so please enter your questions into

NOTE Confidence: 0.8496061

 $00:01:53.800 \longrightarrow 00:01:55.902$  the chat function will take questions

NOTE Confidence: 0.8496061

 $00{:}01{:}55.902 \dashrightarrow 00{:}01{:}57.506$  after Doctor Rosenberg's talk.

NOTE Confidence: 0.8496061

 $00{:}01{:}57.510 \dashrightarrow 00{:}01{:}59.544$  Thank you so much Doctor Rosenberg

NOTE Confidence: 0.8496061

 $00:01:59.544 \longrightarrow 00:02:01.340$  for speaking with us today.

NOTE Confidence: 0.856936

 $00:02:02.560 \longrightarrow 00:02:04.010$  Thank you for having me.

 $00:02:04.010 \longrightarrow 00:02:05.826$  This is such a pleasure to be here

NOTE Confidence: 0.856936

 $00{:}02{:}05.826 \dashrightarrow 00{:}02{:}07.873$  and that was a very very kind

NOTE Confidence: 0.856936

 $00:02:07.873 \longrightarrow 00:02:09.408$  introduction process that it's really

NOTE Confidence: 0.856936

00:02:09.461 --> 00:02:11.256 humbling in a little embarrassing,

NOTE Confidence: 0.856936

 $00:02:11.260 \longrightarrow 00:02:13.428$  happy to be here with all is as

NOTE Confidence: 0.856936

 $00:02:13.428 \longrightarrow 00:02:15.606$  all of you as you just heard,

NOTE Confidence: 0.856936

 $00:02:15.610 \longrightarrow 00:02:17.759$  I'm going to talk today about promoting

NOTE Confidence: 0.856936

 $00:02:17.759 \longrightarrow 00:02:19.464$  resilience in patients and families

NOTE Confidence: 0.856936

 $00{:}02{:}19.464 \dashrightarrow 00{:}02{:}20.920$  with serious pediatric illness.

NOTE Confidence: 0.856936

 $00:02:20.920 \longrightarrow 00:02:22.840$  And by way of a disclaimer,

NOTE Confidence: 0.856936

 $00{:}02{:}22.840 \dashrightarrow 00{:}02{:}25.400$  I know this is a larger Cancer Center.

NOTE Confidence: 0.856936

 $00:02:25.400 \longrightarrow 00:02:26.040$  Grand rounds.

NOTE Confidence: 0.856936

00:02:26.040 --> 00:02:27.000 As a pediatrician,

NOTE Confidence: 0.856936

00:02:27.000 --> 00:02:28.710 I'll be talking about what we've

NOTE Confidence: 0.856936

 $00:02:28.710 \longrightarrow 00:02:30.634$  learned in our work with adolescents

NOTE Confidence: 0.856936

 $00{:}02{:}30.634 \dashrightarrow 00{:}02{:}32.439$  and young adults with cancer,

 $00:02:32.440 \longrightarrow 00:02:34.640$  and by the end of this talk I will be

NOTE Confidence: 0.856936

 $00{:}02{:}34.707 \dashrightarrow 00{:}02{:}37.101$  sharing with you how translate abalar

NOTE Confidence: 0.856936

 $00:02:37.101 \longrightarrow 00:02:39.480$  experiences to older patients with cancer,

NOTE Confidence: 0.856936

 $00:02:39.480 \longrightarrow 00:02:40.086$  their caregivers,

NOTE Confidence: 0.856936

 $00:02:40.086 \longrightarrow 00:02:40.692$  and ourselves.

NOTE Confidence: 0.856936

 $00:02:40.692 \longrightarrow 00:02:43.320$  As folks who are caring for these patients.

NOTE Confidence: 0.87158483

 $00:02:47.750 \longrightarrow 00:02:49.689$  So I wanted to start with this

NOTE Confidence: 0.87158483

 $00:02:49.689 \longrightarrow 00:02:51.200$  question about why resilience.

NOTE Confidence: 0.87158483

 $00:02:51.200 \longrightarrow 00:02:53.084$  Why are we talking about this

NOTE Confidence: 0.87158483

00:02:53.084 --> 00:02:54.026 particular construct today?

NOTE Confidence: 0.87158483

 $00:02:54.030 \longrightarrow 00:02:55.944$  Why does it matter for our

NOTE Confidence: 0.87158483

 $00:02:55.944 \longrightarrow 00:02:57.480$  patients with cancer for me,

NOTE Confidence: 0.87158483

 $00{:}02{:}57.480 \rightarrow 00{:}02{:}59.020$  Despite that lovely introduction,

NOTE Confidence: 0.87158483

00:02:59.020 --> 00:03:01.676 that piece of my history that you

NOTE Confidence: 0.87158483

 $00:03:01.676 \longrightarrow 00:03:03.924$  didn't hear is that I started my career

 $00:03:03.924 \longrightarrow 00:03:06.111$  as a social worker and I will say

NOTE Confidence: 0.87158483

 $00{:}03{:}06.111 \dashrightarrow 00{:}03{:}07.815$  I was vastly undertrained and under

NOTE Confidence: 0.87158483

00:03:07.815 --> 00:03:10.360 qualified to do the work I was doing,

NOTE Confidence: 0.87158483

00:03:10.360 --> 00:03:12.796 taking care of kids with HIV

NOTE Confidence: 0.87158483

 $00:03:12.796 \longrightarrow 00:03:14.859$  and their families during the

NOTE Confidence: 0.87158483

 $00:03:14.859 \longrightarrow 00:03:16.989$  tail end of the HIV epidemic.

NOTE Confidence: 0.87158483

 $00{:}03{:}16.990 \dashrightarrow 00{:}03{:}18.992$  I burnt out within about a year

NOTE Confidence: 0.87158483

 $00:03:18.992 \longrightarrow 00:03:21.209$  from that work and the thing that

NOTE Confidence: 0.87158483

 $00{:}03{:}21.209 \dashrightarrow 00{:}03{:}23.147$  I continued to think about during

NOTE Confidence: 0.87158483

 $00:03:23.218 \longrightarrow 00:03:25.384$  the year and then thereafter during

NOTE Confidence: 0.87158483

 $00{:}03{:}25.384 \dashrightarrow 00{:}03{:}27.452$  my training in medical school in

NOTE Confidence: 0.87158483

00:03:27.452 --> 00:03:28.696 pediatric residency and fellowship

NOTE Confidence: 0.87158483

 $00:03:28.696 \longrightarrow 00:03:31.019$  and ultimately in my experience as an

NOTE Confidence: 0.87158483

 $00:03:31.019 \longrightarrow 00:03:32.724$  oncologist in palliative care physician,

NOTE Confidence: 0.87158483

 $00:03:32.730 \longrightarrow 00:03:35.117$  is this why are there some patients

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 $00:03:35.117 \longrightarrow 00:03:37.647$  and families who seem to figure it out,

 $00:03:37.650 \longrightarrow 00:03:40.274$  if not thrive in the face of adversity,

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 $00:03:40.280 \longrightarrow 00:03:41.237$  is like cancer?

NOTE Confidence: 0.87158483

 $00:03:41.237 \longrightarrow 00:03:43.890$  Why are some other people just falling apart?

NOTE Confidence: 0.87158483

 $00:03:43.890 \longrightarrow 00:03:46.234$  And is there a way that we could

NOTE Confidence: 0.87158483

 $00:03:46.234 \longrightarrow 00:03:48.643$  teach to the ones who are struggling

NOTE Confidence: 0.87158483

 $00:03:48.643 \longrightarrow 00:03:51.539$  with the ones who had figured it out?

NOTE Confidence: 0.87158483

 $00:03:51.540 \longrightarrow 00:03:53.430$  Seem to have learned on their own.

NOTE Confidence: 0.87158483

 $00:03:53.430 \longrightarrow 00:03:54.778$  If we did that,

NOTE Confidence: 0.87158483

00:03:54.778 --> 00:03:56.800 would we be improving the quality

NOTE Confidence: 0.87158483

 $00{:}03{:}56.871 \dashrightarrow 00{:}03{:}59.205$  of life of patients with cancer

NOTE Confidence: 0.87158483

 $00:03:59.205 \longrightarrow 00:04:00.372$  and their families?

NOTE Confidence: 0.87158483

 $00:04:00.380 \longrightarrow 00:04:02.914$  It turns out it's pretty hard to

NOTE Confidence: 0.87158483

 $00{:}04{:}02.914 \dashrightarrow 00{:}04{:}05.119$  translate this idea of what resilience

NOTE Confidence: 0.87158483

 $00:04:05.119 \longrightarrow 00:04:07.555$  is into what we do in medicine,

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 $00:04:07.560 \longrightarrow 00:04:09.636$  and there were definition of resilience

 $00:04:09.636 \longrightarrow 00:04:12.228$  comes from the material Sciences and physics.

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 $00:04:12.230 \longrightarrow 00:04:14.234$  It's defined as the capacity of

NOTE Confidence: 0.87158483

 $00:04:14.234 \longrightarrow 00:04:16.031$  a particular material to absorb

NOTE Confidence: 0.87158483

 $00:04:16.031 \longrightarrow 00:04:17.607$  energy when it's deformed,

NOTE Confidence: 0.87158483

 $00:04:17.610 \longrightarrow 00:04:19.764$  and then appan up unloading to

NOTE Confidence: 0.87158483

 $00:04:19.764 \longrightarrow 00:04:21.200$  have its energy recovered.

NOTE Confidence: 0.87158483

 $00:04:21.200 \longrightarrow 00:04:23.587$  So the classic example is a rubber

NOTE Confidence: 0.87158483

 $00{:}04{:}23.587 \dashrightarrow 00{:}04{:}26.161$  band where you stretch it an IT

NOTE Confidence: 0.87158483

00:04:26.161 --> 00:04:28.375 rebounds back to its original shape,

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 $00:04:28.380 \longrightarrow 00:04:30.960$  and therefore it is resilient.

NOTE Confidence: 0.87158483

 $00{:}04{:}30.960 \dashrightarrow 00{:}04{:}32.244$  But what does that mean when

NOTE Confidence: 0.87158483

00:04:32.244 --> 00:04:33.385 we're talking about patients and

NOTE Confidence: 0.87158483

 $00:04:33.385 \longrightarrow 00:04:34.575$  families in their own experiences?

NOTE Confidence: 0.87158483

 $00:04:34.580 \longrightarrow 00:04:35.936$  And when I started this work

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 $00:04:35.936 \longrightarrow 00:04:36.840$  over a decade ago,

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 $00{:}04{:}36.840 \dashrightarrow 00{:}04{:}38.640$  one of my mentors said this to me.

00:04:38.640 --> 00:04:39.318 He said, Abby,

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 $00{:}04{:}39.318 \dashrightarrow 00{:}04{:}40.674$  if you want to change something,

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 $00:04:40.680 \longrightarrow 00:04:43.128$  you have to be able to measure it.

NOTE Confidence: 0.87158483

 $00:04:43.130 \longrightarrow 00:04:44.494$  When you say resilient,

NOTE Confidence: 0.87158483

00:04:44.494 --> 00:04:46.199 what are you talking about?

NOTE Confidence: 0.87158483

 $00:04:46.200 \longrightarrow 00:04:48.056$  What are you measuring?

NOTE Confidence: 0.87158483

00:04:48.056 --> 00:04:50.376 What are you actually changing?

NOTE Confidence: 0.87158483

 $00:04:50.380 \longrightarrow 00:04:52.270$  When we started this question was

NOTE Confidence: 0.87158483

 $00:04:52.270 \longrightarrow 00:04:54.223$  hard to answer to because there

NOTE Confidence: 0.87158483

 $00{:}04{:}54.223 \dashrightarrow 00{:}04{:}56.428$  was a lot of controversy in the

NOTE Confidence: 0.87158483

 $00:04:56.428 \longrightarrow 00:04:58.425$  world of psychology and social

NOTE Confidence: 0.87158483

 $00{:}04{:}58.425 \dashrightarrow 00{:}05{:}00.450$  Sciences about what resilience is.

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 $00:05:00.450 \longrightarrow 00:05:02.277$  This is a study done by a

NOTE Confidence: 0.87158483

 $00{:}05{:}02.277 \dashrightarrow 00{:}05{:}03.429$ psychologist named George Bonanno

NOTE Confidence: 0.87158483

00:05:03.429 --> 00:05:05.014 who studies bereavement and he's

00:05:05.014 --> 00:05:06.696 one of the preeminent scientists

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 $00:05:06.696 \longrightarrow 00:05:08.128$  in the resilience world.

NOTE Confidence: 0.87158483

 $00:05:08.130 \longrightarrow 00:05:09.246$  On the X axis,

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 $00:05:09.246 \longrightarrow 00:05:11.858$  here's time and on the Y axis is

NOTE Confidence: 0.87158483

 $00:05:11.858 \longrightarrow 00:05:14.008$  levels of distress and depression.

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 $00{:}05{:}14.010 \dashrightarrow 00{:}05{:}15.846$  And you'll notice there are three

NOTE Confidence: 0.87158483

 $00:05:15.846 \longrightarrow 00:05:17.837$  lines of people moving through their

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 $00:05:17.837 \longrightarrow 00:05:19.967$  lives until a traumatic event happens.

NOTE Confidence: 0.87158483

 $00:05:19.970 \longrightarrow 00:05:20.861$  In this case,

NOTE Confidence: 0.87158483

 $00:05:20.861 \longrightarrow 00:05:22.643$  it's the death of their spouse

NOTE Confidence: 0.87158483

00:05:22.643 --> 00:05:23.940 and following that,

NOTE Confidence: 0.87158483

 $00:05:23.940 \longrightarrow 00:05:25.614$  every single one of those lines

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 $00{:}05{:}25.614 \dashrightarrow 00{:}05{:}27.608$  has a normal and expected spike

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 $00{:}05{:}27.608 --> 00{:}05{:}29.236$  in distress and depression,

NOTE Confidence: 0.87158483

 $00:05:29.240 \longrightarrow 00:05:31.772$  followed by some new pathway towards

NOTE Confidence: 0.87158483

 $00:05:31.772 \longrightarrow 00:05:34.230$  wherever folks are going to end up.

 $00:05:34.230 \longrightarrow 00:05:35.494$  And was really interesting

NOTE Confidence: 0.8592382

 $00:05:35.494 \longrightarrow 00:05:37.074$  to me about this graph.

NOTE Confidence: 0.8592382

 $00:05:37.080 \longrightarrow 00:05:39.792$  Is that it kind of illustrates the three

NOTE Confidence: 0.8592382

 $00:05:39.792 \longrightarrow 00:05:41.727$  controversies that at the time were

NOTE Confidence: 0.8592382

 $00:05:41.727 \longrightarrow 00:05:43.521$  swirling around how we should think

NOTE Confidence: 0.8592382

 $00:05:43.579 \longrightarrow 00:05:45.647$  about and operationalize resilience.

NOTE Confidence: 0.8592382

00:05:45.650 --> 00:05:47.995 There was a school of thought who

NOTE Confidence: 0.8592382

 $00:05:47.995 \longrightarrow 00:05:50.580$  would look at this graph and say

NOTE Confidence: 0.8592382

 $00:05:50.580 \longrightarrow 00:05:52.842$  resilience is defined on the left.

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 $00:05:52.850 \longrightarrow 00:05:54.290$  It is a innate,

NOTE Confidence: 0.8592382

00:05:54.290 --> 00:05:55.370 perhaps immutable characteristic,

NOTE Confidence: 0.8592382

 $00:05:55.370 \longrightarrow 00:05:56.450$  something like grit,

NOTE Confidence: 0.8592382

 $00:05:56.450 \longrightarrow 00:05:57.170$  hardiness, optimism,

NOTE Confidence: 0.8592382

00:05:57.170 --> 00:05:59.690 something we either have or we don't,

NOTE Confidence: 0.8592382

 $00:05:59.690 \longrightarrow 00:06:01.856$  and whether we have that thing

 $00:06:01.856 \longrightarrow 00:06:04.070$  or not predisposes us to being

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 $00:06:04.070 \longrightarrow 00:06:05.805$  resilient in the long run.

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 $00:06:05.810 \longrightarrow 00:06:06.974$  So sure enough,

NOTE Confidence: 0.8592382

 $00:06:06.974 \longrightarrow 00:06:09.302$  there's a group that's represented with

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 $00:06:09.302 \longrightarrow 00:06:11.793$  that line dot line there at the top

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00:06:11.793 --> 00:06:14.088 of these three collections of lines.

NOTE Confidence: 0.8592382

 $00{:}06{:}14.090 \dashrightarrow 00{:}06{:}15.970$  They are for whatever reason.

NOTE Confidence: 0.8592382

 $00:06:15.970 \longrightarrow 00:06:17.298$  Less resilient at baseline.

NOTE Confidence: 0.8592382

 $00{:}06{:}17.298 \to 00{:}06{:}19.290$  They're less protected from this trauma,

NOTE Confidence: 0.8592382

 $00:06:19.290 \longrightarrow 00:06:21.630$  and sure enough they end

NOTE Confidence: 0.8592382

00:06:21.630 --> 00:06:23.502 up having chronic grief.

NOTE Confidence: 0.8592382

 $00:06:23.510 \longrightarrow 00:06:25.666$  A second theory on a second debate

NOTE Confidence: 0.8592382

 $00:06:25.666 \longrightarrow 00:06:27.488$  was that resilience was a process

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00:06:27.488 --> 00:06:29.441 of how we adapt to our adversities,

NOTE Confidence: 0.8592382

 $00:06:29.450 \longrightarrow 00:06:31.529$  how we change with our new normals,

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 $00:06:31.530 \longrightarrow 00:06:33.455$  and they would look at this graph

 $00:06:33.455 \longrightarrow 00:06:34.980$  and they'd say no resilience

NOTE Confidence: 0.8592382

 $00:06:34.980 \longrightarrow 00:06:36.575$  is defined in the middle.

NOTE Confidence: 0.8592382

00:06:36.580 --> 00:06:38.421 It's the way that recovery line is

NOTE Confidence: 0.8592382

 $00:06:38.421 \longrightarrow 00:06:40.588$  able to go from a relatively high

NOTE Confidence: 0.8592382

 $00:06:40.588 \longrightarrow 00:06:42.905$  level of distress to a relatively low

NOTE Confidence: 0.8592382

 $00:06:42.905 \longrightarrow 00:06:45.488$  one because they figure it out along the way.

NOTE Confidence: 0.8592382

 $00:06:45.490 \longrightarrow 00:06:47.266$  And if we wanted to intervene,

NOTE Confidence: 0.8592382

 $00:06:47.270 \longrightarrow 00:06:49.394$  we could move the needle by

NOTE Confidence: 0.8592382

 $00:06:49.394 \longrightarrow 00:06:51.730$  helping those folks to cope better.

NOTE Confidence: 0.8592382

 $00:06:51.730 \longrightarrow 00:06:53.949$  And then a final school of thought

NOTE Confidence: 0.8592382

 $00:06:53.949 \longrightarrow 00:06:54.900$  was that no,

NOTE Confidence: 0.8592382

 $00:06:54.900 \longrightarrow 00:06:56.802$  no resilience is defined on the

NOTE Confidence: 0.8592382

 $00:06:56.802 \longrightarrow 00:06:58.070$  right of this graph.

NOTE Confidence: 0.8592382

00:06:58.070 --> 00:06:59.655 It is only measurable after

NOTE Confidence: 0.8592382

00:06:59.655 --> 00:07:00.606 a particular trauma,

 $00:07:00.610 \longrightarrow 00:07:02.380$  and after a particular amount of

NOTE Confidence: 0.8592382

 $00{:}07{:}02.380 \longrightarrow 00{:}07{:}03.900$  time has passed and resilience

NOTE Confidence: 0.8592382

 $00:07:03.900 \longrightarrow 00:07:05.881$  after the death of a loved one

NOTE Confidence: 0.8592382

 $00:07:05.881 \longrightarrow 00:07:07.605$  might be different than resilience

NOTE Confidence: 0.8592382

00:07:07.605 --> 00:07:09.795 after a natural disaster or war,

NOTE Confidence: 0.8592382

 $00:07:09.800 \longrightarrow 00:07:11.486$  and you can only tell that

NOTE Confidence: 0.8592382

00:07:11.486 --> 00:07:13.405 someone is resilient or not based

NOTE Confidence: 0.8592382

 $00{:}07{:}13.405 \dashrightarrow 00{:}07{:}14.869$  on some dichotomized outcome.

NOTE Confidence: 0.8592382

 $00{:}07{:}14.870 \dashrightarrow 00{:}07{:}17.089$  So if you have a negative outcome,

NOTE Confidence: 0.8592382

00:07:17.090 --> 00:07:19.309 for example, you must not be resilient,

NOTE Confidence: 0.8592382

 $00:07:19.310 \longrightarrow 00:07:21.529$  and if the absence of that outcome,

NOTE Confidence: 0.8592382

 $00:07:21.530 \longrightarrow 00:07:23.190$  like chronic grief, is notable.

NOTE Confidence: 0.8592382

 $00:07:23.190 \longrightarrow 00:07:24.898$  Then you must be resilient 'cause you're

NOTE Confidence: 0.8592382

 $00:07:24.898 \longrightarrow 00:07:26.348$  doing better than we might expect.

NOTE Confidence: 0.8455567

 $00{:}07{:}28.420 \dashrightarrow 00{:}07{:}31.068$  So for me as a clinician who was

NOTE Confidence: 0.8455567

 $00{:}07{:}31.068 {\:\dashrightarrow\:} 00{:}07{:}32.930$  relatively early in my career

00:07:32.930 --> 00:07:34.434 as a pediatric oncologist,

NOTE Confidence: 0.8455567

 $00:07:34.440 \longrightarrow 00:07:37.284$  I felt like none of these

NOTE Confidence: 0.8455567

 $00{:}07{:}37.284 \dashrightarrow 00{:}07{:}39.849$  theories matched to what I saw.

NOTE Confidence: 0.8455567

 $00:07:39.850 \longrightarrow 00:07:42.125$  And here are some of my questions.

NOTE Confidence: 0.8455567

 $00:07:42.130 \longrightarrow 00:07:43.482$  Number one is illness.

NOTE Confidence: 0.8455567

00:07:43.482 --> 00:07:44.496 An isolated event?

NOTE Confidence: 0.8455567

 $00:07:44.500 \longrightarrow 00:07:47.108$  Can you draw a single line on a

NOTE Confidence: 0.8455567

00:07:47.108 --> 00:07:48.556 cancer patients experience and

NOTE Confidence: 0.8455567

 $00{:}07{:}48.556 \dashrightarrow 00{:}07{:}51.083$  say this is the moment that they

NOTE Confidence: 0.8455567

 $00{:}07{:}51.083 \dashrightarrow 00{:}07{:}53.387$  have to define their resilience?

NOTE Confidence: 0.8455567

 $00:07:53.390 \longrightarrow 00:07:55.798$  Or is resilience a series or illness?

NOTE Confidence: 0.8455567

00:07:55.800 --> 00:07:58.134 A series of micro traumas and

NOTE Confidence: 0.8455567

 $00{:}07{:}58.134 \dashrightarrow 00{:}08{:}00.841$  micro and macro events that can

NOTE Confidence: 0.8455567

 $00:08:00.841 \longrightarrow 00:08:02.985$  change someone's whole trajectory?

NOTE Confidence: 0.8455567

 $00:08:02.990 \longrightarrow 00:08:04.166$  Who's the unit?

 $00:08:04.166 \longrightarrow 00:08:05.878$  In Pediatrics, we look at patients.

NOTE Confidence: 0.8455567

 $00:08:05.878 \longrightarrow 00:08:07.038$  We look at their siblings.

NOTE Confidence: 0.8455567

 $00:08:07.040 \longrightarrow 00:08:08.354$  We look at their families with

NOTE Confidence: 0.8455567

 $00:08:08.354 \longrightarrow 00:08:09.980$  a look at their social supports

NOTE Confidence: 0.8455567

 $00:08:09.980 \longrightarrow 00:08:11.376$  in their school communities.

NOTE Confidence: 0.8455567

 $00:08:11.380 \longrightarrow 00:08:12.843$  Which of those units is the way

NOTE Confidence: 0.8455567

00:08:12.843 --> 00:08:14.525 I need to think about resilience

NOTE Confidence: 0.8455567

 $00:08:14.525 \longrightarrow 00:08:16.185$  and my defining resilience for

NOTE Confidence: 0.8455567

 $00:08:16.185 \longrightarrow 00:08:17.927$  the patient or for their family?

NOTE Confidence: 0.87048066

 $00:08:19.980 \longrightarrow 00:08:21.876$  Is there a difference between getting

NOTE Confidence: 0.87048066

00:08:21.876 --> 00:08:23.580 through adversity or growing from it?

NOTE Confidence: 0.87048066

 $00:08:23.580 \longrightarrow 00:08:25.916$  A lot of the resilience is an outcomes

NOTE Confidence: 0.87048066

 $00:08:25.916 \longrightarrow 00:08:27.779$  theory at the time was saying,

NOTE Confidence: 0.87048066

 $00:08:27.780 \longrightarrow 00:08:29.580$  you know you really have to

NOTE Confidence: 0.87048066

 $00:08:29.580 \longrightarrow 00:08:31.080$  show some benefit, some growth,

NOTE Confidence: 0.87048066

 $00:08:31.080 \longrightarrow 00:08:31.980$  some lesson learned,

 $00:08:31.980 \longrightarrow 00:08:33.884$  some some idea that you have improved

NOTE Confidence: 0.87048066

 $00{:}08{:}33.884 \dashrightarrow 00{:}08{:}35.748$  from whatever your adversity is in

NOTE Confidence: 0.87048066

00:08:35.748 --> 00:08:37.080 order to demonstrate resilience,

NOTE Confidence: 0.87048066

 $00:08:37.080 \longrightarrow 00:08:39.352$  and I will tell you when I was

NOTE Confidence: 0.87048066

 $00:08:39.352 \longrightarrow 00:08:41.286$  starting this work I was working

NOTE Confidence: 0.87048066

 $00:08:41.286 \longrightarrow 00:08:43.574$  with a lot of bereaved families an

NOTE Confidence: 0.87048066

 $00:08:43.574 \longrightarrow 00:08:45.798$  I would ask them what do you think

NOTE Confidence: 0.87048066

 $00:08:45.798 \longrightarrow 00:08:47.132$  about this idea of resilience?

NOTE Confidence: 0.87048066

 $00{:}08{:}47.132 \dashrightarrow 00{:}08{:}49.020$  What do you think about this idea

NOTE Confidence: 0.87048066

 $00:08:49.020 \longrightarrow 00:08:50.538$  that you're supposed to have grown

NOTE Confidence: 0.87048066

 $00{:}08{:}50.538 \dashrightarrow 00{:}08{:}52.694$  from it and they would say you know

NOTE Confidence: 0.87048066

 $00:08:52.694 \longrightarrow 00:08:54.267$  it's pretty offensive that you think

NOTE Confidence: 0.87048066

 $00{:}08{:}54.267 \dashrightarrow 00{:}08{:}55.629$  I'm supposed to somehow be better

NOTE Confidence: 0.87048066

 $00:08:55.629 \longrightarrow 00:08:57.289$  from having my child die from cancer.

NOTE Confidence: 0.87048066

 $00:08:57.290 \longrightarrow 00:08:59.090$  The fact that I got out of bed today

 $00:08:59.090 \longrightarrow 00:09:00.537$  makes me pretty darn resilient.

NOTE Confidence: 0.76211596

 $00{:}09{:}04.800 \dashrightarrow 00{:}09{:}07.640$  Which outcomes matter into poems.

NOTE Confidence: 0.76211596

 $00:09:07.640 \longrightarrow 00:09:09.314$  If I'm a pediatric oncologist taking

NOTE Confidence: 0.76211596

 $00:09:09.314 \longrightarrow 00:09:11.099$  care of a teenager with cancer,

NOTE Confidence: 0.76211596

 $00:09:11.100 \longrightarrow 00:09:13.284$  I might say that that person is

NOTE Confidence: 0.76211596

 $00{:}09{:}13.284 \dashrightarrow 00{:}09{:}14.946$  resilient because they're taking their

NOTE Confidence: 0.76211596

 $00:09:14.946 \dashrightarrow 00:09:16.956$  or al chemotherapy as I prescribe it.

NOTE Confidence: 0.76211596

00:09:16.960 --> 00:09:18.630 Their mom might say they're

NOTE Confidence: 0.76211596

 $00{:}09{:}18.630 \dashrightarrow 00{:}09{:}20.300$  resilient because they're going to

NOTE Confidence: 0.76211596

00:09:20.359 --> 00:09:22.139 school and maintaining their GPA.

NOTE Confidence: 0.76211596

 $00{:}09{:}22.140 \dashrightarrow 00{:}09{:}24.336$  And the patient might say they're

NOTE Confidence: 0.76211596

 $00:09:24.336 \longrightarrow 00:09:25.434$  resilient because they've

NOTE Confidence: 0.76211596

 $00:09:25.434 \longrightarrow 00:09:26.950$  maintained their social network.

NOTE Confidence: 0.76211596

00:09:26.950 --> 00:09:27.690 Who's right?

NOTE Confidence: 0.86011916

 $00:09:30.280 \longrightarrow 00:09:32.080$  How do we integrate individual differences?

NOTE Confidence: 0.86011916

 $00:09:32.080 \longrightarrow 00:09:34.780$  Is there a one size fits all in resilience?

00:09:34.780 --> 00:09:37.636 Or does my resilience look somewhat

NOTE Confidence: 0.86011916

 $00:09:37.636 \longrightarrow 00:09:39.540$  different from someone elses?

NOTE Confidence: 0.86011916

 $00:09:39.540 \longrightarrow 00:09:42.594$  And finally, how do we integrate

NOTE Confidence: 0.86011916

 $00:09:42.594 \longrightarrow 00:09:45.190$  cultural differences into these ideas?

NOTE Confidence: 0.86011916

 $00:09:45.190 \longrightarrow 00:09:46.735$  This last one is important

NOTE Confidence: 0.86011916

 $00:09:46.735 \longrightarrow 00:09:48.280$  because this idea of resilience.

NOTE Confidence: 0.86011916

 $00:09:48.280 \longrightarrow 00:09:49.948$  This value that we put on

NOTE Confidence: 0.86011916

 $00:09:49.948 \longrightarrow 00:09:51.680$  it is very very Western.

NOTE Confidence: 0.86011916

 $00:09:51.680 \longrightarrow 00:09:53.605$  So here in the United States we

NOTE Confidence: 0.86011916

 $00{:}09{:}53.605 \dashrightarrow 00{:}09{:}55.515$  say that things like that which

NOTE Confidence: 0.86011916

 $00:09:55.515 \longrightarrow 00:09:57.549$  doesn't kill you makes you stronger.

NOTE Confidence: 0.86011916

 $00:09:57.550 \longrightarrow 00:09:58.774$  No pain, no gain.

NOTE Confidence: 0.86011916

 $00:09:58.774 \longrightarrow 00:10:01.028$  We have this inherent respect for people

NOTE Confidence: 0.86011916

 $00:10:01.028 \longrightarrow 00:10:03.506$  who can pull themselves up from their

NOTE Confidence: 0.86011916

 $00:10:03.506 \longrightarrow 00:10:05.838$  bootstraps and lived this American dream.

00:10:05.840 --> 00:10:08.346 But that is really an American ideal,

NOTE Confidence: 0.86011916

00:10:08.350 --> 00:10:10.130 and it doesn't actually

NOTE Confidence: 0.86011916

 $00:10:10.130 \longrightarrow 00:10:11.910$  translate around the world.

NOTE Confidence: 0.86011916

 $00:10:11.910 \longrightarrow 00:10:13.620$  In Southeast Asia, resilience has been

NOTE Confidence: 0.86011916

 $00:10:13.620 \longrightarrow 00:10:15.329$  equated with the sense of balance.

NOTE Confidence: 0.86011916

 $00:10:15.330 \longrightarrow 00:10:17.325$  So instead of the stretchiness of a

NOTE Confidence: 0.86011916

 $00:10:17.325 \longrightarrow 00:10:19.610$  rubber band, it is the lack of stretching.

NOTE Confidence: 0.86011916

 $00:10:19.610 \longrightarrow 00:10:22.682$  It is the willingness or the ability of

NOTE Confidence: 0.86011916

 $00{:}10{:}22.682 \dashrightarrow 00{:}10{:}25.456$  a material to stay within its shape.

NOTE Confidence: 0.86011916

00:10:25.460 --> 00:10:27.352 In South American cultures,

NOTE Confidence: 0.86011916

 $00{:}10{:}27.352 \dashrightarrow 00{:}10{:}29.717$  resilience has been equated with

NOTE Confidence: 0.86011916

 $00{:}10{:}29.717 \dashrightarrow 00{:}10{:}31.818$  and upholding the values.

NOTE Confidence: 0.86011916

00:10:31.820 --> 00:10:32.790 In Afghanistan,

NOTE Confidence: 0.86011916

00:10:32.790 --> 00:10:35.215 resilience has been equated with

NOTE Confidence: 0.86011916

00:10:35.215 --> 00:10:38.429 mastery in a particular skill set.

NOTE Confidence: 0.86011916

 $00{:}10{:}38.430 \dashrightarrow 00{:}10{:}39.734$  In Native American cultures

00:10:39.734 --> 00:10:41.364 here in the United States,

NOTE Confidence: 0.86011916

 $00:10:41.370 \longrightarrow 00:10:43.675$  resilience President has been equated

NOTE Confidence: 0.86011916

 $00{:}10{:}43.675 \dashrightarrow 00{:}10{:}45.980$  with spirituality and a constant

NOTE Confidence: 0.86011916

 $00:10:46.052 \longrightarrow 00:10:48.027$  quest for meaning and purpose.

NOTE Confidence: 0.86011916

 $00:10:48.030 \longrightarrow 00:10:50.040$  And what is fascinating is that

NOTE Confidence: 0.86011916

 $00:10:50.040 \longrightarrow 00:10:52.392$  in almost no language in the world

NOTE Confidence: 0.86011916

 $00:10:52.392 \longrightarrow 00:10:53.972$  is there a direct translation

NOTE Confidence: 0.86011916

 $00:10:53.972 \longrightarrow 00:10:55.680$  for the word resilience.

NOTE Confidence: 0.86011916

00:10:55.680 --> 00:10:58.025 In the places where this does exist,

NOTE Confidence: 0.86011916

 $00:10:58.030 \longrightarrow 00:11:00.270$  it is either translated back from English

NOTE Confidence: 0.86011916

 $00{:}11{:}00.270 \dashrightarrow 00{:}11{:}02.398$  into whatever is the native language,

NOTE Confidence: 0.86011916

 $00:11:02.400 \longrightarrow 00:11:04.745$  based on an Americanization of their culture,

NOTE Confidence: 0.86011916

 $00{:}11{:}04.750 \dashrightarrow 00{:}11{:}07.534$  or it is purely described as that physical

NOTE Confidence: 0.86011916

 $00:11:07.534 \longrightarrow 00:11:09.457$  science construct that I started with.

NOTE Confidence: 0.83782303

 $00:11:11.980 \longrightarrow 00:11:13.884$  So with this sort of swirling set

00:11:13.884 --> 00:11:15.699 up debates and this challenge that

NOTE Confidence: 0.83782303

00:11:15.699 --> 00:11:17.583 we were having as a community,

NOTE Confidence: 0.83782303

 $00:11:17.590 \longrightarrow 00:11:19.240$  figuring out what resilience was in

NOTE Confidence: 0.83782303

 $00:11:19.240 \longrightarrow 00:11:20.710$  2013 at the International Society

NOTE Confidence: 0.83782303

00:11:20.710 --> 00:11:22.006 of Traumatic Stress Studies,

NOTE Confidence: 0.83782303

 $00:11:22.010 \longrightarrow 00:11:23.823$  there was a plenary panel where they

NOTE Confidence: 0.83782303

 $00:11:23.823 \longrightarrow 00:11:25.672$  got a whole bunch of resilience

NOTE Confidence: 0.83782303

 $00:11:25.672 \longrightarrow 00:11:27.028$  researchers up on stage,

NOTE Confidence: 0.83782303

00:11:27.030 --> 00:11:27.912 including George Bonanno,

NOTE Confidence: 0.83782303

00:11:27.912 --> 00:11:29.676 whose graph I just showed you.

NOTE Confidence: 0.83782303

00:11:29.680 --> 00:11:31.535 And this is a picture of a

NOTE Confidence: 0.83782303

 $00:11:31.535 \longrightarrow 00:11:32.330$  cultural anthropologist named

NOTE Confidence: 0.83782303

 $00:11:32.386 \longrightarrow 00:11:33.810$  Doctor Catherine Pantry brick.

NOTE Confidence: 0.83782303

 $00:11:33.810 \longrightarrow 00:11:35.285$  She's speaking here at a

NOTE Confidence: 0.83782303

00:11:35.285 --> 00:11:35.875 different organization,

NOTE Confidence: 0.83782303

 $00:11:35.880 \longrightarrow 00:11:37.904$  but she was one of the speakers at

 $00:11:37.904 \longrightarrow 00:11:40.140$  this plenary and what she does is

NOTE Confidence: 0.83782303

 $00{:}11{:}40.140 \dashrightarrow 00{:}11{:}41.480$  what's called ethnographic studies,

NOTE Confidence: 0.83782303

 $00:11:41.480 \longrightarrow 00:11:43.976$  and she goes around the world and she.

NOTE Confidence: 0.83782303

 $00:11:43.980 \longrightarrow 00:11:45.620$  Lives in places that are

NOTE Confidence: 0.83782303

00:11:45.620 --> 00:11:46.604 going through adversity,

NOTE Confidence: 0.83782303

 $00:11:46.610 \longrightarrow 00:11:47.882$  and she bears witness,

NOTE Confidence: 0.83782303

 $00:11:47.882 \longrightarrow 00:11:50.143$  so that might be going to a

NOTE Confidence: 0.83782303

 $00{:}11{:}50.143 \dashrightarrow 00{:}11{:}51.533$  place that has just undergone

NOTE Confidence: 0.83782303

 $00:11:51.533 \longrightarrow 00:11:53.849$  a war or a natural disaster,

NOTE Confidence: 0.83782303

00:11:53.850 --> 00:11:55.908 or folks who are living in poverty

NOTE Confidence: 0.83782303

 $00:11:55.908 \longrightarrow 00:11:58.150$  and what she's noticed in all of

NOTE Confidence: 0.83782303

 $00:11:58.150 \longrightarrow 00:12:00.094$  her work is that consistently across

NOTE Confidence: 0.83782303

 $00:12:00.158 \longrightarrow 00:12:02.078$  every adversity she has studied.

NOTE Confidence: 0.83782303

 $00:12:02.080 \longrightarrow 00:12:03.770$  Resilience is a process of

NOTE Confidence: 0.83782303

 $00:12:03.770 \longrightarrow 00:12:05.460$  harnessing the resources we need

 $00:12:05.520 \longrightarrow 00:12:07.010$  to sustain our well being.

NOTE Confidence: 0.85031116

 $00:12:09.370 \longrightarrow 00:12:10.522$  And more importantly,

NOTE Confidence: 0.85031116

 $00:12:10.522 \longrightarrow 00:12:13.210$  she says that in every single adversity,

NOTE Confidence: 0.85031116

 $00:12:13.210 \longrightarrow 00:12:15.891$  how people do that is they harness

NOTE Confidence: 0.85031116

 $00:12:15.891 \longrightarrow 00:12:17.816$  resilience, resources that always fall

NOTE Confidence: 0.85031116

 $00{:}12{:}17.816 \dashrightarrow 00{:}12{:}20.120$  into one of these three categories.

NOTE Confidence: 0.85031116

 $00:12:20.120 \longrightarrow 00:12:22.040$  The first is our external

NOTE Confidence: 0.85031116

 $00:12:22.040 \longrightarrow 00:12:22.808$  resilience resources.

NOTE Confidence: 0.85031116

 $00:12:22.810 \longrightarrow 00:12:25.498$  These are things like our social support,

NOTE Confidence: 0.85031116

 $00:12:25.500 \longrightarrow 00:12:27.420$  our community, who helps us.

NOTE Confidence: 0.85031116

 $00:12:27.420 \longrightarrow 00:12:29.340$  This second is our internal

NOTE Confidence: 0.85031116

 $00:12:29.340 \longrightarrow 00:12:30.108$  resilience resources.

NOTE Confidence: 0.85031116

00:12:30.110 --> 00:12:32.156 These are traits like grit and

NOTE Confidence: 0.85031116

 $00:12:32.156 \longrightarrow 00:12:34.230$  hardiness as well as learn skills

NOTE Confidence: 0.85031116

 $00:12:34.230 \longrightarrow 00:12:36.798$  like how we adapt and cope and then

NOTE Confidence: 0.85031116

 $00{:}12{:}36.866 \dashrightarrow 00{:}12{:}38.939$  finally existential resilience.

00:12:38.940 --> 00:12:41.238 Resources are things like meaning making,

NOTE Confidence: 0.85031116

00:12:41.240 --> 00:12:41.840 faith, spirituality.

NOTE Confidence: 0.85031116

 $00:12:41.840 \longrightarrow 00:12:43.640$  These sorts of inherent human questions

NOTE Confidence: 0.85031116

 $00:12:43.640 \longrightarrow 00:12:45.386$  that we ask when times get tough.

NOTE Confidence: 0.85031116

 $00:12:45.390 \longrightarrow 00:12:47.286$  Which is why is this happening to me,

NOTE Confidence: 0.85031116

00:12:47.290 --> 00:12:49.178 and what does this mean for my family?

NOTE Confidence: 0.893015439999999

00:12:52.750 --> 00:12:55.090 I will say that when I was starting to try

NOTE Confidence: 0.893015439999999

00:12:55.145 --> 00:12:57.449 to figure all of this out and think about

NOTE Confidence: 0.893015439999999

 $00:12:57.449 \longrightarrow 00:12:59.877$  what it meant for our patients with cancer,

NOTE Confidence: 0.893015439999999

 $00:12:59.880 \longrightarrow 00:13:02.032$  I really struggled with how to translate all

NOTE Confidence: 0.893015439999999

 $00:13:02.032 \longrightarrow 00:13:03.827$  of these different and conflicting theories

NOTE Confidence: 0.893015439999999

 $00{:}13{:}03.827 \dashrightarrow 00{:}13{:}06.290$  into what we could do at the bed side.

NOTE Confidence: 0.893015439999999

 $00{:}13{:}06.290 \dashrightarrow 00{:}13{:}09.512$  And at the same time there was a similar,

NOTE Confidence: 0.893015439999999

 $00:13:09.520 \longrightarrow 00:13:12.460$  if not parallel debate happening in the

NOTE Confidence: 0.893015439999999

 $00:13:12.460 \longrightarrow 00:13:14.846$  psychology and social Sciences about how

00:13:14.846 --> 00:13:17.790 we experience what we see in the world.

NOTE Confidence: 0.893015439999999

 $00{:}13{:}17.790 \dashrightarrow 00{:}13{:}19.566$  And specifically, this is a theory

NOTE Confidence: 0.893015439999999

00:13:19.566 --> 00:13:21.160 called stress and coping theory,

NOTE Confidence: 0.893015439999999

 $00:13:21.160 \longrightarrow 00:13:22.685$  which essentially says that our

NOTE Confidence: 0.893015439999999

 $00:13:22.685 \longrightarrow 00:13:23.905$  perceptions influence our outcomes.

NOTE Confidence: 0.893015439999999

 $00:13:23.910 \longrightarrow 00:13:26.358$  So if we go through a stressful event,

NOTE Confidence: 0.893015439999999

 $00:13:26.360 \longrightarrow 00:13:29.420$  the first thing we do is we think about it.

NOTE Confidence: 0.893015439999999

 $00:13:29.420 \longrightarrow 00:13:30.950$  We appraise it, we say,

NOTE Confidence: 0.893015439999999

 $00:13:30.950 \longrightarrow 00:13:34.010$  is this a good or a bad thing for me?

NOTE Confidence: 0.893015439999999

00:13:34.010 --> 00:13:36.145 Is this catastrophic or is this manageable?

NOTE Confidence: 0.893015439999999

 $00:13:36.150 \longrightarrow 00:13:38.264$  And the answer to that appraisal question

NOTE Confidence: 0.893015439999999

 $00:13:38.264 \longrightarrow 00:13:40.430$  the veillance we apply to that response,

NOTE Confidence: 0.893015439999999

 $00:13:40.430 \longrightarrow 00:13:41.960$  translates to how we cope,

NOTE Confidence: 0.893015439999999

 $00:13:41.960 \longrightarrow 00:13:44.788$  how we feel and how we function.

NOTE Confidence: 0.893015439999999

 $00:13:44.790 \longrightarrow 00:13:46.578$  And the idea behind this theoretical

NOTE Confidence: 0.893015439999999

 $00:13:46.578 \longrightarrow 00:13:48.795$  construct is that if you can change

 $00:13:48.795 \longrightarrow 00:13:50.415$  the balance of that appraisal

NOTE Confidence: 0.893015439999999

00:13:50.415 --> 00:13:51.850 from catastrophic to manageable,

NOTE Confidence: 0.893015439999999

00:13:51.850 --> 00:13:54.097 for example, you can change your coping,

NOTE Confidence: 0.893015439999999

 $00:13:54.100 \longrightarrow 00:13:55.384$  emotional and functional outcomes

NOTE Confidence: 0.893015439999999

 $00:13:55.384 \longrightarrow 00:13:56.668$  to be more positive.

NOTE Confidence: 0.86361223

 $00:13:59.060 \longrightarrow 00:14:01.580$  So we first tested this idea of do

NOTE Confidence: 0.86361223

00:14:01.580 --> 00:14:03.227 people's perceptions of their own

NOTE Confidence: 0.86361223

 $00{:}14{:}03.227 \dashrightarrow 00{:}14{:}04.827$  resilience translate to outcomes in

NOTE Confidence: 0.86361223

 $00:14:04.827 \longrightarrow 00:14:06.972$  a cross sectional study of bereaved

NOTE Confidence: 0.86361223

 $00:14:06.972 \longrightarrow 00:14:09.132$  and non grooved parents of children

NOTE Confidence: 0.86361223

 $00{:}14{:}09.140 \dashrightarrow 00{:}14{:}11.240$  with cancer we had about 120 parents

NOTE Confidence: 0.86361223

 $00:14:11.240 \longrightarrow 00:14:13.328$  in this study and the first thing

NOTE Confidence: 0.86361223

 $00{:}14{:}13.328 \mathrel{--}{>} 00{:}14{:}15.908$  we noticed is that when you use a

NOTE Confidence: 0.86361223

 $00:14:15.908 \longrightarrow 00:14:17.564$  validated instrument to measure

NOTE Confidence: 0.86361223

00:14:17.564 --> 00:14:19.220 self perceptions of resilience,

 $00:14:19.220 \longrightarrow 00:14:21.523$  parents of kids with cancer feel less

NOTE Confidence: 0.86361223

 $00:14:21.523 \longrightarrow 00:14:23.917$  resilient than the rest of the population.

NOTE Confidence: 0.86361223

 $00:14:23.920 \longrightarrow 00:14:26.005$  There's something about having watched

NOTE Confidence: 0.86361223

00:14:26.005 --> 00:14:28.895 your kid go through cancer that makes

NOTE Confidence: 0.86361223

 $00:14:28.895 \longrightarrow 00:14:31.109$  you believe you are less resilient.

NOTE Confidence: 0.86361223

00:14:31.110 --> 00:14:33.180 And perhaps not more poignantly,

NOTE Confidence: 0.86361223

00:14:33.180 --> 00:14:34.568 parents who reported lower

NOTE Confidence: 0.86361223

 $00{:}14{:}34.568 \dashrightarrow 00{:}14{:}36.650$  resilience were the ones who had

NOTE Confidence: 0.86361223

 $00{:}14{:}36.714 \dashrightarrow 00{:}14{:}38.538$  ongoing psychological distress,

NOTE Confidence: 0.86361223

00:14:38.540 --> 00:14:39.366 sleep difficulties,

NOTE Confidence: 0.86361223

 $00{:}14{:}39.366 \dashrightarrow 00{:}14{:}42.257$  an in a bilities to express their hopes,

NOTE Confidence: 0.86361223

 $00:14:42.260 \longrightarrow 00:14:44.738$  and worries to their medical team.

NOTE Confidence: 0.86471814

 $00:14:47.410 \longrightarrow 00:14:49.144$  Around the same time in the

NOTE Confidence: 0.86471814

 $00{:}14{:}49.144 \dashrightarrow 00{:}14{:}50.675$  geron tologist there was an analysis

NOTE Confidence: 0.86471814

 $00:14:50.675 \longrightarrow 00:14:52.880$  of the US Health and Retirement Study.

NOTE Confidence: 0.86471814

 $00:14:52.880 \longrightarrow 00:14:54.400$  Most of you know this.

00:14:54.400 --> 00:14:56.528 This is a long, ongoing cohort of

NOTE Confidence: 0.86471814

 $00:14:56.528 \longrightarrow 00:14:58.380$  American adults, ages 50 to 98.

NOTE Confidence: 0.86471814

 $00:14:58.380 \longrightarrow 00:15:00.240$  In this particular analysis and what

NOTE Confidence: 0.86471814

 $00:15:00.302 \longrightarrow 00:15:02.534$  they did here was they asked folks to

NOTE Confidence: 0.86471814

 $00:15:02.534 \longrightarrow 00:15:04.739$  fill out a survey about their self,

NOTE Confidence: 0.86471814

00:15:04.740 --> 00:15:05.534 perceived resilience,

NOTE Confidence: 0.86471814

 $00:15:05.534 \longrightarrow 00:15:07.916$  and then they monitor them overtime.

NOTE Confidence: 0.86471814

00:15:07.920 --> 00:15:09.928 And let's say you had two gentlemen who

NOTE Confidence: 0.86471814

00:15:09.928 --> 00:15:11.636 were matched in every way except one,

NOTE Confidence: 0.86471814

00:15:11.640 --> 00:15:12.875 believed he was resilient and

NOTE Confidence: 0.86471814

 $00:15:12.875 \longrightarrow 00:15:13.616$  the other doesn't,

NOTE Confidence: 0.86471814

 $00:15:13.620 \longrightarrow 00:15:16.052$  and they both go through their lives and

NOTE Confidence: 0.86471814

 $00{:}15{:}16.052 \dashrightarrow 00{:}15{:}18.620$  they both fall down and break their hips.

NOTE Confidence: 0.86471814

 $00:15:18.620 \longrightarrow 00:15:20.587$  The gentleman who believed he was less

NOTE Confidence: 0.86471814

00:15:20.587 --> 00:15:22.269 more resilient for whatever reason,

 $00:15:22.270 \longrightarrow 00:15:24.574$  is going to get back up and return

NOTE Confidence: 0.86471814

 $00{:}15{:}24.574 \dashrightarrow 00{:}15{:}27.118$  to his activities of daily living.

NOTE Confidence: 0.86471814

00:15:27.120 --> 00:15:28.635 The gentleman who believed he

NOTE Confidence: 0.86471814

 $00:15:28.635 \longrightarrow 00:15:29.847$  was less resilient again,

NOTE Confidence: 0.86471814

 $00:15:29.850 \longrightarrow 00:15:30.660$  for whatever reason,

NOTE Confidence: 0.86471814

 $00:15:30.660 \longrightarrow 00:15:32.926$  is not only going to not go to

NOTE Confidence: 0.86471814

 $00:15:32.926 \longrightarrow 00:15:34.786$  physical therapy and not return to

NOTE Confidence: 0.86471814

00:15:34.786 --> 00:15:36.510 his activities of daily living,

NOTE Confidence: 0.86471814

00:15:36.510 --> 00:15:38.328 but he's going to die sooner.

NOTE Confidence: 0.86471814

 $00:15:38.330 \longrightarrow 00:15:40.148$  His life expectancy is actually shorter.

NOTE Confidence: 0.8527747

 $00:15:43.150 \longrightarrow 00:15:45.719$  My research partner is a health psychologist

NOTE Confidence: 0.8527747

 $00:15:45.719 \longrightarrow 00:15:47.619$  and behavioral scientist named Joyce E.

NOTE Confidence: 0.8527747

 $00:15:47.620 \longrightarrow 00:15:50.364$  Frazier. This is some of her earlier work.

NOTE Confidence: 0.8527747

 $00:15:50.370 \longrightarrow 00:15:52.440$  She works with patients with diabetes,

NOTE Confidence: 0.8527747

 $00:15:52.440 \longrightarrow 00:15:55.167$  and here on the X axis is changes in

NOTE Confidence: 0.8527747

 $00{:}15{:}55.167 \dashrightarrow 00{:}15{:}57.428$  diabetes related distress on the Y

00:15:57.428 --> 00:15:59.781 axis is changes in hemoglobin, A1C,

NOTE Confidence: 0.8527747

 $00{:}15{:}59.781 \dashrightarrow 00{:}16{:}02.547$  or a marker of glycemic control.

NOTE Confidence: 0.8527747

 $00:16:02.550 \longrightarrow 00:16:04.398$  And here on those two dotted

NOTE Confidence: 0.8527747

 $00:16:04.398 \longrightarrow 00:16:06.469$  lines that are sort of diagonal,

NOTE Confidence: 0.8527747

 $00:16:06.470 \longrightarrow 00:16:08.348$  these are folks who believe again

NOTE Confidence: 0.8527747

 $00:16:08.348 \longrightarrow 00:16:10.341$  for whatever reason that they are

NOTE Confidence: 0.8527747

00:16:10.341 --> 00:16:11.709 less or moderately resilient,

NOTE Confidence: 0.8527747

 $00{:}16{:}11.710 \dashrightarrow 00{:}16{:}13.859$  and for them changes in A1C level

NOTE Confidence: 0.8527747

 $00{:}16{:}13.859 \dashrightarrow 00{:}16{:}15.958$  translate directly to changes in distress,

NOTE Confidence: 0.8527747

 $00{:}16{:}15.960 \dashrightarrow 00{:}16{:}17.844$  meaning that the more swings there

NOTE Confidence: 0.8527747

 $00:16:17.844 \longrightarrow 00:16:19.550$  are in their distress levels,

NOTE Confidence: 0.8527747

 $00:16:19.550 \longrightarrow 00:16:21.839$  the harder it is for them to

NOTE Confidence: 0.8527747

 $00:16:21.839 \longrightarrow 00:16:22.820$  control their diabetes.

NOTE Confidence: 0.8527747

 $00:16:22.820 \longrightarrow 00:16:23.450$  In contrast,

NOTE Confidence: 0.8527747

 $00:16:23.450 \longrightarrow 00:16:25.340$  that more flat solid black line

00:16:25.340 --> 00:16:26.703 represents people who believe

NOTE Confidence: 0.8527747

00:16:26.703 --> 00:16:28.059 that they're more resilient,

NOTE Confidence: 0.8527747

 $00:16:28.060 \longrightarrow 00:16:30.046$  and for them even wide fluctuations

NOTE Confidence: 0.8527747

 $00:16:30.046 \longrightarrow 00:16:31.743$  in their distress don't translate

NOTE Confidence: 0.8527747

 $00:16:31.743 \longrightarrow 00:16:33.288$  to changes in a onesie.

NOTE Confidence: 0.864682

 $00:16:35.840 \longrightarrow 00:16:37.772$  As a validation at we did another

NOTE Confidence: 0.864682

 $00{:}16{:}37.772 \dashrightarrow 00{:}16{:}39.713$  analysis at the Seattle Cancer Care

NOTE Confidence: 0.864682

00:16:39.713 --> 00:16:41.813 Alliance among about 1800 patients who

NOTE Confidence: 0.864682

 $00{:}16{:}41.813 \to 00{:}16{:}44.140$  had received a bone marrow transplant.

NOTE Confidence: 0.864682

00:16:44.140 --> 00:16:46.528 And here again, those who reported

NOTE Confidence: 0.864682

 $00:16:46.528 \longrightarrow 00:16:49.240$  low resilience were the ones who went

NOTE Confidence: 0.864682

 $00:16:49.240 \longrightarrow 00:16:51.690$  on to have more frequent missed work.

NOTE Confidence: 0.864682

00:16:51.690 --> 00:16:52.486 Increased disability,

NOTE Confidence: 0.864682

00:16:52.486 --> 00:16:54.078 lower quality of life,

NOTE Confidence: 0.864682

00:16:54.080 --> 00:16:55.226 higher psychological distress,

NOTE Confidence: 0.864682

 $00:16:55.226 \longrightarrow 00:16:57.136$  and more frequent medical complications

00:16:57.136 --> 00:16:58.869 during their survivorship period.

NOTE Confidence: 0.88003993

 $00:17:02.160 \longrightarrow 00:17:03.888$  So all of this sounded really

NOTE Confidence: 0.88003993

 $00:17:03.888 \longrightarrow 00:17:05.912$  interesting to me, and it felt like

NOTE Confidence: 0.88003993

 $00:17:05.912 \longrightarrow 00:17:07.937$  there was something there, but I still

NOTE Confidence: 0.88003993

00:17:07.937 --> 00:17:09.960 didn't know how to take these ideas,

NOTE Confidence: 0.88003993

 $00:17:09.960 \longrightarrow 00:17:11.405$  and these theories and identify

NOTE Confidence: 0.88003993

 $00:17:11.405 \longrightarrow 00:17:12.561$  him and operationalize resilience

NOTE Confidence: 0.88003993

 $00:17:12.561 \longrightarrow 00:17:14.010$  in the patients and families.

NOTE Confidence: 0.88003993

 $00:17:14.010 \longrightarrow 00:17:15.062$  I was working with.

NOTE Confidence: 0.88003993

00:17:15.062 --> 00:17:17.220 And so the next thing we did was

NOTE Confidence: 0.88003993

 $00:17:17.220 \longrightarrow 00:17:19.019$  what in the rest of the world

NOTE Confidence: 0.88003993

 $00{:}17{:}19.019 \dashrightarrow 00{:}17{:}20.898$  would be called market research.

NOTE Confidence: 0.88003993

 $00{:}17{:}20.900 \dashrightarrow 00{:}17{:}22.980$  It's sort of when you go directly to

NOTE Confidence: 0.88003993

 $00:17:22.980 \longrightarrow 00:17:24.338$  your stakeholder and you say hey,

NOTE Confidence: 0.88003993

 $00:17:24.340 \longrightarrow 00:17:25.324$  what should we do?

00:17:25.324 --> 00:17:26.800 What would you like to do?

NOTE Confidence: 0.88003993

 $00:17:26.800 \longrightarrow 00:17:27.792$  What would you use?

NOTE Confidence: 0.88003993

 $00:17:27.792 \longrightarrow 00:17:29.510$  What materials would be helpful to you?

NOTE Confidence: 0.88003993

 $00:17:29.510 \longrightarrow 00:17:30.986$  And in the Health Sciences we

NOTE Confidence: 0.88003993

 $00:17:30.986 \longrightarrow 00:17:31.970$  call this qualitative work.

NOTE Confidence: 0.88003993

 $00:17:31.970 \longrightarrow 00:17:32.444$  So similarly,

NOTE Confidence: 0.88003993

 $00{:}17{:}32.444 \dashrightarrow 00{:}17{:}33.866$  we went directly to our stakeholders

NOTE Confidence: 0.88003993

 $00:17:33.866 \longrightarrow 00:17:35.714$  and we said we need to understand this

NOTE Confidence: 0.88003993

 $00:17:35.714 \longrightarrow 00:17:37.140$  concept from your own perspective.

NOTE Confidence: 0.88003993

 $00:17:37.140 \longrightarrow 00:17:40.266$  What would be helpful to you?

NOTE Confidence: 0.88003993

 $00{:}17{:}40.270 \dashrightarrow 00{:}17{:}41.446$  We started with parents.

NOTE Confidence: 0.88003993

 $00:17:41.446 \longrightarrow 00:17:43.520$  We went back to that cohort of

NOTE Confidence: 0.88003993

 $00:17:43.520 \longrightarrow 00:17:45.263$  120 parents that we had and we

NOTE Confidence: 0.88003993

 $00:17:45.263 \longrightarrow 00:17:47.223$  started to listen to their stories

NOTE Confidence: 0.88003993

 $00:17:47.223 \longrightarrow 00:17:48.978$  while we surveyed them using

NOTE Confidence: 0.88003993

00:17:48.978 --> 00:17:50.654 validated instruments of their self,

 $00:17:50.654 \longrightarrow 00:17:52.309$  perceived resilience and what they

NOTE Confidence: 0.88003993

 $00:17:52.309 \longrightarrow 00:17:54.160$  shared with us is that resilience is,

NOTE Confidence: 0.88003993

 $00:17:54.160 \longrightarrow 00:17:55.670$  for example, who I was,

NOTE Confidence: 0.88003993

00:17:55.670 --> 00:17:57.784 what I learned, how I ended up,

NOTE Confidence: 0.88003993

 $00:17:57.790 \longrightarrow 00:18:00.000$  and what it all meant.

NOTE Confidence: 0.88003993

 $00:18:00.000 \longrightarrow 00:18:01.617$  This was apparent who sat next to

NOTE Confidence: 0.88003993

 $00:18:01.617 \longrightarrow 00:18:03.095$  me looking at that banana graph

NOTE Confidence: 0.88003993

 $00:18:03.095 \longrightarrow 00:18:04.075$  and saying no no.

NOTE Confidence: 0.88003993

00:18:04.080 --> 00:18:04.824 It's the left,

NOTE Confidence: 0.88003993

 $00:18:04.824 \longrightarrow 00:18:06.960$  middle and right and the whole thing for me.

NOTE Confidence: 0.8553326

 $00{:}18{:}09.060 \dashrightarrow 00{:}18{:}10.794$  Or resilience is facilitated by who

NOTE Confidence: 0.8553326

 $00{:}18{:}10.794 \dashrightarrow 00{:}18{:}13.248$  I am who helps me and what I believe

NOTE Confidence: 0.8553326

00:18:13.248 --> 00:18:14.949 this was a parent who identified

NOTE Confidence: 0.8553326

 $00:18:14.949 \longrightarrow 00:18:16.541$  those resilience resource categories

NOTE Confidence: 0.8553326

 $00:18:16.541 \longrightarrow 00:18:19.170$  and said all three of them matter.

 $00:18:21.450 \longrightarrow 00:18:22.678$  What was particularly interesting

NOTE Confidence: 0.8631404

00:18:22.678 --> 00:18:23.906 about this analysis is,

NOTE Confidence: 0.8631404

 $00:18:23.910 \longrightarrow 00:18:26.059$  as I said, we have these surveys,

NOTE Confidence: 0.8631404

 $00:18:26.060 \longrightarrow 00:18:27.288$  and we interviewed people

NOTE Confidence: 0.8631404

 $00:18:27.288 \longrightarrow 00:18:29.130$  at the end of the surveys,

NOTE Confidence: 0.8631404

 $00:18:29.130 \longrightarrow 00:18:31.226$  we asked folks to fill out a final

NOTE Confidence: 0.8631404

 $00:18:31.226 \longrightarrow 00:18:32.809$  page that essentially said tell

NOTE Confidence: 0.8631404

 $00:18:32.809 \longrightarrow 00:18:35.140$  us whatever else you think we need

NOTE Confidence: 0.8631404

 $00{:}18{:}35.204 \dashrightarrow 00{:}18{:}37.106$  to know and parents wrote pages,

NOTE Confidence: 0.8631404

00:18:37.110 --> 00:18:39.090 pages and pages and pages of

NOTE Confidence: 0.8631404

 $00:18:39.090 \longrightarrow 00:18:41.240$  stories that they felt like were

NOTE Confidence: 0.8631404

 $00:18:41.240 \longrightarrow 00:18:43.135$  important for us to understand.

NOTE Confidence: 0.8631404

 $00:18:43.140 \longrightarrow 00:18:46.236$  And when we got these things in the Mail,

NOTE Confidence: 0.8631404

 $00{:}18{:}46.240 \to 00{:}18{:}49.333$  we read them and I said to myself, huh?

NOTE Confidence: 0.8631404

 $00:18:49.333 \longrightarrow 00:18:50.019$  Here's resilience.

NOTE Confidence: 0.8631404

 $00:18:50.019 \longrightarrow 00:18:51.734$  There's resilience in these stories.

00:18:51.740 --> 00:18:54.048 And so a social worker, health services,

NOTE Confidence: 0.8631404

00:18:54.048 --> 00:18:56.400 researcher and I all of us read 120

NOTE Confidence: 0.8631404

 $00:18:56.465 \longrightarrow 00:18:58.955$  different transcripts blinded to each other,

NOTE Confidence: 0.8631404

 $00:18:58.960 \longrightarrow 00:19:01.024$  and we graded all 120 as

NOTE Confidence: 0.8631404

 $00:19:01.024 \longrightarrow 00:19:02.400$  either resilient or not.

NOTE Confidence: 0.8631404

 $00:19:02.400 \longrightarrow 00:19:04.475$  Did this person seem resilient

NOTE Confidence: 0.8631404

 $00:19:04.475 \longrightarrow 00:19:06.550$  to us in their words?

NOTE Confidence: 0.8631404

 $00:19:06.550 \longrightarrow 00:19:08.225$  And what was really interesting

NOTE Confidence: 0.8631404

 $00:19:08.225 \longrightarrow 00:19:10.670$  to us is that we agreed we,

NOTE Confidence: 0.8631404

 $00:19:10.670 \longrightarrow 00:19:12.728$  three blinded reviewers, agreed in a

NOTE Confidence: 0.8631404

 $00{:}19{:}12.728 \dashrightarrow 00{:}19{:}14.100$  person's categorization of resilience.

NOTE Confidence: 0.8631404

 $00{:}19{:}14.100 \dashrightarrow 00{:}19{:}15.805$  Our labeling of their resilience

NOTE Confidence: 0.8631404

 $00{:}19{:}15.805 \dashrightarrow 00{:}19{:}17.179$  100% of the time.

NOTE Confidence: 0.8631404

 $00:19:17.179 \longrightarrow 00:19:18.894$  120 out of 120 times.

NOTE Confidence: 0.8631404

 $00:19:18.900 \longrightarrow 00:19:20.590$  We agree.

 $00:19:20.590 \longrightarrow 00:19:22.638$  And then when we looked at how our

NOTE Confidence: 0.8631404

 $00{:}19{:}22.638 \operatorname{--}{>} 00{:}19{:}24.507$  impressions of their resilience aligned

NOTE Confidence: 0.8631404

 $00:19:24.507 \longrightarrow 00:19:26.667$  with validated patient reported outcomes,

NOTE Confidence: 0.8631404

 $00:19:26.670 \longrightarrow 00:19:27.624$  we were wrong.

NOTE Confidence: 0.8631404

 $00:19:27.624 \longrightarrow 00:19:29.850$  Half the time we were as good

NOTE Confidence: 0.8631404

 $00:19:29.931 \longrightarrow 00:19:32.637$  as a coin toss in predicting

NOTE Confidence: 0.8631404

 $00{:}19{:}32.637 \dashrightarrow 00{:}19{:}33.990$  somebody else's resilience.

NOTE Confidence: 0.8631404

 $00:19:33.990 \longrightarrow 00:19:35.730$  When we looked more carefully,

NOTE Confidence: 0.8631404

 $00:19:35.730 \longrightarrow 00:19:38.159$  we were a little bit better at

NOTE Confidence: 0.8631404

 $00:19:38.159 \longrightarrow 00:19:39.200$  recognizing someones distress.

NOTE Confidence: 0.8631404

 $00{:}19{:}39.200 \dashrightarrow 00{:}19{:}41.070$  Our impressions of their lack

NOTE Confidence: 0.8631404

 $00:19:41.070 \longrightarrow 00:19:42.940$  of resilience aligned with their

NOTE Confidence: 0.8631404

 $00:19:43.009 \longrightarrow 00:19:44.699$  measurement of their own distress

NOTE Confidence: 0.8631404

 $00{:}19{:}44.699 \dashrightarrow 00{:}19{:}47.178$  and what that tells me is 2 things.

NOTE Confidence: 0.8631404

00:19:47.180 --> 00:19:49.539 Number one we in medicine tend to

NOTE Confidence: 0.8631404

 $00:19:49.539 \longrightarrow 00:19:51.667$  assume someone is not resilient when

 $00:19:51.667 \longrightarrow 00:19:54.117$  they're having a hard time and #2.

NOTE Confidence: 0.8631404

00:19:54.120 --> 00:19:56.010 We in medicine probably shouldn't

NOTE Confidence: 0.8631404

 $00:19:56.010 \longrightarrow 00:19:57.522$  assume someone is resilient

NOTE Confidence: 0.8631404

00:19:57.522 --> 00:19:59.316 or not unless we ask them.

NOTE Confidence: 0.857691

 $00:20:02.450 \longrightarrow 00:20:04.066$  The next thing we did was we did

NOTE Confidence: 0.857691

 $00:20:04.066 \longrightarrow 00:20:05.563$  this same stakeholder engaged work

NOTE Confidence: 0.857691

 $00:20:05.563 \longrightarrow 00:20:07.303$  with adolescent and young adults,

NOTE Confidence: 0.857691

 $00:20:07.310 \longrightarrow 00:20:08.370$  or ay ay patients,

NOTE Confidence: 0.857691

 $00{:}20{:}08.370 \dashrightarrow 00{:}20{:}10.291$  and here I want to introduce you

NOTE Confidence: 0.857691

 $00:20:10.291 \longrightarrow 00:20:12.167$  to a young man named Daniel Maher.

NOTE Confidence: 0.857691

00:20:12.170 --> 00:20:14.330 He was one of our first key stakeholders,

NOTE Confidence: 0.857691

 $00:20:14.330 \longrightarrow 00:20:15.635$  which means that every time

NOTE Confidence: 0.857691

00:20:15.635 --> 00:20:17.273 I did an interview or every

NOTE Confidence: 0.857691

 $00:20:17.273 \longrightarrow 00:20:18.917$  time I was developing an idea,

NOTE Confidence: 0.857691

 $00:20:18.920 \longrightarrow 00:20:21.305$  he was one of the people I would sit

00:20:21.305 --> 00:20:23.778 down and talk to you about it and say,

NOTE Confidence: 0.857691

 $00:20:23.780 \longrightarrow 00:20:25.400$  hey, am I getting this right?

NOTE Confidence: 0.857691

00:20:25.400 --> 00:20:27.020 Does this align with your experience?

NOTE Confidence: 0.857691

 $00:20:27.020 \longrightarrow 00:20:28.640$  Daniel had met a static and

NOTE Confidence: 0.857691

00:20:28.640 --> 00:20:29.720 ultimately progressive Ewing sarcoma,

NOTE Confidence: 0.857691

00:20:29.720 --> 00:20:31.484 and he died from his cancer several

NOTE Confidence: 0.857691

 $00:20:31.484 \longrightarrow 00:20:33.550$  years after we started working together.

NOTE Confidence: 0.857691

 $00:20:33.550 \longrightarrow 00:20:35.845$  And towards the end of his life I started

NOTE Confidence: 0.857691

 $00{:}20{:}35.845 \dashrightarrow 00{:}20{:}37.590$  asking him about his own resilience

NOTE Confidence: 0.857691

 $00{:}20{:}37.590 \dashrightarrow 00{:}20{:}39.556$  and how I should continue to tell

NOTE Confidence: 0.857691

 $00:20:39.556 \longrightarrow 00:20:41.468$  his story or how it translated to the

NOTE Confidence: 0.857691

 $00:20:41.470 \longrightarrow 00:20:43.048$  resilience of other folks with cancer.

NOTE Confidence: 0.857691

00:20:43.050 --> 00:20:44.526 And he said Abby cancer happened

NOTE Confidence: 0.857691

 $00:20:44.526 \longrightarrow 00:20:45.960$  to me for a reason.

NOTE Confidence: 0.857691

 $00:20:45.960 \longrightarrow 00:20:48.564$  It's to help others like me understand

NOTE Confidence: 0.857691

 $00:20:48.564 \longrightarrow 00:20:51.769$  and to make it easier for them somehow.

00:20:51.770 --> 00:20:53.230 And so, with Daniel's help,

NOTE Confidence: 0.857691

 $00{:}20{:}53.230 \dashrightarrow 00{:}20{:}54.705$  we interviewed multiple teens and

NOTE Confidence: 0.857691

00:20:54.705 --> 00:20:56.180 young adults with cancer from

NOTE Confidence: 0.857691

 $00:20:56.230 \longrightarrow 00:20:57.590$  the time they were diagnosed.

NOTE Confidence: 0.857691

 $00:20:57.590 \longrightarrow 00:20:58.463$  Three months later,

NOTE Confidence: 0.857691

 $00:20:58.463 \longrightarrow 00:20:59.627$  six months after that,

NOTE Confidence: 0.857691

 $00:20:59.630 \longrightarrow 00:21:01.660$  a year after that and so forth,

NOTE Confidence: 0.857691

 $00:21:01.660 \longrightarrow 00:21:03.120$  to the point that now,

NOTE Confidence: 0.857691

00:21:03.120 --> 00:21:03.786 of course,

NOTE Confidence: 0.857691

00:21:03.786 --> 00:21:04.452 without Daniel,

NOTE Confidence: 0.857691

 $00{:}21{:}04.452 \dashrightarrow 00{:}21{:}06.117$  we are continuing to interview

NOTE Confidence: 0.857691

00:21:06.117 --> 00:21:08.116 some of these adolescent and young

NOTE Confidence: 0.857691

 $00{:}21{:}08.116 \dashrightarrow 00{:}21{:}09.726$  adult patients 10 years later.

NOTE Confidence: 0.857691

 $00:21:09.730 \longrightarrow 00:21:11.404$  And what we hear from them

NOTE Confidence: 0.857691

 $00:21:11.404 \longrightarrow 00:21:12.520$  are things like this.

 $00:21:12.520 \longrightarrow 00:21:13.632$  Resilience depends on the

NOTE Confidence: 0.857691

 $00{:}21{:}13.632 \longrightarrow 00{:}21{:}14.744$  person and their experiences.

NOTE Confidence: 0.857691

 $00:21:14.750 \longrightarrow 00:21:16.150$  It's kind of like exercising.

NOTE Confidence: 0.857691

00:21:16.150 --> 00:21:17.770 You have to gain some muscle

NOTE Confidence: 0.857691

00:21:17.770 --> 00:21:19.220 before you run a race,

NOTE Confidence: 0.857691

00:21:19.220 --> 00:21:20.428 personal strength or resilience

NOTE Confidence: 0.857691

 $00:21:20.428 \longrightarrow 00:21:22.240$  is how you rebound from something

NOTE Confidence: 0.857691

 $00:21:22.286 \longrightarrow 00:21:23.678$  like being able to fight back.

NOTE Confidence: 0.857691

 $00:21:23.680 \longrightarrow 00:21:24.792$  It can be taught.

NOTE Confidence: 0.857691

00:21:24.792 --> 00:21:25.904 It should be taught.

NOTE Confidence: 0.8839102

00:21:28.980 --> 00:21:30.947 What's interesting to me about this analysis,

NOTE Confidence: 0.8839102

 $00:21:30.950 \longrightarrow 00:21:32.395$  which now includes hundreds and

NOTE Confidence: 0.8839102

 $00{:}21{:}32.395 \dashrightarrow 00{:}21{:}33.840$  hundreds of hours of interviews

NOTE Confidence: 0.8839102

 $00:21:33.893 \longrightarrow 00:21:35.178$  with teens and young adults,

NOTE Confidence: 0.8839102

 $00:21:35.180 \longrightarrow 00:21:36.590$  is that at the beginning,

NOTE Confidence: 0.8839102

00:21:36.590 --> 00:21:38.108 many of these young patients don't

00:21:38.108 --> 00:21:39.980 know what the word resilience means,

NOTE Confidence: 0.8839102

 $00:21:39.980 \longrightarrow 00:21:41.468$  or they can't figure out what

NOTE Confidence: 0.8839102

 $00:21:41.468 \longrightarrow 00:21:43.176$  it is that they're doing to

NOTE Confidence: 0.8839102

00:21:43.176 --> 00:21:44.488 get through their experience.

NOTE Confidence: 0.8839102

00:21:44.490 --> 00:21:47.028 But once they do, once they figured out once,

NOTE Confidence: 0.8839102

00:21:47.030 --> 00:21:49.568 they can say, oh, this is what I do.

NOTE Confidence: 0.8839102

 $00:21:49.570 \longrightarrow 00:21:51.544$  They seem to latch on to that

NOTE Confidence: 0.8839102

00:21:51.544 --> 00:21:52.390 particular resilience resource,

NOTE Confidence: 0.8839102

 $00:21:52.390 \longrightarrow 00:21:53.800$  and they carry it forward.

NOTE Confidence: 0.8839102

 $00:21:53.800 \longrightarrow 00:21:55.767$  So even five or ten years later,

NOTE Confidence: 0.8839102

 $00:21:55.770 \longrightarrow 00:21:57.180$  they'll say, I don't know.

NOTE Confidence: 0.8839102

 $00:21:57.180 \longrightarrow 00:21:59.718$  This is what I do when times get tough.

NOTE Confidence: 0.8839102

 $00:21:59.720 \longrightarrow 00:22:01.130$  It's always what I've done.

NOTE Confidence: 0.8839102

 $00:22:01.130 \longrightarrow 00:22:02.816$  This has always been my thing.

NOTE Confidence: 0.83683133

 $00:22:06.090 \longrightarrow 00:22:08.190$  We distill those hundreds of hours of

 $00:22:08.190 \longrightarrow 00:22:10.128$  interviews into this particular idea of

NOTE Confidence: 0.83683133

 $00:22:10.128 \longrightarrow 00:22:12.084$  what helps somebody contribute to or

NOTE Confidence: 0.83683133

 $00:22:12.084 \longrightarrow 00:22:13.869$  inhibit their resilience at any given

NOTE Confidence: 0.83683133

 $00:22:13.869 \longrightarrow 00:22:15.886$  moment and for teens and young adults.

NOTE Confidence: 0.83683133

00:22:15.886 --> 00:22:18.640 It really does feel like a Teeter totter and,

NOTE Confidence: 0.83683133

00:22:18.640 --> 00:22:21.280 at any given moment, the scales can tip

NOTE Confidence: 0.83683133

 $00:22:21.280 \longrightarrow 00:22:23.559$  towards their feeling resilient or not.

NOTE Confidence: 0.83683133

 $00:22:23.560 \longrightarrow 00:22:25.672$  The things that contribute to that

NOTE Confidence: 0.83683133

 $00{:}22{:}25.672 \dashrightarrow 00{:}22{:}28.297$  resilience are the sense of being able to

NOTE Confidence: 0.83683133

00:22:28.297 --> 00:22:30.677 manage their stress and idea of having a

NOTE Confidence: 0.83683133

 $00{:}22{:}30.677 \dashrightarrow 00{:}22{:}33.386$  sense of purpose or goals to look forward to,

NOTE Confidence: 0.83683133

 $00:22:33.386 \longrightarrow 00:22:34.966$  being able to stay positive,

NOTE Confidence: 0.83683133

00:22:34.970 --> 00:22:37.189 being able to find meaning from their

NOTE Confidence: 0.83683133

00:22:37.189 --> 00:22:39.298 experience, and maintaining a sense

NOTE Confidence: 0.83683133

 $00:22:39.298 \longrightarrow 00:22:41.533$  of connection and social normalcy.

NOTE Confidence: 0.83683133

 $00:22:41.540 \longrightarrow 00:22:43.310$  And when we thought about these

 $00:22:43.310 \longrightarrow 00:22:44.490$  ideas in these constructs,

NOTE Confidence: 0.83683133

 $00:22:44.490 \longrightarrow 00:22:46.150$  we noticed two things.

NOTE Confidence: 0.83683133

00:22:46.150 --> 00:22:46.980 Number one,

NOTE Confidence: 0.83683133

 $00:22:46.980 \longrightarrow 00:22:49.444$  these top for stress management goal setting.

NOTE Confidence: 0.83683133

 $00:22:49.450 \longrightarrow 00:22:51.210$  Staying positive and meaning making.

NOTE Confidence: 0.83683133

 $00:22:51.210 \longrightarrow 00:22:53.492$  These are all things that we can

NOTE Confidence: 0.83683133

 $00:22:53.492 \longrightarrow 00:22:55.080$  teach individually to patients.

NOTE Confidence: 0.83683133

 $00{:}22{:}55.080 \dashrightarrow 00{:}22{:}57.460$  Whereas a social support type of program

NOTE Confidence: 0.83683133

00:22:57.460 --> 00:22:59.762 felt different and #2 all of these

NOTE Confidence: 0.83683133

 $00:22:59.762 \longrightarrow 00:23:01.592$  things map back onto those resilience

NOTE Confidence: 0.83683133

 $00:23:01.658 \longrightarrow 00:23:03.250$  resource categories that Catherine

NOTE Confidence: 0.83683133

 $00{:}23{:}03.250 \dashrightarrow 00{:}23{:}05.638$  Patrick had described so long ago.

NOTE Confidence: 0.830387

 $00:23:07.880 \longrightarrow 00:23:09.440$  Which leads us to that,

NOTE Confidence: 0.830387

 $00:23:09.440 \longrightarrow 00:23:11.168$  promoting resilience and stress

NOTE Confidence: 0.830387

 $00:23:11.168 \longrightarrow 00:23:12.896$  management or PRISM program.

 $00:23:12.900 \longrightarrow 00:23:14.825$  And the first thing we debated when

NOTE Confidence: 0.830387

 $00{:}23{:}14.825 \to 00{:}23{:}16.613$  we were thinking about what to do

NOTE Confidence: 0.830387

 $00{:}23{:}16.613 \dashrightarrow 00{:}23{:}18.510$  next was where to start on the left.

NOTE Confidence: 0.830387

00:23:18.510 --> 00:23:20.204 Here you're looking at one of our

NOTE Confidence: 0.830387

00:23:20.204 --> 00:23:22.260 parent quiet rooms on the edges of our

NOTE Confidence: 0.830387

 $00:23:22.260 \longrightarrow 00:23:23.870$  adolescent and young adult oncology floor.

NOTE Confidence: 0.830387

 $00{:}23{:}23.870 \dashrightarrow 00{:}23{:}25.454$  We have these separate spaces for

NOTE Confidence: 0.830387

00:23:25.454 --> 00:23:27.522 parents to get away and have some time

NOTE Confidence: 0.830387

 $00{:}23{:}27.522 \dashrightarrow 00{:}23{:}29.262$  by themselves if they need to leave

NOTE Confidence: 0.830387

 $00:23:29.262 \longrightarrow 00:23:31.005$  the patient room and on the right,

NOTE Confidence: 0.830387

00:23:31.010 --> 00:23:33.230 you're looking at one of our

NOTE Confidence: 0.830387

 $00:23:33.230 \longrightarrow 00:23:34.340$  other key stakeholders.

NOTE Confidence: 0.830387

 $00:23:34.340 \longrightarrow 00:23:36.426$  So when we were thinking about this,

NOTE Confidence: 0.830387

 $00:23:36.430 \longrightarrow 00:23:37.840$  we first thought about parents

NOTE Confidence: 0.830387

 $00:23:37.840 \longrightarrow 00:23:39.720$  and we thought you know parents,

NOTE Confidence: 0.830387

00:23:39.720 --> 00:23:41.514 particularly kids of parents of cancer

 $00:23:41.514 \longrightarrow 00:23:42.710$  have poor psychosocial outcomes.

NOTE Confidence: 0.830387

 $00{:}23{:}42.710 \dashrightarrow 00{:}23{:}44.345$  So specifically one in seven

NOTE Confidence: 0.830387

00:23:44.345 --> 00:23:45.980 appearance of children with cancer

NOTE Confidence: 0.830387

 $00:23:46.033 \longrightarrow 00:23:47.713$  will have such high distress that

NOTE Confidence: 0.830387

00:23:47.713 --> 00:23:49.440 they can't take care of themselves

NOTE Confidence: 0.830387

 $00:23:49.440 \longrightarrow 00:23:51.372$  or the other children in the home.

NOTE Confidence: 0.830387

00:23:51.380 --> 00:23:53.174 And if you're a caregiver of

NOTE Confidence: 0.830387

 $00:23:53.174 \longrightarrow 00:23:54.370$  a patient with cancer,

NOTE Confidence: 0.830387

 $00:23:54.370 \longrightarrow 00:23:55.870$  it's really hard to access

NOTE Confidence: 0.830387

 $00:23:55.870 \longrightarrow 00:23:56.770$  traditional mental health.

NOTE Confidence: 0.830387

 $00:23:56.770 \longrightarrow 00:23:57.966$  Supportive care parents don't

NOTE Confidence: 0.830387

 $00:23:57.966 \longrightarrow 00:23:59.760$  want to leave their kids bedside,

NOTE Confidence: 0.830387

 $00:23:59.760 \longrightarrow 00:24:01.250$  as all of us know,

NOTE Confidence: 0.830387

 $00{:}24{:}01.250 \dashrightarrow 00{:}24{:}02.765$  it's incredibly difficult to network

NOTE Confidence: 0.830387

 $00:24:02.765 \longrightarrow 00:24:04.790$  mental health services in the community.

00:24:04.790 --> 00:24:05.585 And we thought,

NOTE Confidence: 0.830387

 $00:24:05.585 \longrightarrow 00:24:07.440$  wouldn't it be great if we could

NOTE Confidence: 0.830387

 $00:24:07.497 \longrightarrow 00:24:09.402$  just provide something to parents

NOTE Confidence: 0.830387

 $00:24:09.402 \longrightarrow 00:24:11.307$  here within the Children's Hospital

NOTE Confidence: 0.830387

 $00:24:11.363 \longrightarrow 00:24:13.019$  so that we could support them?

NOTE Confidence: 0.830387

 $00:24:13.020 \longrightarrow 00:24:14.004$  On the flip side,

NOTE Confidence: 0.830387

 $00:24:14.004 \longrightarrow 00:24:15.480$  adolescents and young adults have poor

NOTE Confidence: 0.830387

00:24:15.531 --> 00:24:16.867 psychosocial outcomes compared to

NOTE Confidence: 0.830387

 $00:24:16.867 \longrightarrow 00:24:18.871$  younger pediatric or older adult patients.

NOTE Confidence: 0.830387

 $00:24:18.880 \longrightarrow 00:24:20.674$  They have some of the worst

NOTE Confidence: 0.830387

 $00:24:20.674 \longrightarrow 00:24:22.399$  psychosocial outcomes that we can find.

NOTE Confidence: 0.830387

 $00:24:22.400 \longrightarrow 00:24:24.158$  They have higher rates of poor

NOTE Confidence: 0.830387

 $00{:}24{:}24.158 \dashrightarrow 00{:}24{:}25.330$  mental health and survivorship.

NOTE Confidence: 0.830387

 $00:24:25.330 \longrightarrow 00:24:27.088$  They're less likely to get a

NOTE Confidence: 0.830387

 $00:24:27.088 \longrightarrow 00:24:28.260$  job or get married.

NOTE Confidence: 0.830387

 $00:24:28.260 \longrightarrow 00:24:30.438$  They are less likely to be paid the same

 $00:24:30.438 \longrightarrow 00:24:32.646$  as their otherwise age matched peers.

NOTE Confidence: 0.830387

 $00:24:32.650 \longrightarrow 00:24:34.348$  They have higher rates of suicide

NOTE Confidence: 0.830387

 $00:24:34.348 \longrightarrow 00:24:35.870$  and other serious mental health,

NOTE Confidence: 0.830387

 $00:24:35.870 \longrightarrow 00:24:36.204$  comorbidities,

NOTE Confidence: 0.830387

 $00:24:36.204 \longrightarrow 00:24:38.542$  and the idea that we had was

NOTE Confidence: 0.830387

 $00:24:38.542 \longrightarrow 00:24:40.919$  maybe we could fix some of those

NOTE Confidence: 0.830387

 $00:24:40.919 \longrightarrow 00:24:42.559$  problems if we started now.

NOTE Confidence: 0.830387

 $00:24:42.560 \longrightarrow 00:24:44.480$  We also know that teens and young adults

NOTE Confidence: 0.830387

 $00:24:44.480 \longrightarrow 00:24:46.134$  also have challenges with traditional

NOTE Confidence: 0.830387

 $00:24:46.134 \longrightarrow 00:24:47.999$  methods for mental health support.

NOTE Confidence: 0.830387

 $00:24:48.000 \longrightarrow 00:24:48.301$  So,

NOTE Confidence: 0.830387

 $00:24:48.301 \longrightarrow 00:24:48.903$  for example,

NOTE Confidence: 0.830387

 $00{:}24{:}48.903 \dashrightarrow 00{:}24{:}50.107$  teens with chronic illness,

NOTE Confidence: 0.830387

 $00{:}24{:}50.110 \longrightarrow 00{:}24{:}52.350$  only a third of them will access

NOTE Confidence: 0.830387

 $00:24:52.350 \longrightarrow 00:24:53.675$  in hospital available mental

 $00:24:53.675 \longrightarrow 00:24:55.457$  health services and of the ones

NOTE Confidence: 0.830387

 $00:24:55.457 \longrightarrow 00:24:57.357$  who do only a third stay in.

NOTE Confidence: 0.830387

00:24:57.360 --> 00:24:59.474 And when asked why you aren't using

NOTE Confidence: 0.830387

 $00:24:59.474 \longrightarrow 00:25:01.588$  these services that are available to you,

NOTE Confidence: 0.830387

00:25:01.590 --> 00:25:04.152 most teens and young adults will

NOTE Confidence: 0.830387

 $00:25:04.152 \longrightarrow 00:25:06.731$  say either the stigma or the

NOTE Confidence: 0.830387

00:25:06.731 --> 00:25:08.706 time commitment is too much.

NOTE Confidence: 0.830387

 $00:25:08.710 \longrightarrow 00:25:10.565$  But at the end of the day,

NOTE Confidence: 0.830387

 $00{:}25{:}10.570 \dashrightarrow 00{:}25{:}12.425$  when we thought about where to start,

NOTE Confidence: 0.830387

 $00:25:12.430 \longrightarrow 00:25:14.369$  we felt we remembered that idea that

NOTE Confidence: 0.830387

 $00{:}25{:}14.369 \dashrightarrow 00{:}25{:}16.648$  I shared with you about how a lot of

NOTE Confidence: 0.830387

 $00:25:16.648 \longrightarrow 00:25:18.470$  the teens and young adults we meet

NOTE Confidence: 0.830387

00:25:18.470 --> 00:25:20.409 don't yet know how to be resilient.

NOTE Confidence: 0.830387

 $00:25:20.410 \longrightarrow 00:25:22.279$  They haven't had the life skills yet,

NOTE Confidence: 0.830387

 $00:25:22.280 \longrightarrow 00:25:23.876$  or no life opportunity yet to

NOTE Confidence: 0.830387

 $00:25:23.876 \longrightarrow 00:25:24.940$  develop those resilience resources.

 $00:25:24.940 \longrightarrow 00:25:26.344$  And our curiosity was maybe we

NOTE Confidence: 0.830387

 $00{:}25{:}26.344 \dashrightarrow 00{:}25{:}28.224$  could get in the door and start

NOTE Confidence: 0.830387

00:25:28.224 --> 00:25:29.714 teaching these skills right away.

NOTE Confidence: 0.830387

 $00:25:29.720 \longrightarrow 00:25:31.050$  And if we did that,

NOTE Confidence: 0.830387

 $00:25:31.050 \longrightarrow 00:25:33.435$  could we change some of

NOTE Confidence: 0.830387

 $00:25:33.435 \longrightarrow 00:25:34.866$  these downstream outcomes?

NOTE Confidence: 0.830387

 $00:25:34.870 \longrightarrow 00:25:36.706$  So that leads me to PRISM,

NOTE Confidence: 0.830387

 $00{:}25{:}36.710 \dashrightarrow 00{:}25{:}38.525$  which teaches and targets those

NOTE Confidence: 0.830387

 $00:25:38.525 \longrightarrow 00:25:40.340$  same four resilience resources that

NOTE Confidence: 0.8484677

 $00:25:40.401 \longrightarrow 00:25:42.219$  we had heard from teens and

NOTE Confidence: 0.8484677

00:25:42.219 --> 00:25:43.431 young adults were important.

NOTE Confidence: 0.8484677

 $00:25:43.440 \longrightarrow 00:25:45.642$  The first thing we teach is

NOTE Confidence: 0.8484677

 $00{:}25{:}45.642 \dashrightarrow 00{:}25{:}46.743$  stress management skills.

NOTE Confidence: 0.8484677

 $00:25:46.750 \longrightarrow 00:25:48.222$  This includes three mini

NOTE Confidence: 0.8484677

 $00:25:48.222 \longrightarrow 00:25:49.694$  skills within one session.

00:25:49.700 --> 00:25:52.636 The first mini skill is a deep breathing,

NOTE Confidence: 0.8484677

 $00{:}25{:}52.640 {\:{\mbox{--}}\!>}\ 00{:}25{:}53.714$  simple relaxation technique.

NOTE Confidence: 0.8484677

 $00:25:53.714 \longrightarrow 00:25:56.610$  It helps people quiet their minds so they

NOTE Confidence: 0.8484677

 $00:25:56.610 \longrightarrow 00:25:58.235$  are receptive to additional learning

NOTE Confidence: 0.8484677

 $00:25:58.235 \longrightarrow 00:26:01.302$  and then the next too many skills are

NOTE Confidence: 0.8484677

 $00:26:01.302 \longrightarrow 00:26:02.580$  progressive mindfulness exercises.

NOTE Confidence: 0.8484677

 $00:26:02.580 \longrightarrow 00:26:04.956$  One to help deepen your relaxation

NOTE Confidence: 0.8484677

 $00:26:04.956 \longrightarrow 00:26:07.714$  and two to become aware of

NOTE Confidence: 0.8484677

 $00{:}26{:}07.714 \dashrightarrow 00{:}26{:}09.358$  stressors without judgment.

NOTE Confidence: 0.8484677

 $00:26:09.360 \longrightarrow 00:26:11.352$  The next thing we do is

NOTE Confidence: 0.8484677

 $00{:}26{:}11.352 --> 00{:}26{:}12.680$  a goal setting module.

NOTE Confidence: 0.8484677

 $00:26:12.680 \longrightarrow 00:26:14.871$  Here we teach what's called a smart

NOTE Confidence: 0.8484677

00:26:14.871 --> 00:26:16.660 goal that stands for specific,

NOTE Confidence: 0.8484677

 $00:26:16.660 \longrightarrow 00:26:17.324$  measurable, actionable,

NOTE Confidence: 0.8484677

 $00:26:17.324 \longrightarrow 00:26:18.984$  realistic and time dependent goals.

NOTE Confidence: 0.8484677

 $00:26:18.990 \longrightarrow 00:26:20.455$  We know from this psychology

00:26:20.455 --> 00:26:21.920 and social Sciences that any

NOTE Confidence: 0.8484677

 $00{:}26{:}21.980 \dashrightarrow 00{:}26{:}23.655$  tiny forward progress towards an

NOTE Confidence: 0.8484677

 $00:26:23.655 \longrightarrow 00:26:25.764$  achievable and realistic hope is a

NOTE Confidence: 0.8484677

00:26:25.764 --> 00:26:27.288 very positive psychological anchor.

NOTE Confidence: 0.8484677

 $00:26:27.290 \longrightarrow 00:26:29.276$  And so we help a team.

NOTE Confidence: 0.8484677

00:26:29.280 --> 00:26:29.966 Translate quote.

NOTE Confidence: 0.8484677

00:26:29.966 --> 00:26:32.367 I just want to get through my

NOTE Confidence: 0.8484677

 $00:26:32.367 \longrightarrow 00:26:34.587$  cancer to something that is

NOTE Confidence: 0.8484677

 $00:26:34.587 \longrightarrow 00:26:36.399$  actually actionable and measurable.

NOTE Confidence: 0.8484677

00:26:36.400 --> 00:26:38.108 The next thing we do is what's

NOTE Confidence: 0.8484677

 $00{:}26{:}38.108 \dashrightarrow 00{:}26{:}39.330$  called positive re framing

NOTE Confidence: 0.8484677

00:26:39.330 --> 00:26:40.638 or cognitive restructuring.

NOTE Confidence: 0.8484677

 $00{:}26{:}40.640 \dashrightarrow 00{:}26{:}42.754$  And here we teach 2 mini skills.

NOTE Confidence: 0.8484677

 $00:26:42.760 \longrightarrow 00:26:44.762$  The first is how do you recognize

NOTE Confidence: 0.8484677

 $00:26:44.762 \longrightarrow 00:26:46.370$  all of that negative catastrophic

 $00:26:46.370 \longrightarrow 00:26:49.114$  self talk that can keep us up in

NOTE Confidence: 0.8484677

 $00{:}26{:}49.180 \dashrightarrow 00{:}26{:}51.316$  the middle of the night and the 2nd

NOTE Confidence: 0.8484677

 $00:26:51.316 \longrightarrow 00:26:53.370$  is how do you change the appraisal?

NOTE Confidence: 0.8484677

 $00:26:53.370 \longrightarrow 00:26:55.835$  The valence of that appraisal

NOTE Confidence: 0.8484677

 $00:26:55.835 \longrightarrow 00:26:57.807$  from catastrophic to manageable.

NOTE Confidence: 0.8484677

00:26:57.810 --> 00:26:59.530 The complementary knice of mindfulness,

NOTE Confidence: 0.8484677

 $00:26:59.530 \longrightarrow 00:27:00.220$  for example,

NOTE Confidence: 0.8484677

00:27:00.220 --> 00:27:01.255 recognizing what's stressing

NOTE Confidence: 0.8484677

 $00{:}27{:}01.255 \dashrightarrow 00{:}27{:}02.980$  you without judgment and then

NOTE Confidence: 0.8484677

 $00:27:03.028 \longrightarrow 00:27:04.000$  positive re framing,

NOTE Confidence: 0.8484677

00:27:04.000 --> 00:27:06.317 which is actually judging your thoughts and

NOTE Confidence: 0.8484677

00:27:06.317 --> 00:27:08.469 making them manageable and less catastrophic,

NOTE Confidence: 0.8484677

 $00:27:08.470 \longrightarrow 00:27:10.155$  is a really important psychological

NOTE Confidence: 0.8484677

00:27:10.155 --> 00:27:11.503 combination for helping people

NOTE Confidence: 0.8484677

 $00:27:11.503 \longrightarrow 00:27:12.600$  cope with adversity.

NOTE Confidence: 0.8484677

 $00:27:12.600 \longrightarrow 00:27:14.320$  And then the final thing,

00:27:14.320 --> 00:27:17.416 the anchor of all of this is meaning making,

NOTE Confidence: 0.8484677

 $00{:}27{:}17.420 \dashrightarrow 00{:}27{:}19.668$  and here we help teens and young adults

NOTE Confidence: 0.8484677

00:27:19.668 --> 00:27:22.230 with the exercise of identifying benefits,

NOTE Confidence: 0.8484677

 $00:27:22.230 \longrightarrow 00:27:22.610$  gratitude,

NOTE Confidence: 0.8484677

00:27:22.610 --> 00:27:23.370 purpose, legacy.

NOTE Confidence: 0.8484677

 $00:27:23.370 \longrightarrow 00:27:25.650$  It's sort of asking that existential

NOTE Confidence: 0.8484677

00:27:25.650 --> 00:27:27.387 question of why is this happening?

NOTE Confidence: 0.8484677

00:27:27.390 --> 00:27:30.486 What are you going to be because of this?

NOTE Confidence: 0.8484677

 $00:27:30.490 \longrightarrow 00:27:31.358$  What matters to you?

NOTE Confidence: 0.8484677

00:27:31.358 --> 00:27:32.951 Who do you want to be next

NOTE Confidence: 0.8484677

 $00:27:32.951 \longrightarrow 00:27:34.367$  week when this is all over?

NOTE Confidence: 0.8734985

00:27:36.650 --> 00:27:38.582 After all, four of those sessions

NOTE Confidence: 0.8734985

 $00{:}27{:}38.582 \dashrightarrow 00{:}27{:}40.734$  we have the optional meeting with

NOTE Confidence: 0.8734985

 $00:27:40.734 \longrightarrow 00:27:42.734$  the family called coming together,

NOTE Confidence: 0.8734985

 $00:27:42.740 \longrightarrow 00:27:44.894$  and this is essentially designed to

 $00:27:44.894 \longrightarrow 00:27:47.388$  help the patient share with loved ones.

NOTE Confidence: 0.8734985

 $00:27:47.390 \longrightarrow 00:27:49.822$  What worked for him or her and to

NOTE Confidence: 0.8734985

 $00:27:49.822 \longrightarrow 00:27:52.030$  help family members and caregivers

NOTE Confidence: 0.8734985

 $00:27:52.030 \longrightarrow 00:27:54.570$  reciprocate and reinforce the skills.

NOTE Confidence: 0.8734985

 $00:27:54.570 \longrightarrow 00:27:57.210$  And then after all sessions in between them,

NOTE Confidence: 0.8734985

 $00:27:57.210 \longrightarrow 00:27:59.335$  we offer opportunities to practice

NOTE Confidence: 0.8734985

 $00:27:59.335 \longrightarrow 00:28:01.035$  with boosters and worksheets.

NOTE Confidence: 0.8734985

00:28:01.040 --> 00:28:02.570 Prison, like many psychosocial interventions,

NOTE Confidence: 0.8734985

 $00:28:02.570 \longrightarrow 00:28:04.100$  is what we call Manualized.

NOTE Confidence: 0.8734985

 $00:28:04.100 \longrightarrow 00:28:05.936$  That means we have a very

NOTE Confidence: 0.8734985

 $00:28:05.936 \longrightarrow 00:28:06.548$  reproducible script.

NOTE Confidence: 0.8734985

00:28:06.550 --> 00:28:08.374 We measure Fidelity to make sure

NOTE Confidence: 0.8734985

 $00:28:08.374 \longrightarrow 00:28:09.945$  it's being delivered in the

NOTE Confidence: 0.8734985

 $00{:}28{:}09.945 \dashrightarrow 00{:}28{:}11.435$  same dose and delivery style,

NOTE Confidence: 0.8734985

 $00:28:11.440 \longrightarrow 00:28:14.455$  and we train all of our coaches with at

NOTE Confidence: 0.8734985

 $00:28:14.455 \longrightarrow 00:28:17.720$  least 8 hours to make sure that they are

 $00:28:17.720 \longrightarrow 00:28:20.148$  certified and fluent in the program.

NOTE Confidence: 0.8734985

 $00:28:20.150 \longrightarrow 00:28:22.698$  All of our coaches are college grads.

NOTE Confidence: 0.8734985

 $00:28:22.700 \longrightarrow 00:28:24.520$  Some of them have PHD's,

NOTE Confidence: 0.8734985

 $00:28:24.520 \longrightarrow 00:28:27.440$  but by design we intended this to be

NOTE Confidence: 0.8734985

 $00:28:27.440 \longrightarrow 00:28:29.955$  coachable by folks who could be lay

NOTE Confidence: 0.8734985

 $00:28:29.955 \longrightarrow 00:28:32.547$  stuff so that it's more translatable

NOTE Confidence: 0.8734985

 $00:28:32.547 \longrightarrow 00:28:34.950$  across different institutions.

NOTE Confidence: 0.8734985

 $00:28:34.950 \longrightarrow 00:28:36.546$  The next thing we did having

NOTE Confidence: 0.8734985

 $00{:}28{:}36.546 \dashrightarrow 00{:}28{:}38.474$  designed this was we tested prisms

NOTE Confidence: 0.8734985

 $00:28:38.474 \longrightarrow 00:28:40.082$  feasibility amongst adolescents and

NOTE Confidence: 0.8734985

 $00{:}28{:}40.082 \dashrightarrow 00{:}28{:}42.240$  young a dults with either diabetes,

NOTE Confidence: 0.8734985

 $00:28:42.240 \longrightarrow 00:28:43.644$  cancer or cystic fibrosis,

NOTE Confidence: 0.8734985

 $00:28:43.644 \longrightarrow 00:28:46.400$  and we notice that enrollment was very high,

NOTE Confidence: 0.8734985

00:28:46.400 --> 00:28:48.135 83% across the program with

NOTE Confidence: 0.8734985

 $00:28:48.135 \longrightarrow 00:28:49.176$  high completion rates,

 $00:28:49.180 \longrightarrow 00:28:51.931$  and each of these different groups of

NOTE Confidence: 0.8734985

 $00:28:51.931 \longrightarrow 00:28:54.900$  patients asked us to do PRISM differently.

NOTE Confidence: 0.8734985

 $00:28:54.900 \longrightarrow 00:28:55.773$  So for example,

NOTE Confidence: 0.8734985

 $00:28:55.773 \longrightarrow 00:28:57.519$  patients with diabetes here in Seattle

NOTE Confidence: 0.8734985

 $00:28:57.519 \longrightarrow 00:28:59.536$  will come from thousands of miles away.

NOTE Confidence: 0.8734985

 $00:28:59.540 \longrightarrow 00:29:00.114$  In Alaska.

NOTE Confidence: 0.8734985

 $00:29:00.114 \longrightarrow 00:29:01.262$  Our catchment area includes

NOTE Confidence: 0.8734985

00:29:01.262 --> 00:29:03.019 Alaska all the way to Wyoming,

NOTE Confidence: 0.8734985

 $00:29:03.020 \longrightarrow 00:29:04.760$  and so folks will come into

NOTE Confidence: 0.8734985

 $00:29:04.760 \longrightarrow 00:29:05.920$  Seattle for their diabetes.

NOTE Confidence: 0.8734985

 $00:29:05.920 \longrightarrow 00:29:07.950$  Care for one annual Big long day,

NOTE Confidence: 0.8734985

 $00:29:07.950 \longrightarrow 00:29:09.861$  and then the rest of their care

NOTE Confidence: 0.8734985

00:29:09.861 --> 00:29:11.429 is delivered via Tele Health.

NOTE Confidence: 0.8734985

00:29:11.430 --> 00:29:12.880 And they said, you know,

NOTE Confidence: 0.8734985

 $00:29:12.880 \longrightarrow 00:29:15.128$  we can sit with you for a long

NOTE Confidence: 0.8734985

 $00:29:15.128 \longrightarrow 00:29:16.360$  time on one day,

00:29:16.360 --> 00:29:18.680 or we want to do this through video,

NOTE Confidence: 0.8734985

 $00{:}29{:}18.680 \dashrightarrow 00{:}29{:}20.710$  but we don't want multiple sessions over time,

NOTE Confidence: 0.8734985

 $00:29:20.710 \longrightarrow 00:29:22.455$  and so patients with diabetes

NOTE Confidence: 0.8734985

 $00:29:22.455 \longrightarrow 00:29:25.130$  preferred to get it all in one chunk.

NOTE Confidence: 0.8734985

 $00:29:25.130 \longrightarrow 00:29:25.692$  In contrast,

NOTE Confidence: 0.8734985

 $00{:}29{:}25.692 \dashrightarrow 00{:}29{:}27.097$  patients with cancer and cystic

NOTE Confidence: 0.8734985

 $00:29:27.097 \longrightarrow 00:29:28.869$  fibrosis tend to be in the hospital.

NOTE Confidence: 0.8734985

00:29:28.870 --> 00:29:30.739 They are often isolated and they said,

NOTE Confidence: 0.8734985

 $00{:}29{:}30.740 \dashrightarrow 00{:}29{:}33.134$  you know, we want you to come visit us.

NOTE Confidence: 0.8734985

 $00:29:33.140 \longrightarrow 00:29:34.736$  Well, we're here in the hospital.

NOTE Confidence: 0.8734985

 $00:29:34.740 \longrightarrow 00:29:36.876$  We want you to sit at our bedside,

NOTE Confidence: 0.8734985

 $00:29:36.880 \longrightarrow 00:29:38.749$  and we'd rather break up the intervention.

NOTE Confidence: 0.8734985

 $00{:}29{:}38.750 \dashrightarrow 00{:}29{:}40.220$  All those four sessions into

NOTE Confidence: 0.8734985

 $00:29:40.220 \longrightarrow 00:29:41.396$  separate four sessions delivered

NOTE Confidence: 0.8734985

 $00:29:41.396 \longrightarrow 00:29:42.490$  every other week or so.

 $00:29:44.620 \longrightarrow 00:29:46.042$  When we asked all of these

NOTE Confidence: 0.8659056

 $00:29:46.042 \longrightarrow 00:29:47.440$  young folks what they thought,

NOTE Confidence: 0.8659056

 $00:29:47.440 \longrightarrow 00:29:48.715$  their qualitative feedback or things

NOTE Confidence: 0.8659056

00:29:48.715 --> 00:29:50.254 like this, this is so helpful.

NOTE Confidence: 0.8659056

 $00:29:50.254 \longrightarrow 00:29:51.790$  I wish we'd done this sooner.

NOTE Confidence: 0.8659056

00:29:51.790 --> 00:29:53.488 Yeah, I was actually telling my

NOTE Confidence: 0.8659056

00:29:53.488 --> 00:29:54.887 friends about it afterwards and

NOTE Confidence: 0.8659056

 $00:29:54.887 \longrightarrow 00:29:56.399$  they said they would try it out.

NOTE Confidence: 0.8659056

 $00{:}29{:}56.400 \dashrightarrow 00{:}29{:}58.185$  I think it's good techniques to use.

NOTE Confidence: 0.8659056

00:29:58.190 --> 00:29:59.720 Definitely, I'm teaching my little sister.

NOTE Confidence: 0.8659056

 $00:29:59.720 \longrightarrow 00:30:02.114$  I'm sure it can help her too.

NOTE Confidence: 0.8659056

 $00:30:02.120 \longrightarrow 00:30:03.800$  Or I used to be in the hospital

NOTE Confidence: 0.8659056

 $00:30:03.800 \longrightarrow 00:30:05.448$  and think it was a waste of time,

NOTE Confidence: 0.8659056

 $00:30:05.450 \longrightarrow 00:30:06.745$  not want to be there doing things

NOTE Confidence: 0.8659056

 $00:30:06.745 \longrightarrow 00:30:08.032$  like this make you realize you're

NOTE Confidence: 0.8659056

 $00:30:08.032 \longrightarrow 00:30:09.400$  here to make yourself feel better.

 $00:30:12.060 \longrightarrow 00:30:14.060$  So the next thing we did was a

NOTE Confidence: 0.8243645

 $00:30:14.060 \longrightarrow 00:30:15.595$  randomized control trial amongst 92

NOTE Confidence: 0.8243645

 $00:30:15.595 \dashrightarrow 00:30:17.563$  adolescents and young adults with cancer.

NOTE Confidence: 0.8243645

 $00:30:17.570 \longrightarrow 00:30:19.244$  These are all of the outcomes

NOTE Confidence: 0.8243645

 $00:30:19.244 \longrightarrow 00:30:20.760$  we measured in that study.

NOTE Confidence: 0.8243645

 $00:30:20.760 \longrightarrow 00:30:23.126$  The zero line means there was no

NOTE Confidence: 0.8243645

 $00:30:23.126 \longrightarrow 00:30:24.865$  difference between patients who received

NOTE Confidence: 0.8243645

 $00:30:24.865 \longrightarrow 00:30:27.189$  usual care and those who received PRISM.

NOTE Confidence: 0.8243645

 $00:30:27.190 \longrightarrow 00:30:29.158$  And by the way, usual carrot,

NOTE Confidence: 0.8243645

 $00:30:29.160 \dashrightarrow 00:30:30.996$  our center includes an assigned social

NOTE Confidence: 0.8243645

00:30:30.996 --> 00:30:33.109 worker for every single family available,

NOTE Confidence: 0.8243645

 $00:30:33.110 \longrightarrow 00:30:35.315$  psychology services and a whole host of

NOTE Confidence: 0.8243645

 $00{:}30{:}35.315 \dashrightarrow 00{:}30{:}36.730$  other embedded psychosocial services.

NOTE Confidence: 0.8243645

00:30:36.730 --> 00:30:39.354 So moving left to right on this graph,

NOTE Confidence: 0.8243645

 $00:30:39.360 \longrightarrow 00:30:41.005$  you'll notice that resilience scores

 $00:30:41.005 \longrightarrow 00:30:42.650$  went up with the intervention.

NOTE Confidence: 0.8243645

 $00{:}30{:}42.650 \dashrightarrow 00{:}30{:}44.300$  Distress scores went down with

NOTE Confidence: 0.8243645

 $00:30:44.300 \longrightarrow 00:30:44.960$  the intervention.

NOTE Confidence: 0.8243645

00:30:44.960 --> 00:30:47.540 Hope went up benefit finding went

NOTE Confidence: 0.8243645

 $00:30:47.540 \longrightarrow 00:30:50.439$  up and quality of life went up.

NOTE Confidence: 0.8243645

 $00:30:50.440 \longrightarrow 00:30:51.805$  Perhaps more importantly to me

NOTE Confidence: 0.8243645

 $00:30:51.805 \dashrightarrow 00:30:53.617$  that D there is a statistically

NOTE Confidence: 0.8243645

 $00:30:53.617 \longrightarrow 00:30:55.527$  using behavioral science is called

NOTE Confidence: 0.8243645

 $00:30:55.527 \longrightarrow 00:30:57.967$  an effect size and by convention

NOTE Confidence: 0.8243645

 $00{:}30{:}57.967 \dashrightarrow 00{:}31{:}00.529$  anything greater than .3 is considered

NOTE Confidence: 0.8243645

 $00{:}31{:}00.529 \dashrightarrow 00{:}31{:}02.485$  clinically significant and in every

NOTE Confidence: 0.8243645

 $00:31:02.485 \longrightarrow 00:31:04.675$  single way that we could look,

NOTE Confidence: 0.8243645

 $00:31:04.680 \longrightarrow 00:31:06.900$  there were clinically significant

NOTE Confidence: 0.8243645

 $00{:}31{:}06.900 \dashrightarrow 00{:}31{:}10.230$  changes in these outcomes of interest.

NOTE Confidence: 0.8243645

 $00:31:10.230 \longrightarrow 00:31:12.624$  But we weren't looking for was this

NOTE Confidence: 0.8243645

 $00:31:12.624 \longrightarrow 00:31:14.909$  six months after the study started.

 $00:31:14.910 \longrightarrow 00:31:17.255$  We looked at the surviving 74 patients

NOTE Confidence: 0.8243645

 $00:31:17.255 \longrightarrow 00:31:19.566$  who were still available and we

NOTE Confidence: 0.8243645

 $00:31:19.566 \longrightarrow 00:31:21.621$  looked at their clinical criteria

NOTE Confidence: 0.8243645

 $00:31:21.621 \longrightarrow 00:31:23.628$  for depression and we notice that

NOTE Confidence: 0.8243645

 $00:31:23.628 \longrightarrow 00:31:25.710\ 21\%$  of the usual care patients

NOTE Confidence: 0.8243645

00:31:25.710 --> 00:31:27.870 versus 6% of the prison patients

NOTE Confidence: 0.8243645

 $00:31:27.870 \longrightarrow 00:31:29.310$  met criteria for depression,

NOTE Confidence: 0.8243645

 $00{:}31{:}29.310 \dashrightarrow 00{:}31{:}31.470$  which translated to a 90% reduction

NOTE Confidence: 0.8243645

 $00{:}31{:}31.470 \dashrightarrow 00{:}31{:}33.630$  in the odds of developing depression

NOTE Confidence: 0.8243645

 $00:31:33.630 \longrightarrow 00:31:35.465$  during those first six months

NOTE Confidence: 0.8243645

 $00:31:35.465 \longrightarrow 00:31:36.865$  of their cancer experience.

NOTE Confidence: 0.83446914

 $00:31:40.030 \longrightarrow 00:31:42.082$  The next thing we did was we tried to

NOTE Confidence: 0.83446914

 $00{:}31{:}42.082 \dashrightarrow 00{:}31{:}43.765$  figure out are things getting better

NOTE Confidence: 0.83446914

00:31:43.765 --> 00:31:45.831 or they staying the same like what's

NOTE Confidence: 0.83446914

 $00:31:45.831 \longrightarrow 00:31:47.667$  happening when you get prison versus

 $00:31:47.667 \longrightarrow 00:31:49.852$  usual care and so each of these pairs

NOTE Confidence: 0.83446914

 $00{:}31{:}49.852 \dashrightarrow 00{:}31{:}51.765$  of graphs has the usual care group

NOTE Confidence: 0.83446914

 $00:31:51.765 \longrightarrow 00:31:54.060$  on the left and PRISM on the right,

NOTE Confidence: 0.83446914

 $00{:}31{:}54.060 \dashrightarrow 00{:}31{:}55.435$  and you're looking at clusters

NOTE Confidence: 0.83446914

 $00:31:55.435 \longrightarrow 00:31:56.260$  of resilience scores.

NOTE Confidence: 0.83446914

00:31:56.260 --> 00:31:57.268 Hope benefit finding,

NOTE Confidence: 0.83446914

00:31:57.268 --> 00:31:58.948 quality of life and distress

NOTE Confidence: 0.83446914

 $00:31:58.948 \longrightarrow 00:32:00.169$  moving left to right.

NOTE Confidence: 0.83446914

 $00:32:00.170 \longrightarrow 00:32:02.282$  In red means that their scores

NOTE Confidence: 0.83446914

 $00:32:02.282 \longrightarrow 00:32:04.077$  deteriorated overtime in pink means

NOTE Confidence: 0.83446914

 $00:32:04.077 \longrightarrow 00:32:06.338$  they started at risk and stayed there.

NOTE Confidence: 0.83446914

 $00:32:06.340 \longrightarrow 00:32:08.284$  Light blue means they were well

NOTE Confidence: 0.83446914

 $00:32:08.284 \longrightarrow 00:32:10.460$  at the beginning and stayed there.

NOTE Confidence: 0.83446914

 $00{:}32{:}10.460 \dashrightarrow 00{:}32{:}12.500$  An blue means they got better

NOTE Confidence: 0.83446914

 $00:32:12.500 \longrightarrow 00:32:14.260$  overtime and the takeaways here

NOTE Confidence: 0.83446914

 $00:32:14.260 \longrightarrow 00:32:16.288$  are that in every single scenario,

 $00:32:16.290 \longrightarrow 00:32:17.850$  folks who got prism improved

NOTE Confidence: 0.83446914

 $00{:}32{:}17.850 \dashrightarrow 00{:}32{:}19.861$  and folks who didn't get prison

NOTE Confidence: 0.83446914

00:32:19.861 --> 00:32:21.776 were more likely to deteriorate.

NOTE Confidence: 0.88339365

00:32:25.180 --> 00:32:27.256 Finally, anecdotally, this is one of

NOTE Confidence: 0.88339365

 $00{:}32{:}27.256 \dashrightarrow 00{:}32{:}29.310$  my favorite findings from this study.

NOTE Confidence: 0.88339365

 $00:32:29.310 \longrightarrow 00:32:31.854$  We gave each of the participants in each

NOTE Confidence: 0.88339365

00:32:31.854 --> 00:32:34.807 arm \$50 at the end of their participation,

NOTE Confidence: 0.88339365

 $00:32:34.810 \longrightarrow 00:32:38.586$  and then we got this in the Mail.

NOTE Confidence: 0.88339365

 $00:32:38.590 \longrightarrow 00:32:40.234$  This is a letter that said, Dear Abby,

NOTE Confidence: 0.88339365

 $00:32:40.234 \longrightarrow 00:32:42.110$  thank you so much for the \$50.00 gift card.

NOTE Confidence: 0.88339365

 $00:32:42.110 \dashrightarrow 00:32:43.964$  I had a great time doing this study and

NOTE Confidence: 0.88339365

 $00:32:43.964 \dashrightarrow 00:32:45.953$  learn a lot of great life skills that I

NOTE Confidence: 0.88339365

 $00{:}32{:}45.953 \dashrightarrow 00{:}32{:}47.488$  will continue to use for a long time.

NOTE Confidence: 0.88339365

 $00:32:47.490 \longrightarrow 00:32:49.961$  So thank you so much for letting

NOTE Confidence: 0.88339365

 $00:32:49.961 \longrightarrow 00:32:50.667$  me participate.

 $00:32:50.670 \longrightarrow 00:32:52.495$  Like the perfect example of

NOTE Confidence: 0.88339365

00:32:52.495 --> 00:32:53.955 a well mannered teenager.

NOTE Confidence: 0.8754678

 $00:32:56.530 \longrightarrow 00:32:58.794$  The other thing we heard from patients was,

NOTE Confidence: 0.8754678

 $00{:}32{:}58.800 \dashrightarrow 00{:}33{:}01.221$  hey, my mom needs this too for my dad

NOTE Confidence: 0.8754678

 $00:33:01.221 \longrightarrow 00:33:03.625$  needs us too and we heard from parents.

NOTE Confidence: 0.8754678

00:33:03.630 --> 00:33:05.618 Hey, can you do something like this?

NOTE Confidence: 0.8754678

00:33:05.620 --> 00:33:07.186 For me this seems really helpful

NOTE Confidence: 0.8754678

 $00:33:07.186 \longrightarrow 00:33:09.201$  and so we went back to that

NOTE Confidence: 0.8754678

 $00{:}33{:}09.201 \dashrightarrow 00{:}33{:}10.726$  original question we had about.

NOTE Confidence: 0.8754678

00:33:10.730 --> 00:33:12.994 How do we support parents and we said,

NOTE Confidence: 0.8754678

 $00{:}33{:}13.000 \dashrightarrow 00{:}33{:}14.673$  well may be we should have tried that

NOTE Confidence: 0.8754678

 $00:33:14.673 \longrightarrow 00:33:16.537$  also and we adapted the program using

NOTE Confidence: 0.8754678

 $00{:}33{:}16.537 \dashrightarrow 00{:}33{:}18.560$  the same for PRISM skills but with

NOTE Confidence: 0.8754678

 $00:33:18.560 \longrightarrow 00:33:20.200$  language that was more appropriate

NOTE Confidence: 0.8754678

 $00:33:20.200 \longrightarrow 00:33:22.088$  for parent experiences and we piloted

NOTE Confidence: 0.8754678

 $00{:}33{:}22.088 \dashrightarrow 00{:}33{:}23.508$  the program amongst 24 parents.

 $00:33:23.510 \longrightarrow 00:33:25.015$  And again they reported that

NOTE Confidence: 0.8754678

 $00:33:25.015 \longrightarrow 00:33:26.219$  it was very valuable.

NOTE Confidence: 0.8754678

00:33:26.220 --> 00:33:26.468 Qualitatively,

NOTE Confidence: 0.8754678

 $00:33:26.468 \longrightarrow 00:33:27.956$  they said this should be part

NOTE Confidence: 0.8754678

00:33:27.956 --> 00:33:29.060 of every parent's toolbox.

NOTE Confidence: 0.8754678

 $00{:}33{:}29.060 \dashrightarrow 00{:}33{:}31.154$  These skills help us to take

NOTE Confidence: 0.8754678

 $00:33:31.154 \longrightarrow 00:33:33.000$  better care of our kids.

NOTE Confidence: 0.8754678

00:33:33.000 --> 00:33:34.848 And before and after the intervention,

NOTE Confidence: 0.8754678

 $00{:}33{:}34.850 \dashrightarrow 00{:}33{:}36.390$  their resilience went up in

NOTE Confidence: 0.8754678

 $00{:}33{:}36.390 \dashrightarrow 00{:}33{:}37.930$  their distress scores went down.

NOTE Confidence: 0.86991674

 $00:33:40.230 \longrightarrow 00:33:41.100$  The challenges, though,

NOTE Confidence: 0.86991674

 $00{:}33{:}41.100 \dashrightarrow 00{:}33{:}42.840$  that parents reported to us was

NOTE Confidence: 0.86991674

 $00{:}33{:}42.840 \dashrightarrow 00{:}33{:}44.673$  that it was really hard for them to

NOTE Confidence: 0.86991674

 $00:33:44.673 \longrightarrow 00:33:46.278$  get away from their kids bedside.

NOTE Confidence: 0.86991674

 $00:33:46.280 \longrightarrow 00:33:47.575$  This was exactly our concern

 $00:33:47.575 \longrightarrow 00:33:49.440$  when we started to do this work,

NOTE Confidence: 0.86991674

 $00{:}33{:}49.440 \dashrightarrow 00{:}33{:}51.464$  and so we tried to brain storm what would

NOTE Confidence: 0.86991674

 $00:33:51.464 \longrightarrow 00:33:53.910$  be an easier way for parents to do this.

NOTE Confidence: 0.86991674

00:33:53.910 --> 00:33:55.877 And maybe it would be a symposium

NOTE Confidence: 0.86991674

 $00:33:55.877 \longrightarrow 00:33:57.242$  style coaching program where we

NOTE Confidence: 0.86991674

 $00:33:57.242 \longrightarrow 00:33:58.634$  have a whole lot of parents.

NOTE Confidence: 0.86991674

 $00{:}33{:}58.640 \dashrightarrow 00{:}34{:}00.864$  Together they sit with us for four hours

NOTE Confidence: 0.86991674

 $00:34:00.864 \longrightarrow 00:34:03.258$  and we deliver the program that clap.

NOTE Confidence: 0.86991674

 $00:34:03.260 \longrightarrow 00:34:05.094$  And so we we hold a symposium.

NOTE Confidence: 0.86991674

 $00:34:05.100 \longrightarrow 00:34:07.730$  We had about 72 people show up at the door.

NOTE Confidence: 0.86991674

 $00{:}34{:}07.730 \dashrightarrow 00{:}34{:}09.738$  We had turn folks away and we put

NOTE Confidence: 0.86991674

00:34:09.738 --> 00:34:11.814 them at Round Top tables in a big

NOTE Confidence: 0.86991674

 $00:34:11.814 \longrightarrow 00:34:14.359$  room and we did group coaching of the

NOTE Confidence: 0.86991674

 $00:34:14.359 \longrightarrow 00:34:16.567$  PRISM intervention of RFR Hour period.

NOTE Confidence: 0.86991674

 $00:34:16.570 \longrightarrow 00:34:18.634$  92% of parents said they gained

NOTE Confidence: 0.86991674

 $00:34:18.634 \longrightarrow 00:34:20.010$  new insights and skills.

 $00:34:20.010 \longrightarrow 00:34:22.418$  98% said it was easy to understand

NOTE Confidence: 0.86991674

 $00:34:22.418 \longrightarrow 00:34:25.880$  and 100% felt like the group format

NOTE Confidence: 0.86991674

 $00:34:25.880 \longrightarrow 00:34:28.096$  was helpful to them.

NOTE Confidence: 0.86991674

 $00:34:28.100 \longrightarrow 00:34:30.109$  So then we said, OK, well,

NOTE Confidence: 0.86991674

00:34:30.109 --> 00:34:31.505 what's better group coaching

NOTE Confidence: 0.86991674

 $00:34:31.505 \longrightarrow 00:34:33.729$  versus usual care or one on one?

NOTE Confidence: 0.86991674

 $00:34:33.730 \longrightarrow 00:34:35.042$  Coaching versus usual care.

NOTE Confidence: 0.86991674

 $00:34:35.042 \longrightarrow 00:34:37.010$  So we did another randomized trial

NOTE Confidence: 0.86991674

 $00:34:37.072 \longrightarrow 00:34:38.980$  this time amongst 102 parents or

NOTE Confidence: 0.86991674

 $00{:}34{:}38.980 \dashrightarrow 00{:}34{:}40.680$  caregivers of children with cancer.

NOTE Confidence: 0.86991674

 $00{:}34{:}40.680 \dashrightarrow 00{:}34{:}42.899$  And here you're looking at a forest

NOTE Confidence: 0.86991674

 $00:34:42.899 \longrightarrow 00:34:44.942$  plot of usual care compared to

NOTE Confidence: 0.86991674

 $00:34:44.942 \longrightarrow 00:34:46.310$  one on one coaching.

NOTE Confidence: 0.86991674

 $00:34:46.310 \longrightarrow 00:34:49.040$  And what we found was that the

NOTE Confidence: 0.86991674

 $00:34:49.040 \longrightarrow 00:34:51.172$  intervention when delivered one on

 $00:34:51.172 \longrightarrow 00:34:53.392$  one improved parent resilience and

NOTE Confidence: 0.86991674

 $00:34:53.392 \longrightarrow 00:34:55.739$  benefit finding compared to usual care.

NOTE Confidence: 0.86991674

 $00:34:55.740 \longrightarrow 00:34:58.196$  But when we compared group to usual care,

NOTE Confidence: 0.86991674

 $00:34:58.200 \longrightarrow 00:35:00.048$  we actually couldn't see any differences,

NOTE Confidence: 0.86991674

 $00:35:00.050 \longrightarrow 00:35:02.766$  but in outcomes it looked like the

NOTE Confidence: 0.86991674

 $00:35:02.766 \longrightarrow 00:35:05.396$  group delivery didn't seem to have an

NOTE Confidence: 0.86991674

 $00:35:05.396 \longrightarrow 00:35:07.478$  effect on parent resilience or any

NOTE Confidence: 0.86991674

 $00:35:07.549 \dashrightarrow 00:35:09.907$  of our other outcomes of interest.

NOTE Confidence: 0.86991674

 $00:35:09.910 \longrightarrow 00:35:12.694$  And there's more to the story than what

NOTE Confidence: 0.86991674

 $00:35:12.694 \longrightarrow 00:35:15.708$  we could see in those quantifiable data.

NOTE Confidence: 0.86991674

 $00:35:15.710 \longrightarrow 00:35:17.593$  So I want to share her story

NOTE Confidence: 0.86991674

 $00{:}35{:}17.593 \dashrightarrow 00{:}35{:}19.819$  with you of a particular parent.

NOTE Confidence: 0.86991674

 $00:35:19.820 \longrightarrow 00:35:21.992$  This was a father whose daughter

NOTE Confidence: 0.86991674

 $00{:}35{:}21.992 \dashrightarrow 00{:}35{:}23.867$  died un expectedly about two weeks

NOTE Confidence: 0.86991674

 $00:35:23.867 \longrightarrow 00:35:25.677$  after his group PRISM session.

NOTE Confidence: 0.86991674

 $00:35:25.680 \longrightarrow 00:35:26.800$  And when she died,

 $00:35:26.800 \longrightarrow 00:35:28.871$  we as of study team were trying

NOTE Confidence: 0.86991674

 $00:35:28.871 \longrightarrow 00:35:30.496$  to figure out you know,

NOTE Confidence: 0.86991674

 $00:35:30.500 \longrightarrow 00:35:32.600$  how do we re engage this dad?

NOTE Confidence: 0.86991674

 $00:35:32.600 \longrightarrow 00:35:33.202$  Do we?

NOTE Confidence: 0.86991674

 $00:35:33.202 \longrightarrow 00:35:34.707$  What would his resilience skills

NOTE Confidence: 0.86991674

00:35:34.707 --> 00:35:36.844 scores look like in the context of

NOTE Confidence: 0.86991674

00:35:36.844 --> 00:35:38.614 this immediate death of his daughter?

NOTE Confidence: 0.86991674

 $00:35:38.620 \longrightarrow 00:35:41.028$  And so at the end of the day,

NOTE Confidence: 0.86991674

 $00:35:41.030 \longrightarrow 00:35:42.878$  we decided to reach out to him

NOTE Confidence: 0.86991674

 $00{:}35{:}42.878 \dashrightarrow 00{:}35{:}44.424$  and express our condolences and

NOTE Confidence: 0.86991674

 $00:35:44.424 \longrightarrow 00:35:46.149$  our gratitude and say hey,

NOTE Confidence: 0.86991674

00:35:46.150 --> 00:35:48.859 we're here and he wrote back and he said,

NOTE Confidence: 0.86991674

 $00{:}35{:}48.860 --> 00{:}35{:}49.462 \ \mathrm{you} \ \mathrm{know},$ 

NOTE Confidence: 0.86991674

 $00:35:49.462 \longrightarrow 00:35:51.870$  I'm actually really happy to hear from you.

NOTE Confidence: 0.86991674

 $00:35:51.870 \longrightarrow 00:35:53.676$  I talked with my group and

 $00:35:53.676 \longrightarrow 00:35:54.579$  with their permission,

NOTE Confidence: 0.86991674

 $00:35:54.580 \longrightarrow 00:35:56.518$  I'm going to share with you.

NOTE Confidence: 0.86991674

 $00{:}35{:}56.520 \dashrightarrow 00{:}35{:}59.220$  Email string that we have been

NOTE Confidence: 0.86991674

 $00:35:59.220 \longrightarrow 00:36:00.570$  had going around.

NOTE Confidence: 0.86991674

 $00:36:00.570 \longrightarrow 00:36:02.058$  He forward this email This is

NOTE Confidence: 0.86991674

00:36:02.058 --> 00:36:03.420 him writing to his group.

NOTE Confidence: 0.86991674

 $00:36:03.420 \longrightarrow 00:36:05.484$  He says, I think of all of you.

NOTE Confidence: 0.86991674

00:36:05.490 --> 00:36:07.744 Often I've had many chances to use

NOTE Confidence: 0.86991674

 $00{:}36{:}07.744 \dashrightarrow 00{:}36{:}09.399$  the coping strategies we learned.

NOTE Confidence: 0.86991674

 $00:36:09.400 \longrightarrow 00:36:12.048$  And then one by one he lists every

NOTE Confidence: 0.86991674

 $00:36:12.048 \longrightarrow 00:36:14.020$  single one of those resilient

NOTE Confidence: 0.86991674

 $00:36:14.020 \longrightarrow 00:36:16.474$  skills and how they helped him.

NOTE Confidence: 0.86991674

 $00:36:16.480 \longrightarrow 00:36:17.810$  He goes on interesting Lee.

NOTE Confidence: 0.86991674

 $00:36:17.810 \longrightarrow 00:36:19.658$  I feel better as I type this.

NOTE Confidence: 0.86991674

00:36:19.660 --> 00:36:21.515 I don't have an extensive support network.

NOTE Confidence: 0.8741202

 $00:36:21.520 \longrightarrow 00:36:23.110$  It's literally myself and my wife.

 $00:36:23.110 \longrightarrow 00:36:24.868$  This is the only time I've

NOTE Confidence: 0.8741202

 $00:36:24.868 \longrightarrow 00:36:26.590$  talked about what I'm feeling.

NOTE Confidence: 0.8741202

 $00:36:26.590 \longrightarrow 00:36:27.485$  Thank you all for reading

NOTE Confidence: 0.8741202

 $00:36:27.485 \longrightarrow 00:36:28.626$  this and staying in touch and

NOTE Confidence: 0.8741202

 $00:36:28.626 \longrightarrow 00:36:29.676$  helping each other through this.

NOTE Confidence: 0.8732671

00:36:33.760 --> 00:36:36.238 My takeaway, by the way from that

NOTE Confidence: 0.8732671

 $00:36:36.238 \longrightarrow 00:36:38.418$  experience with that Dad is 2 things.

NOTE Confidence: 0.8732671

 $00:36:38.420 \longrightarrow 00:36:40.702$  One I am not convinced that the

NOTE Confidence: 0.8732671

00:36:40.702 --> 00:36:43.118 group by itself isn't doing something

NOTE Confidence: 0.8732671

 $00:36:43.118 \longrightarrow 00:36:45.848$  'cause clearly it helped this father.

NOTE Confidence: 0.8732671

 $00:36:45.850 \longrightarrow 00:36:48.286$  I also think that the cumulative shared

NOTE Confidence: 0.8732671

 $00:36:48.286 \longrightarrow 00:36:50.172$  grief of watching another parents

NOTE Confidence: 0.8732671

 $00{:}36{:}50.172 \dashrightarrow 00{:}36{:}52.902$ child be ill was something we hadn't

NOTE Confidence: 0.8732671

 $00{:}36{:}52.902 \dashrightarrow 00{:}36{:}55.321$  anticipated and so that idea of how do

NOTE Confidence: 0.8732671

 $00:36:55.321 \longrightarrow 00:36:57.319$  we support families needs to include?

00:36:57.319 --> 00:37:00.000 How do we examine this shared grief

NOTE Confidence: 0.8732671

 $00:37:00.076 \longrightarrow 00:37:02.158$  in this shared stress that can

NOTE Confidence: 0.8732671

 $00:37:02.158 \longrightarrow 00:37:04.560$  come from a group intervention?

NOTE Confidence: 0.8732671

 $00:37:04.560 \longrightarrow 00:37:06.709$  Which leads me to what's next for

NOTE Confidence: 0.8732671

 $00:37:06.709 \longrightarrow 00:37:09.008$  PRISM and where we're moving forward.

NOTE Confidence: 0.8732671

 $00:37:09.010 \longrightarrow 00:37:11.404$  We have a whole bunch of different

NOTE Confidence: 0.8732671

00:37:11.404 --> 00:37:12.430 projects in progress,

NOTE Confidence: 0.8732671

 $00:37:12.430 \longrightarrow 00:37:14.175$  including several multi site trials

NOTE Confidence: 0.8732671

 $00{:}37{:}14.175 \dashrightarrow 00{:}37{:}15.920$  for a dolescents and young adults

NOTE Confidence: 0.8732671

 $00:37:15.979 \longrightarrow 00:37:17.624$  with advanced cancer or diabetes

NOTE Confidence: 0.8732671

 $00{:}37{:}17.624 \dashrightarrow 00{:}37{:}19.269$  in the advanced cancer studies.

NOTE Confidence: 0.8732671

 $00:37:19.270 \longrightarrow 00:37:21.322$  We're looking both at the integration

NOTE Confidence: 0.8732671

00:37:21.322 --> 00:37:23.372 of Advanced care planning, for example,

NOTE Confidence: 0.8732671

 $00:37:23.372 \longrightarrow 00:37:25.077$  for teens with incurable cancer.

NOTE Confidence: 0.8732671

 $00:37:25.080 \longrightarrow 00:37:27.614$  Can Prism help be a platform for

NOTE Confidence: 0.8732671

 $00:37:27.614 \longrightarrow 00:37:28.700$  integrating larger conversations

 $00:37:28.756 \longrightarrow 00:37:29.868$  about goals of care,

NOTE Confidence: 0.8732671

00:37:29.870 --> 00:37:31.916 and how does it influence anxiety,

NOTE Confidence: 0.8732671

 $00:37:31.920 \longrightarrow 00:37:32.329$  depression,

NOTE Confidence: 0.8732671

 $00:37:32.329 \longrightarrow 00:37:34.374$  and other mental health outcomes

NOTE Confidence: 0.8732671

 $00:37:34.374 \dashrightarrow 00:37:36.854$  amongst kids and caregivers who are

NOTE Confidence: 0.8732671

00:37:36.854 --> 00:37:38.410 receiving bone marrow transplant?

NOTE Confidence: 0.8732671

 $00:37:38.410 \longrightarrow 00:37:40.005$  We're doing a dissemination implementation

NOTE Confidence: 0.8732671

00:37:40.005 --> 00:37:41.600 pilot here at Seattle Children's,

NOTE Confidence: 0.8732671

 $00:37:41.600 \longrightarrow 00:37:43.316$  where we're essentially putting the program

NOTE Confidence: 0.8732671

 $00:37:43.316 \longrightarrow 00:37:45.429$  Alex to make it publicly available,

NOTE Confidence: 0.8732671

 $00:37:45.430 \longrightarrow 00:37:47.392$  and we're trying to see how

NOTE Confidence: 0.8732671

 $00{:}37{:}47.392 \dashrightarrow 00{:}37{:}48.940$  different clinical teams use it.

NOTE Confidence: 0.8732671

 $00{:}37{:}48.940 \dashrightarrow 00{:}37{:}50.854$  We are adapting their program for

NOTE Confidence: 0.8732671

 $00{:}37{:}50.854 \dashrightarrow 00{:}37{:}52.130$  adolescents with chronic pain.

NOTE Confidence: 0.8732671

 $00:37:52.130 \longrightarrow 00:37:54.410$  The Pi of that study is at the

 $00{:}37{:}54.410 \dashrightarrow 00{:}37{:}55.959$  Children's Hospital of Philadelphia.

NOTE Confidence: 0.8732671

 $00:37:55.960 \dashrightarrow 00:37:57.913$  We have an adaptation for patients of

NOTE Confidence: 0.8732671

 $00:37:57.913 \longrightarrow 00:38:00.099$  adult with adult congenital heart disease.

NOTE Confidence: 0.8732671

 $00:38:00.100 \longrightarrow 00:38:01.966$  So folks who are transitioning from

NOTE Confidence: 0.8732671

 $00:38:01.966 \longrightarrow 00:38:03.909$  pediatric to adult care in the

NOTE Confidence: 0.8732671

00:38:03.909 --> 00:38:05.524 setting of congenital heart disease,

NOTE Confidence: 0.8732671

 $00:38:05.530 \longrightarrow 00:38:07.847$  that pie is here at the University

NOTE Confidence: 0.8732671

 $00:38:07.847 \longrightarrow 00:38:08.509$  of Washington.

NOTE Confidence: 0.8732671

 $00{:}38{:}08.510 \dashrightarrow 00{:}38{:}10.170$  We have a different investigator,

NOTE Confidence: 0.8732671

00:38:10.170 --> 00:38:11.982 Doctor Crystal Brown who is using

NOTE Confidence: 0.8732671

 $00{:}38{:}11.982 \dashrightarrow 00{:}38{:}13.950$  PRISM to help support caregivers who

NOTE Confidence: 0.8732671

 $00:38:13.950 \longrightarrow 00:38:15.705$  experienced racism in critical care

NOTE Confidence: 0.8732671

 $00{:}38{:}15.705 \dashrightarrow 00{:}38{:}17.808$  units here in the United States.

NOTE Confidence: 0.8732671

 $00{:}38{:}17.810 \dashrightarrow 00{:}38{:}19.470$  We have a different investigator,

NOTE Confidence: 0.8732671

 $00:38:19.470 \longrightarrow 00:38:20.114$  Amoeba O'Donnell,

NOTE Confidence: 0.8732671

 $00:38:20.114 \longrightarrow 00:38:22.046$  who is studying Prism adaptation for

 $00:38:22.046 \longrightarrow 00:38:24.110$  health care workers during the pandemic.

NOTE Confidence: 0.8732671

 $00:38:24.110 \longrightarrow 00:38:26.186$  We have preliminary data from that

NOTE Confidence: 0.8732671

 $00:38:26.186 \longrightarrow 00:38:27.951$  study which essentially shows that

NOTE Confidence: 0.8732671

00:38:27.951 --> 00:38:29.865 PRISM compared to usual care for

NOTE Confidence: 0.8732671

 $00:38:29.865 \longrightarrow 00:38:31.750$  healthcare workers on the front lines,

NOTE Confidence: 0.8732671

 $00:38:31.750 \longrightarrow 00:38:33.410$  improves their burnout and improve

NOTE Confidence: 0.8732671

 $00:38:33.410 \longrightarrow 00:38:35.070$  their resilience in significant ways.

NOTE Confidence: 0.8732671

 $00:38:35.070 \longrightarrow 00:38:37.387$  And then finally, we have an investigator,

NOTE Confidence: 0.8732671

00:38:37.390 --> 00:38:38.104 Kiske Smith,

NOTE Confidence: 0.8732671

 $00:38:38.104 \longrightarrow 00:38:39.889$  who is translating the program

NOTE Confidence: 0.8732671

 $00:38:39.889 \longrightarrow 00:38:41.959$  and implementing it here in the

NOTE Confidence: 0.8732671

 $00{:}38{:}41.959 \dashrightarrow 00{:}38{:}43.519$  Seattle Public Schools for kids.

NOTE Confidence: 0.8732671

 $00:38:43.520 \longrightarrow 00:38:44.744$  We're schooling at home.

NOTE Confidence: 0.8732671

 $00:38:44.744 \longrightarrow 00:38:46.948$  This is for school aged kids who

NOTE Confidence: 0.8732671

 $00:38:46.948 \longrightarrow 00:38:48.784$  are really struggling with this new

 $00:38:48.784 \longrightarrow 00:38:51.080$  world that we live in and helping

NOTE Confidence: 0.8732671

 $00:38:51.080 \longrightarrow 00:38:53.054$  them to manifest their own resilience

NOTE Confidence: 0.8732671

 $00:38:53.060 \longrightarrow 00:38:54.968$  resources early on in their childhood.

NOTE Confidence: 0.8732671

 $00:38:54.970 \longrightarrow 00:38:56.560$  Within all of these studies,

NOTE Confidence: 0.8732671

 $00:38:56.560 \longrightarrow 00:38:58.462$  we have analysis to evaluate cost

NOTE Confidence: 0.8732671

00:38:58.462 --> 00:38:59.734 effectiveness, adherence, for example,

NOTE Confidence: 0.8732671

 $00:38:59.734 \longrightarrow 00:39:01.642$  to oral chemotherapy caregiver well being,

NOTE Confidence: 0.8732671

00:39:01.650 --> 00:39:02.286 resource utilization,

NOTE Confidence: 0.8732671

 $00{:}39{:}02.286 \dashrightarrow 00{:}39{:}03.240$  optimal delivery strategies.

NOTE Confidence: 0.8732671

 $00:39:03.240 \longrightarrow 00:39:06.420$  So is it better to do it all at once,

NOTE Confidence: 0.8732671

 $00:39:06.420 \longrightarrow 00:39:09.600$  or is it better to do it one on line?

NOTE Confidence: 0.8732671

 $00:39:09.600 \longrightarrow 00:39:11.496$  How can we integrate digital health?

NOTE Confidence: 0.8732671

00:39:11.500 --> 00:39:12.184 And finally,

NOTE Confidence: 0.8732671

 $00:39:12.184 \longrightarrow 00:39:13.894$  we're looking at biomarkers of

NOTE Confidence: 0.8732671

 $00:39:13.894 \longrightarrow 00:39:15.190$  stress and resilience and.

NOTE Confidence: 0.8732671

 $00:39:15.190 \longrightarrow 00:39:17.740$  Gene expression profiles to sort of,

 $00:39:17.740 \longrightarrow 00:39:18.148$  say,

NOTE Confidence: 0.8732671

 $00:39:18.148 \longrightarrow 00:39:21.004$  can we change the the way we

NOTE Confidence: 0.8732671

00:39:21.004 --> 00:39:22.767 experience physiologic stress and

NOTE Confidence: 0.8732671

 $00:39:22.767 \longrightarrow 00:39:25.389$  its downstream effects on our health?

NOTE Confidence: 0.88783324

00:39:28.230 --> 00:39:30.354 Last, the thing that I think about a lot

NOTE Confidence: 0.88783324

 $00:39:30.354 \longrightarrow 00:39:32.639$  these days is how can we get PRISM into the

NOTE Confidence: 0.88783324

 $00:39:32.639 \longrightarrow 00:39:34.819$  hands of patients and families who need it.

NOTE Confidence: 0.88783324

 $00:39:34.820 \dashrightarrow 00:39:37.007$  You can see we are studying this a lot.

NOTE Confidence: 0.88783324

 $00{:}39{:}37.010 \dashrightarrow 00{:}39{:}39.026$  It is this huge platform of my research

NOTE Confidence: 0.88783324

 $00:39:39.026 \longrightarrow 00:39:40.974$  program and I'm getting to the point where

NOTE Confidence: 0.88783324

 $00:39:40.974 \longrightarrow 00:39:43.141$  I just want this thing out there and I'm

NOTE Confidence: 0.88783324

 $00:39:43.141 \longrightarrow 00:39:45.011$  trying to figure out how to do that.

NOTE Confidence: 0.88783324

00:39:45.011 --> 00:39:46.993 This picture is a picture of the original

NOTE Confidence: 0.88783324

 $00:39:46.993 \longrightarrow 00:39:49.033$  worksheets that we developed for the

NOTE Confidence: 0.88783324

 $00:39:49.033 \longrightarrow 00:39:51.297$  intervention when we first started doing it.

 $00:39:51.300 \longrightarrow 00:39:53.141$  These are the ways that people can

NOTE Confidence: 0.88783324

 $00:39:53.141 \longrightarrow 00:39:54.517$  practice the skills between sessions

NOTE Confidence: 0.88783324

 $00{:}39{:}54.517 \dashrightarrow 00{:}39{:}56.393$  and when we go to our stakeholders

NOTE Confidence: 0.88783324

 $00:39:56.393 \longrightarrow 00:39:57.880$  and we asked him about this.

NOTE Confidence: 0.88783324

 $00:39:57.880 \longrightarrow 00:39:59.190$  They say, you know, hey,

NOTE Confidence: 0.88783324

 $00:39:59.190 \longrightarrow 00:40:00.768$  this isn't how we learn anymore.

NOTE Confidence: 0.88783324

 $00:40:00.770 \longrightarrow 00:40:02.085$  Everything's on line and be

NOTE Confidence: 0.88783324

 $00:40:02.085 \longrightarrow 00:40:03.400$  when we really need prism.

NOTE Confidence: 0.88783324

 $00:40:03.400 \longrightarrow 00:40:04.798$  It's 2:00 o'clock in the morning

NOTE Confidence: 0.88783324

00:40:04.798 --> 00:40:06.652 when we wake up and we're having

NOTE Confidence: 0.88783324

 $00{:}40{:}06.652 \dashrightarrow 00{:}40{:}08.398$  those negative thoughts in our heads.

NOTE Confidence: 0.88783324

00:40:08.400 --> 00:40:10.496 I don't want to go get a worksheet,

NOTE Confidence: 0.88783324

00:40:10.500 --> 00:40:12.724 I want to pick up my smart phone

NOTE Confidence: 0.88783324

 $00{:}40{:}12.724 \dashrightarrow 00{:}40{:}14.920$  and have prism at my fingertips.

NOTE Confidence: 0.88783324

 $00:40:14.920 \longrightarrow 00:40:16.726$  And so we listened to our stakeholders

NOTE Confidence: 0.88783324

 $00:40:16.726 \longrightarrow 00:40:18.319$  and based on their feedback,

 $00:40:18.320 \longrightarrow 00:40:21.368$  we created an app that would help them

NOTE Confidence: 0.88783324

00:40:21.368 --> 00:40:23.638 practice their skills in real time.

NOTE Confidence: 0.88783324

 $00:40:23.640 \longrightarrow 00:40:25.792$  I'm just going to share with you the

NOTE Confidence: 0.88783324

00:40:25.792 --> 00:40:27.093 quick introductory module of what

NOTE Confidence: 0.88783324

00:40:27.093 --> 00:40:28.738 the app looks like when a patient

NOTE Confidence: 0.88783324

 $00:40:28.792 \longrightarrow 00:40:29.967$  opens it on their phone.

NOTE Confidence: 0.88783324

00:40:29.970 --> 00:40:31.842 This is imagine the first time you're opening

NOTE Confidence: 0.88783324

 $00:40:31.842 \longrightarrow 00:40:33.756$  it and the orientation to the program.

NOTE Confidence: 0.8469338

 $00:41:15.000 \longrightarrow 00:41:17.331$  So once folks of how that introduction

NOTE Confidence: 0.8469338

 $00:41:17.331 \longrightarrow 00:41:19.996$  and they use the app as a compliment

NOTE Confidence: 0.8469338

00:41:19.996 --> 00:41:22.379 to the in person coaching that we do,

NOTE Confidence: 0.8469338

 $00:41:22.380 \longrightarrow 00:41:25.269$  or the Tele health coaching that we now do,

NOTE Confidence: 0.8469338

 $00{:}41{:}25.270 \dashrightarrow 00{:}41{:}26.880$  they can personalize their home page.

NOTE Confidence: 0.8469338

00:41:26.880 --> 00:41:28.480 They can upload their goals,

NOTE Confidence: 0.8469338

00:41:28.480 --> 00:41:30.727 they can sync it with their calendar,

 $00:41:30.730 \longrightarrow 00:41:32.949$  so it sets the little reminders for

NOTE Confidence: 0.8469338

 $00{:}41{:}32.949 \dashrightarrow 00{:}41{:}35.239$  things that they have staged as a

NOTE Confidence: 0.8469338

 $00:41:35.239 \longrightarrow 00:41:37.141$  way to accomplish that longer goal.

NOTE Confidence: 0.8469338

 $00:41:37.150 \longrightarrow 00:41:38.750$  They can upload pictures alot,

NOTE Confidence: 0.8469338

 $00:41:38.750 \longrightarrow 00:41:40.988$  Instagram and ways to remember particular

NOTE Confidence: 0.8469338

 $00:41:40.988 \longrightarrow 00:41:43.343$  moments of gratitude and so and they

NOTE Confidence: 0.8469338

 $00:41:43.343 \longrightarrow 00:41:45.205$  can track their own sense of stress

NOTE Confidence: 0.8469338

 $00:41:45.264 \longrightarrow 00:41:47.130$  and resilience within the app and

NOTE Confidence: 0.8469338

 $00:41:47.130 \longrightarrow 00:41:49.100$  see how the different modules help.

NOTE Confidence: 0.8469338

 $00:41:49.100 \longrightarrow 00:41:51.620$  Alleviate those senses of stress or bolster

NOTE Confidence: 0.8469338

 $00{:}41{:}51.620 \dashrightarrow 00{:}41{:}53.975$  those senses of resilience in real time.

NOTE Confidence: 0.8914943

 $00:41:56.710 \longrightarrow 00:41:58.646$  So before I close, I have a couple

NOTE Confidence: 0.8914943

 $00:41:58.646 \longrightarrow 00:42:00.660$  of final thoughts about resilience.

NOTE Confidence: 0.8914943

 $00:42:00.660 \longrightarrow 00:42:03.024$  The first is what we've learned

NOTE Confidence: 0.8914943

 $00:42:03.024 \longrightarrow 00:42:05.889$  during the last year of the pandemic.

NOTE Confidence: 0.8914943

 $00:42:05.890 \longrightarrow 00:42:07.624$  When we started, I had this

 $00:42:07.624 \longrightarrow 00:42:09.230$  idea that resilience was linear.

NOTE Confidence: 0.8914943

 $00:42:09.230 \longrightarrow 00:42:11.574$  I had this idea of that banana graph

NOTE Confidence: 0.8914943

 $00:42:11.574 \longrightarrow 00:42:14.031$  that there was a line we would follow

NOTE Confidence: 0.8914943

 $00:42:14.031 \longrightarrow 00:42:15.919$  as we marched through our lives,

NOTE Confidence: 0.8914943

00:42:15.920 --> 00:42:18.668 and I don't think that's true.

NOTE Confidence: 0.8914943

 $00:42:18.670 \longrightarrow 00:42:20.160$  I think resilience is actually

NOTE Confidence: 0.8914943

00:42:20.160 --> 00:42:22.050 something that that exists in phases,

NOTE Confidence: 0.8914943

 $00:42:22.050 \longrightarrow 00:42:23.892$  and the first phase is what

NOTE Confidence: 0.8914943

 $00:42:23.892 \longrightarrow 00:42:25.120$  I call getting through.

NOTE Confidence: 0.8914943

 $00{:}42{:}25.120 \dashrightarrow 00{:}42{:}27.479$  This is where we literally put 1

NOTE Confidence: 0.8914943

 $00:42:27.479 \longrightarrow 00:42:30.210$  foot in front of the other where we

NOTE Confidence: 0.8914943

 $00:42:30.210 \longrightarrow 00:42:32.888$  literally say I got out of bed today.

NOTE Confidence: 0.8914943

 $00:42:32.890 \longrightarrow 00:42:34.388$  It reminds me of that bereaved mom.

NOTE Confidence: 0.8914943

 $00:42:34.390 \longrightarrow 00:42:36.102$  I told you about at the beginning of

NOTE Confidence: 0.8914943

00:42:36.102 --> 00:42:37.600 this talk, the one who said, yeah,

00:42:37.600 --> 00:42:39.247 I did get out of bed today and that

NOTE Confidence: 0.8914943

 $00{:}42{:}39.247 \dashrightarrow 00{:}42{:}40.590$  makes me pretty darn resilient,

NOTE Confidence: 0.8914943

 $00:42:40.590 \longrightarrow 00:42:42.074$  because if it were me and my

NOTE Confidence: 0.8914943

00:42:42.074 --> 00:42:42.950 childhood childhood just died,

NOTE Confidence: 0.8914943

 $00:42:42.950 \longrightarrow 00:42:46.420$  I don't know if I'd be able to do the same.

NOTE Confidence: 0.8914943

00:42:46.420 --> 00:42:47.938 However, that was ten years ago,

NOTE Confidence: 0.8914943

 $00:42:47.940 \longrightarrow 00:42:49.748$  and if I might met her and talk

NOTE Confidence: 0.8914943

 $00:42:49.748 \longrightarrow 00:42:51.747$  to her today and she still said,

NOTE Confidence: 0.8914943

 $00{:}42{:}51.750 \dashrightarrow 00{:}42{:}53.280$  well, I got into bed today,

NOTE Confidence: 0.8914943

00:42:53.280 --> 00:42:54.876 then I would worry then I would

NOTE Confidence: 0.8914943

00:42:54.876 --> 00:42:56.734 say I don't know if you're still

NOTE Confidence: 0.8914943

 $00:42:56.734 \longrightarrow 00:42:57.850$  resilient in my mind.

NOTE Confidence: 0.8914943

 $00:42:57.850 \longrightarrow 00:43:00.608$  I think you need to do more.

NOTE Confidence: 0.8914943

 $00:43:00.610 \longrightarrow 00:43:02.340$  And so the next phase,

NOTE Confidence: 0.8914943

00:43:02.340 --> 00:43:03.297 if you will,

NOTE Confidence: 0.8914943

 $00:43:03.297 \longrightarrow 00:43:05.211$  of how we move through this

00:43:05.211 --> 00:43:06.480 experience of resilience,

NOTE Confidence: 0.8914943

 $00:43:06.480 \longrightarrow 00:43:08.960$  is when we start to do the work

NOTE Confidence: 0.8914943

 $00{:}43{:}08.960 \dashrightarrow 00{:}43{:}10.620$  of harnessing our resources.

NOTE Confidence: 0.8914943

 $00:43:10.620 \longrightarrow 00:43:12.699$  This is where we begin to leverage

NOTE Confidence: 0.8914943

00:43:12.699 --> 00:43:14.096 those individual community and

NOTE Confidence: 0.8914943

 $00:43:14.096 \longrightarrow 00:43:15.449$  existential resilience resources.

NOTE Confidence: 0.8914943

 $00:43:15.450 \longrightarrow 00:43:17.790$  We start to actually figure

NOTE Confidence: 0.8914943

 $00:43:17.790 \longrightarrow 00:43:21.050$  out how do we move forward.

NOTE Confidence: 0.8914943

 $00:43:21.050 \longrightarrow 00:43:22.294$  In between getting through

NOTE Confidence: 0.8914943

 $00:43:22.294 \longrightarrow 00:43:23.227$  and harnessing resources,

NOTE Confidence: 0.8914943

 $00:43:23.230 \longrightarrow 00:43:25.295$  the psychological thing we do is we

NOTE Confidence: 0.8914943

 $00:43:25.295 \longrightarrow 00:43:27.578$  start to appraise or assess the situation.

NOTE Confidence: 0.8914943

 $00:43:27.580 \longrightarrow 00:43:29.140$  What have I done before?

NOTE Confidence: 0.8914943

 $00:43:29.140 \longrightarrow 00:43:30.040$  Who helps me?

NOTE Confidence: 0.8914943

 $00:43:30.040 \longrightarrow 00:43:32.560$  How am I going to get through this?

 $00{:}43{:}32.560 \rightarrow 00{:}43{:}34.989$  We actually start to articulate in our

NOTE Confidence: 0.8914943

 $00{:}43{:}34.989 \dashrightarrow 00{:}43{:}37.217$  own minds whether we know it or not.

NOTE Confidence: 0.8914943

 $00:43:37.220 \longrightarrow 00:43:39.194$  What needs to happen for us to

NOTE Confidence: 0.8914943

00:43:39.194 --> 00:43:41.117 move from just simply getting out

NOTE Confidence: 0.8914943

00:43:41.117 --> 00:43:43.127 of bed to starting to thrive?

NOTE Confidence: 0.8900107

 $00:43:45.450 \longrightarrow 00:43:47.938$  And then the third phase, if you will.

NOTE Confidence: 0.8900107

 $00:43:47.938 \longrightarrow 00:43:49.518$  Of this overlapping Venn diagram

NOTE Confidence: 0.8900107

 $00:43:49.518 \longrightarrow 00:43:51.586$  is when we look back and learn.

NOTE Confidence: 0.8900107

 $00:43:51.590 \longrightarrow 00:43:53.648$  This is when we finally have the

NOTE Confidence: 0.8900107

 $00:43:53.648 \longrightarrow 00:43:55.538$  brain space to reflect on what

NOTE Confidence: 0.8900107

 $00{:}43{:}55.538 \mathrel{--}{>} 00{:}43{:}57.416$  we learned and what it means.

NOTE Confidence: 0.8900107

 $00:43:57.420 \longrightarrow 00:43:59.569$  Sometimes that can be in a day.

NOTE Confidence: 0.8900107

 $00:43:59.570 \longrightarrow 00:44:01.406$  Sometimes that can take us years,

NOTE Confidence: 0.8900107

 $00:44:01.410 \longrightarrow 00:44:03.545$  but ultimately almost all human

NOTE Confidence: 0.8900107

 $00:44:03.545 \longrightarrow 00:44:06.102$  beings will have this capacity to

NOTE Confidence: 0.8900107

00:44:06.102 --> 00:44:08.172 think about what just happened to

 $00:44:08.172 \longrightarrow 00:44:10.449$  them and what it means to them.

NOTE Confidence: 0.8900107

 $00{:}44{:}10.450 \dashrightarrow 00{:}44{:}12.355$  In between harnessing those resources

NOTE Confidence: 0.8900107

 $00:44:12.355 \longrightarrow 00:44:14.260$  that active activation of resilience

NOTE Confidence: 0.8900107

 $00:44:14.315 \longrightarrow 00:44:15.809$  and when we start to reflect,

NOTE Confidence: 0.8900107

 $00:44:15.810 \longrightarrow 00:44:18.986$  we build our identity and I and our

NOTE Confidence: 0.8900107

 $00:44:18.986 \longrightarrow 00:44:21.601$  purpose we start to ask ourselves

NOTE Confidence: 0.8900107

 $00:44:21.601 \longrightarrow 00:44:24.799$  the question of who we want to be.

NOTE Confidence: 0.8900107

 $00:44:24.800 \longrightarrow 00:44:26.105$  And in between getting through

NOTE Confidence: 0.8900107

00:44:26.105 --> 00:44:27.410 and looking back and learning,

NOTE Confidence: 0.8900107

 $00:44:27.410 \longrightarrow 00:44:28.976$  we are appraising the situation again.

NOTE Confidence: 0.8900107

 $00:44:28.980 \longrightarrow 00:44:30.540$  What does this mean for us?

NOTE Confidence: 0.829280976923077

 $00:44:33.770 \longrightarrow 00:44:35.990$  Practically. As folks will hear all

NOTE Confidence: 0.829280976923077

 $00:44:35.990 \longrightarrow 00:44:38.828$  of this and then say to themselves,

NOTE Confidence: 0.829280976923077

 $00:44:38.830 \longrightarrow 00:44:40.456$  what am I going to do?

NOTE Confidence: 0.829280976923077

 $00:44:40.460 \longrightarrow 00:44:42.080$  I'm seeing a patient this afternoon.

 $00:44:42.080 \longrightarrow 00:44:42.893$  Here's some thoughts.

NOTE Confidence: 0.829280976923077

 $00{:}44{:}42.893 \dashrightarrow 00{:}44{:}44.523$  First of all, use your palliative

NOTE Confidence: 0.829280976923077

 $00:44:44.523 \longrightarrow 00:44:45.336$  care psychosocial chaplaincy.

NOTE Confidence: 0.829280976923077

 $00:44:45.340 \longrightarrow 00:44:46.695$  Child live any other supportive

NOTE Confidence: 0.829280976923077

 $00:44:46.695 \longrightarrow 00:44:48.050$  care team that you have.

NOTE Confidence: 0.829280976923077

 $00:44:48.050 \longrightarrow 00:44:49.670$  This is their bread and butter.

NOTE Confidence: 0.829280976923077

 $00:44:49.670 \longrightarrow 00:44:51.296$  This is what they do in

NOTE Confidence: 0.829280976923077

00:44:51.296 --> 00:44:52.109 their regular assessments.

NOTE Confidence: 0.829280976923077

00:44:52.110 --> 00:44:53.174 Leverage that experience and

NOTE Confidence: 0.829280976923077

 $00:44:53.174 \longrightarrow 00:44:55.359$  rely on it as part of your team.

NOTE Confidence: 0.8697707

 $00:44:57.570 \longrightarrow 00:44:59.622$  As clinicians, we need to help

NOTE Confidence: 0.8697707

 $00:44:59.622 \longrightarrow 00:45:00.990$  families identify their resources

NOTE Confidence: 0.8697707

 $00:45:01.050 \longrightarrow 00:45:02.870$  and strengths and their struggles.

NOTE Confidence: 0.8697707

 $00:45:02.870 \longrightarrow 00:45:05.522$  We need to promote the first

NOTE Confidence: 0.8697707

 $00:45:05.522 \longrightarrow 00:45:07.910$  two and normalize the third.

NOTE Confidence: 0.8697707

 $00:45:07.910 \longrightarrow 00:45:09.499$  Just because people are having a hard

 $00:45:09.499 \longrightarrow 00:45:11.480$  time does not mean they are not resilient.

NOTE Confidence: 0.8697707

00:45:11.480 --> 00:45:13.628 That means they're normal.

NOTE Confidence: 0.8697707

 $00:45:13.630 \longrightarrow 00:45:15.640$  Our job is to help them

NOTE Confidence: 0.8697707

 $00:45:15.640 \longrightarrow 00:45:16.645$  diversify their portfolios.

NOTE Confidence: 0.8697707

 $00:45:16.650 \longrightarrow 00:45:19.002$  Our job is to help them recognize the

NOTE Confidence: 0.8697707

 $00:45:19.002 \longrightarrow 00:45:21.494$  things that they already have in their

NOTE Confidence: 0.8697707

00:45:21.494 --> 00:45:23.329 Arsenal or resilience resources so

NOTE Confidence: 0.8697707

 $00:45:23.390 \longrightarrow 00:45:25.707$  they can go from getting through to

NOTE Confidence: 0.8697707

 $00{:}45{:}25.707 \dashrightarrow 00{:}45{:}28.970$  starting to harness those resources.

NOTE Confidence: 0.8697707

 $00:45:28.970 \longrightarrow 00:45:31.224$  And how I do that? Is this?

NOTE Confidence: 0.8697707

 $00{:}45{:}31.224 \dashrightarrow 00{:}45{:}33.156$  I ask about thoughts I'll say.

NOTE Confidence: 0.8697707

00:45:33.160 --> 00:45:35.086 How do you see your experiences?

NOTE Confidence: 0.8697707

 $00:45:35.090 \longrightarrow 00:45:36.695$  That helps me understand their

NOTE Confidence: 0.8697707

 $00:45:36.695 \longrightarrow 00:45:37.658$  existential resilience resources.

NOTE Confidence: 0.8697707

 $00:45:37.660 \longrightarrow 00:45:38.928$  I ask that actions.

00:45:38.928 --> 00:45:41.530 What do you do when things are hard?

NOTE Confidence: 0.8697707

 $00:45:41.530 \longrightarrow 00:45:43.140$  What have you done before?

NOTE Confidence: 0.8697707

 $00:45:43.140 \longrightarrow 00:45:44.750$  When times have gotten tough?

NOTE Confidence: 0.8697707

 $00:45:44.750 \longrightarrow 00:45:46.355$  This helps me identify their

NOTE Confidence: 0.8697707

 $00:45:46.355 \longrightarrow 00:45:47.322$  individual resilience, resources.

NOTE Confidence: 0.8697707

 $00{:}45{:}47.322 \dashrightarrow 00{:}45{:}49.254$  And finally I ask about supports.

NOTE Confidence: 0.8697707

 $00:45:49.260 \longrightarrow 00:45:50.022$  Who supports you?

NOTE Confidence: 0.8697707

 $00:45:50.022 \longrightarrow 00:45:51.800$  This is me taking a sort of

NOTE Confidence: 0.8697707

 $00{:}45{:}51.862 {\:{\circ}{\circ}{\circ}}>00{:}45{:}54.196$  categorization and or an inventory of

NOTE Confidence: 0.8697707

 $00:45:54.196 \longrightarrow 00:45:55.671$  their social resilience, resources.

NOTE Confidence: 0.8697707

 $00{:}45{:}55.671 \dashrightarrow 00{:}45{:}57.778$  And together I can sort of recognize

NOTE Confidence: 0.8697707

 $00:45:57.778 \longrightarrow 00:45:59.481$  which of those three buckets

NOTE Confidence: 0.8697707

 $00:45:59.481 \longrightarrow 00:46:00.528$  is relatively full,

NOTE Confidence: 0.8697707

 $00:46:00.530 \longrightarrow 00:46:02.360$  or which is relatively empty.

NOTE Confidence: 0.8697707

 $00:46:02.360 \longrightarrow 00:46:04.088$  And I can help them articulate

NOTE Confidence: 0.8697707

 $00:46:04.088 \longrightarrow 00:46:05.240$  those resources they'll need.

 $00:46:07.700 \longrightarrow 00:46:09.866$  Last I'm going to close with

NOTE Confidence: 0.77159935

 $00:46:09.866 \longrightarrow 00:46:11.310$  advice from Daniel Maher.

NOTE Confidence: 0.77159935

00:46:11.310 --> 00:46:13.676 Who said you have to work sometimes

NOTE Confidence: 0.77159935

 $00:46:13.676 \longrightarrow 00:46:16.346$  to be happy to move past the hard?

NOTE Confidence: 0.77159935

 $00:46:16.350 \longrightarrow 00:46:20.726$  The sad the scary. We all do it.

NOTE Confidence: 0.77159935

00:46:20.730 --> 00:46:22.956 But maybe you need help sometimes.

NOTE Confidence: 0.77159935

 $00:46:22.960 \longrightarrow 00:46:24.745$  Maybe you need a little bit of

NOTE Confidence: 0.77159935

 $00{:}46{:}24.745 \dashrightarrow 00{:}46{:}26.910$  learning or a little bit of strength,

NOTE Confidence: 0.77159935

00:46:26.910 --> 00:46:28.382 or remembering what matters

NOTE Confidence: 0.77159935

 $00:46:28.382 \longrightarrow 00:46:29.854$  or a little after.

NOTE Confidence: 0.77159935

 $00:46:29.860 \longrightarrow 00:46:32.209$  Poor little love.

NOTE Confidence: 0.77159935

 $00:46:32.210 \longrightarrow 00:46:35.306$  Figure out what you need and hold on.

NOTE Confidence: 0.77159935

 $00{:}46{:}35.310 \dashrightarrow 00{:}46{:}35.972$  But please,

NOTE Confidence: 0.77159935

 $00:46:35.972 \longrightarrow 00:46:38.289$  whatever you do live the time you

NOTE Confidence: 0.77159935

 $00:46:38.289 \longrightarrow 00:46:40.348$  have with meaning and purpose.

 $00:46:44.590 \longrightarrow 00:46:46.894$  I want to thank the many members of the

NOTE Confidence: 0.84840804

00:46:46.894 --> 00:46:48.440 palliative care and Resilience Lab,

NOTE Confidence: 0.84840804

00:46:48.440 --> 00:46:49.544 in particular, Joy C.

NOTE Confidence: 0.84840804

 $00:46:49.544 \longrightarrow 00:46:51.135$  Fraser, who is my research partner

NOTE Confidence: 0.84840804

 $00:46:51.135 \longrightarrow 00:46:52.840$  and the Co creator of Prism.

NOTE Confidence: 0.84840804

 $00:46:52.840 \longrightarrow 00:46:54.040$  We have many mentors,

NOTE Confidence: 0.84840804

 $00:46:54.040 \longrightarrow 00:46:55.240$  advisors and collaborators who

NOTE Confidence: 0.84840804

 $00:46:55.240 \longrightarrow 00:46:56.688$  have helped us along the way,

NOTE Confidence: 0.84840804

 $00{:}46{:}56.690 \dashrightarrow 00{:}46{:}58.424$  as well as multiple funders that

NOTE Confidence: 0.84840804

00:46:58.424 --> 00:47:00.606 I'd like to thank and thank you to

NOTE Confidence: 0.84840804

 $00{:}47{:}00.606 \dashrightarrow 00{:}47{:}02.470$  all of you for being here today.

NOTE Confidence: 0.84840804

 $00{:}47{:}02.470 \dashrightarrow 00{:}47{:}03.952$  I'm going to stop sharing my

NOTE Confidence: 0.84840804

 $00:47:03.952 \longrightarrow 00:47:05.905$  slides so that we can have some

NOTE Confidence: 0.84840804

 $00:47:05.905 \longrightarrow 00:47:07.415$  time for questions and answers.

NOTE Confidence: 0.84840804

 $00:47:07.420 \longrightarrow 00:47:08.242$  Appreciate you all.

NOTE Confidence: 0.84840804

 $00:47:08.242 \longrightarrow 00:47:08.790$  Thank you.

00:47:14.810 --> 00:47:16.959 Abby, thank you so much for such

NOTE Confidence: 0.86417437

 $00{:}47{:}16.959 \dashrightarrow 00{:}47{:}18.929$  a powerful and inspiring talk.

NOTE Confidence: 0.86417437

 $00:47:18.930 \longrightarrow 00:47:21.024$  While we're waiting for folks to

NOTE Confidence: 0.86417437

 $00:47:21.024 \longrightarrow 00:47:23.040$  pop their questions into the chat,

NOTE Confidence: 0.86417437

 $00{:}47{:}23.040 \dashrightarrow 00{:}47{:}25.602$  I thought maybe we could start out

NOTE Confidence: 0.86417437

 $00:47:25.602 \longrightarrow 00:47:28.720$  with a couple of my questions.

NOTE Confidence: 0.86417437

 $00:47:28.720 \longrightarrow 00:47:30.685$  Uhm, what sorts of obstacles

NOTE Confidence: 0.86417437

 $00:47:30.685 \longrightarrow 00:47:32.650$  early on did you encounter?

NOTE Confidence: 0.86417437

 $00:47:32.650 \longrightarrow 00:47:34.218$  Or you know where?

NOTE Confidence: 0.86417437

00:47:34.218 --> 00:47:36.583 There are people who were naysayers

NOTE Confidence: 0.86417437

 $00:47:36.583 \longrightarrow 00:47:38.548$  or disbelievers in this approach?

NOTE Confidence: 0.86417437

 $00:47:38.550 \longrightarrow 00:47:39.790$  And how did you?

NOTE Confidence: 0.86417437

 $00{:}47{:}39.790 \dashrightarrow 00{:}47{:}42.242$  How did you overcome some of those

NOTE Confidence: 0.86417437

 $00:47:42.242 \longrightarrow 00:47:44.827$  obstacles or address people's concerns?

NOTE Confidence: 0.77937376

 $00:47:46.110 \longrightarrow 00:47:48.035$  Oh gosh, this is such a good

00:47:48.035 --> 00:47:51.060 question pressing it, I think.

NOTE Confidence: 0.77937376

00:47:51.060 --> 00:47:51.387 Philosophically,

NOTE Confidence: 0.77937376

 $00{:}47{:}51.387 \dashrightarrow 00{:}47{:}53.349$  I guess I have two answers.

NOTE Confidence: 0.77937376

00:47:53.350 --> 00:47:55.639 One is, believe in what you're doing.

NOTE Confidence: 0.77937376

 $00:47:55.640 \longrightarrow 00:47:58.070$  So I one of the first people I talked

NOTE Confidence: 0.77937376

00:47:58.070 --> 00:48:00.683 to here in Seattle about this idea is

NOTE Confidence: 0.77937376

 $00:48:00.683 \longrightarrow 00:48:03.487$  someone who I really respect and admire.

NOTE Confidence: 0.77937376

 $00:48:03.490 \longrightarrow 00:48:05.446$  And she said I don't think

NOTE Confidence: 0.77937376

00:48:05.446 --> 00:48:06.424 resilience is changeable.

NOTE Confidence: 0.77937376

00:48:06.430 --> 00:48:08.290 I just don't think that that's

NOTE Confidence: 0.77937376

 $00:48:08.290 \longrightarrow 00:48:10.030$  going to be a thing.

NOTE Confidence: 0.77937376

 $00:48:10.030 \longrightarrow 00:48:12.638$  I don't think this is a good idea,

NOTE Confidence: 0.77937376

 $00:48:12.640 \longrightarrow 00:48:14.184$  and as a young.

NOTE Confidence: 0.77937376

00:48:14.184 --> 00:48:16.114 Faculty member I was devastated,

NOTE Confidence: 0.77937376

00:48:16.120 --> 00:48:18.910 but I felt like my idea still needed some.

NOTE Confidence: 0.77937376

00:48:18.910 --> 00:48:20.863 I don't know unpacking so I moved

 $00:48:20.863 \longrightarrow 00:48:22.640$  around to find mentors who would

NOTE Confidence: 0.77937376

 $00{:}48{:}22.640 \dashrightarrow 00{:}48{:}24.677$  support me and I think for early

NOTE Confidence: 0.77937376

00:48:24.741 --> 00:48:26.835 career faculty that piece of advice

NOTE Confidence: 0.77937376

 $00:48:26.835 \longrightarrow 00:48:28.838$  is really necessary that you need

NOTE Confidence: 0.77937376

 $00{:}48{:}28.838 \dashrightarrow 00{:}48{:}30.632$  some one who believes in you and

NOTE Confidence: 0.77937376

 $00:48:30.632 \longrightarrow 00:48:32.761$  you need people who will also help

NOTE Confidence: 0.77937376

00:48:32.761 --> 00:48:34.780 you find holes in your project.

NOTE Confidence: 0.77937376

 $00{:}48{:}34.780 \dashrightarrow 00{:}48{:}38.668$  Which leads me to the next thing you know.

NOTE Confidence: 0.77937376

00:48:38.670 --> 00:48:40.110 Science is defined by failures

NOTE Confidence: 0.77937376

 $00:48:40.110 \longrightarrow 00:48:41.550$  we learn from those failures.

NOTE Confidence: 0.77937376

 $00{:}48{:}41.550 --> 00{:}48{:}43.278$  And that's maybe one of the

NOTE Confidence: 0.77937376

00:48:43.278 --> 00:48:44.430 messages of resilience too.

NOTE Confidence: 0.77937376

 $00:48:44.430 \longrightarrow 00:48:46.140$  But you need to be around

NOTE Confidence: 0.77937376

00:48:46.140 --> 00:48:47.600 people who will push you.

NOTE Confidence: 0.77937376

00:48:47.600 --> 00:48:49.040 Who will help challenge you.

 $00:48:49.040 \longrightarrow 00:48:51.384$  Who will help you think about the ways

NOTE Confidence: 0.77937376

00:48:51.384 --> 00:48:53.356 that something might or might not work,

NOTE Confidence: 0.77937376

 $00:48:53.360 \longrightarrow 00:48:55.076$  and so that same person who

NOTE Confidence: 0.77937376

00:48:55.076 --> 00:48:56.847 made me question it is somebody

NOTE Confidence: 0.77937376

 $00:48:56.847 \longrightarrow 00:48:58.533$  who I now really rely on.

NOTE Confidence: 0.77937376

00:48:58.540 --> 00:49:00.876 When I have an idea 'cause I know

NOTE Confidence: 0.77937376

 $00:49:00.876 \longrightarrow 00:49:02.570$  she's going to be like Nope,

NOTE Confidence: 0.77937376

 $00:49:02.570 \longrightarrow 00:49:03.862$  still a bad idea.

NOTE Confidence: 0.77937376

 $00{:}49{:}03.862 \to 00{:}49{:}05.800$  Abby and that helps me think

NOTE Confidence: 0.77937376

 $00:49:05.877 \longrightarrow 00:49:08.285$  around all of the barriers so that

NOTE Confidence: 0.77937376

 $00{:}49{:}08.285 \dashrightarrow 00{:}49{:}10.519$  I can continue to move forward.

NOTE Confidence: 0.77937376

 $00:49:10.520 \longrightarrow 00:49:12.572$  The last thing I think though

NOTE Confidence: 0.77937376

 $00:49:12.572 \longrightarrow 00:49:14.240$  about all of this is.

NOTE Confidence: 0.77937376

 $00{:}49{:}14.240 \dashrightarrow 00{:}49{:}16.039$  Finding meaning and purpose in the work

NOTE Confidence: 0.77937376

 $00:49:16.039 \longrightarrow 00:49:18.098$  that we do is critically important.

NOTE Confidence: 0.77937376

 $00{:}49{:}18.100 \dashrightarrow 00{:}49{:}19.545$  As clinicians as scientists would

 $00:49:19.545 \longrightarrow 00:49:21.940$  you have to have the passion and the

NOTE Confidence: 0.77937376

 $00:49:21.940 \longrightarrow 00:49:24.033$  belief that what you were doing matters?

NOTE Confidence: 0.77937376

 $00:49:24.040 \longrightarrow 00:49:26.224$  And for me this is bad for other

NOTE Confidence: 0.77937376

 $00:49:26.224 \longrightarrow 00:49:27.962$  people that we can be taking

NOTE Confidence: 0.77937376

 $00:49:27.962 \longrightarrow 00:49:30.047$  care of a patient or writing a

NOTE Confidence: 0.77937376

 $00{:}49{:}30.047 \dashrightarrow 00{:}49{:}31.757$  paper or mentoring or teaching.

NOTE Confidence: 0.77937376

 $00:49:31.760 \longrightarrow 00:49:33.768$  But the thing that we all need to

NOTE Confidence: 0.77937376

 $00:49:33.768 \longrightarrow 00:49:35.855$  do is to figure out what brings

NOTE Confidence: 0.77937376

 $00:49:35.855 \longrightarrow 00:49:38.096$  us value in our lives and how

NOTE Confidence: 0.77937376

 $00{:}49{:}38.096 \rightarrow 00{:}49{:}40.076$  can we continue to champion that.

NOTE Confidence: 0.87921274

00:49:46.020 --> 00:49:48.006 Thanks so much. I'm still waiting

NOTE Confidence: 0.87921274

 $00:49:48.006 \longrightarrow 00:49:50.040$  for anyone who has questions.

NOTE Confidence: 0.87921274

 $00{:}49{:}50.040 \dashrightarrow 00{:}49{:}55.287$  In the Meanwhile I of course have so many.

NOTE Confidence: 0.87921274

00:49:55.290 --> 00:49:57.470 One thing I was wondering

NOTE Confidence: 0.87921274

 $00:49:57.470 \longrightarrow 00:49:59.645$  about in terms of scalability.

00:49:59.650 --> 00:50:03.274 So what do you say now with this

NOTE Confidence: 0.87921274

 $00:50:03.274 \longrightarrow 00:50:05.079$  robust intervention that now

NOTE Confidence: 0.87921274

 $00:50:05.079 \longrightarrow 00:50:07.497$  has a mobile option as well?

NOTE Confidence: 0.87921274

 $00:50:07.500 \longrightarrow 00:50:10.209$  What have you said to folks at

NOTE Confidence: 0.87921274

 $00:50:10.209 \longrightarrow 00:50:12.300$  various institutions who may be

NOTE Confidence: 0.87921274

00:50:12.300 --> 00:50:14.445 interested in bringing a similar

NOTE Confidence: 0.87921274

00:50:14.445 --> 00:50:16.650 intervention to their institution?

NOTE Confidence: 0.57742035

 $00:50:18.990 \longrightarrow 00:50:19.360$  Soon.

NOTE Confidence: 0.8216776

 $00:50:21.890 \longrightarrow 00:50:23.550$  Two things I want.

NOTE Confidence: 0.8216776

 $00:50:23.550 \longrightarrow 00:50:26.610$  I want prism out there at like.

NOTE Confidence: 0.8216776

 $00{:}50{:}26.610 \dashrightarrow 00{:}50{:}28.717$  I just think that it has potential

NOTE Confidence: 0.8216776

 $00:50:28.717 \longrightarrow 00:50:31.027$  and I would welcome anybody who wants

NOTE Confidence: 0.8216776

 $00:50:31.027 \longrightarrow 00:50:33.819$  to help me figure out how to do that.

NOTE Confidence: 0.8216776

 $00:50:33.820 \longrightarrow 00:50:38.068$  And as folks in this audience will know.

NOTE Confidence: 0.8216776

 $00:50:38.070 \longrightarrow 00:50:38.958$  Doing anything takes

NOTE Confidence: 0.8216776

00:50:38.958 --> 00:50:40.438 resources and money and time,

 $00:50:40.440 \longrightarrow 00:50:42.536$  and so one of the things we have

NOTE Confidence: 0.8216776

 $00{:}50{:}42.536 \to 00{:}50{:}44.417$  learned in this pilot study that

NOTE Confidence: 0.8216776

00:50:44.417 --> 00:50:46.355 we're doing here in Seattle is,

NOTE Confidence: 0.8216776

 $00:50:46.360 \longrightarrow 00:50:48.130$  even if we make it available,

NOTE Confidence: 0.8216776

 $00:50:48.130 \longrightarrow 00:50:50.306$  people don't use it if they don't have

NOTE Confidence: 0.8216776

 $00:50:50.306 \longrightarrow 00:50:52.280$  the human resources to deliver it.

NOTE Confidence: 0.8216776

00:50:52.280 --> 00:50:53.036 So right now,

NOTE Confidence: 0.8216776

 $00:50:53.036 \longrightarrow 00:50:54.548$  it's just it's designed to be

NOTE Confidence: 0.8216776

00:50:54.548 --> 00:50:56.192 an in person coaching program

NOTE Confidence: 0.8216776

 $00{:}50{:}56.192 \dashrightarrow 00{:}50{:}58.196$  because I think that that matters.

NOTE Confidence: 0.8216776

 $00:50:58.200 \longrightarrow 00:50:59.680$  I think that human connection

NOTE Confidence: 0.8216776

 $00:50:59.680 \longrightarrow 00:51:00.568$  is really necessary.

NOTE Confidence: 0.8829647

 $00{:}51{:}02.680 \dashrightarrow 00{:}51{:}03.960$  But we're learning that that

NOTE Confidence: 0.8829647

 $00{:}51{:}03.960 \dashrightarrow 00{:}51{:}05.710$  might be a huge huge barrier,

NOTE Confidence: 0.8829647

 $00:51:05.710 \longrightarrow 00:51:07.747$  and so the next study where we're

 $00:51:07.747 \longrightarrow 00:51:09.692$  designing right now is in fact trying

NOTE Confidence: 0.8829647

 $00:51:09.692 \longrightarrow 00:51:11.803$  to ask the question that you just asked

NOTE Confidence: 0.8829647

00:51:11.803 --> 00:51:13.955 how much digital can we get away with?

NOTE Confidence: 0.8829647

00:51:13.960 --> 00:51:15.904 How much can we get away with taking

NOTE Confidence: 0.8829647

 $00:51:15.904 \longrightarrow 00:51:17.528$  away the in person component?

NOTE Confidence: 0.8829647

 $00:51:17.530 \longrightarrow 00:51:18.630$  Will that compromise the

NOTE Confidence: 0.8829647

 $00:51:18.630 \longrightarrow 00:51:19.730$  efficacy of the program?

NOTE Confidence: 0.8829647

 $00:51:19.730 \longrightarrow 00:51:21.655$  I think the answer is probably yes,

NOTE Confidence: 0.8829647

00:51:21.660 --> 00:51:23.627 but it turns out funders and other

NOTE Confidence: 0.8829647

 $00:51:23.627 \longrightarrow 00:51:25.228$  organizations need us to prove that,

NOTE Confidence: 0.8829647

 $00{:}51{:}25.230 \to 00{:}51{:}28.006$  and so that's what we're working on now.

NOTE Confidence: 0.8829647

00:51:28.010 --> 00:51:29.636 And I'll just say, you know,

NOTE Confidence: 0.8829647

 $00:51:29.640 \longrightarrow 00:51:31.152$  imagine the number of little apps

NOTE Confidence: 0.8829647

 $00{:}51{:}31.152 \dashrightarrow 00{:}51{:}32.958$  that you have on your phone that

NOTE Confidence: 0.8829647

00:51:32.958 --> 00:51:34.687 are self help or mental health or

NOTE Confidence: 0.8829647

 $00:51:34.743 \longrightarrow 00:51:36.408$  whatever other programs you have.

 $00:51:36.410 \longrightarrow 00:51:38.849$  And most of us don't open them at all.

NOTE Confidence: 0.8829647

 $00{:}51{:}38.850 \longrightarrow 00{:}51{:}40.794$  And when we do we open them for a

NOTE Confidence: 0.8829647

 $00:51:40.794 \longrightarrow 00:51:42.704$  few weeks and then we stop and that

NOTE Confidence: 0.8829647

 $00:51:42.704 \longrightarrow 00:51:44.871$  to me is why prison works better

NOTE Confidence: 0.8829647

 $00:51:44.871 \longrightarrow 00:51:46.971$  because there is a human interaction

NOTE Confidence: 0.8829647

 $00{:}51{:}46.980 \dashrightarrow 00{:}51{:}48.415$  you're engaging with somebody who

NOTE Confidence: 0.8829647

00:51:48.415 --> 00:51:50.230 cares about you who listens to you,

NOTE Confidence: 0.8829647

 $00:51:50.230 \longrightarrow 00:51:50.857$  who coaches you.

NOTE Confidence: 0.8829647

00:51:50.857 --> 00:51:52.982 And so I worry a little bit about moving

NOTE Confidence: 0.8829647

 $00:51:52.982 \longrightarrow 00:51:54.806$  things purely to digital health without

NOTE Confidence: 0.8829647

 $00{:}51{:}54.806 \dashrightarrow 00{:}51{:}56.469$  that degree of human interaction,

NOTE Confidence: 0.8829647

 $00:51:56.470 \longrightarrow 00:51:58.090$  especially for teens and young adults.

NOTE Confidence: 0.8781899

 $00{:}51{:}59.370 \dashrightarrow 00{:}52{:}01.505$  Absolutely. How did you adapt

NOTE Confidence: 0.8781899

00:52:01.505 --> 00:52:03.640 during the during the pandemic?

NOTE Confidence: 0.8606684

 $00:52:05.170 \longrightarrow 00:52:07.506$  Wait, so we switched to the whole thing.

 $00:52:07.510 \longrightarrow 00:52:09.751$  We used to go as I said to the

NOTE Confidence: 0.8606684

 $00{:}52{:}09.751 \dashrightarrow 00{:}52{:}11.651$  patient's bed side and we would sit

NOTE Confidence: 0.8606684

 $00:52:11.651 \longrightarrow 00:52:13.929$  next to somebody and coach with them.

NOTE Confidence: 0.8606684

 $00:52:13.930 \longrightarrow 00:52:16.121$  And then we held the program for

NOTE Confidence: 0.8606684

 $00:52:16.121 \longrightarrow 00:52:18.437$  about six months as many in the world

NOTE Confidence: 0.8606684

 $00:52:18.437 \longrightarrow 00:52:20.961$  did when when we all kind of had to

NOTE Confidence: 0.8606684

 $00:52:20.961 \longrightarrow 00:52:22.990$  figure out how this new normal would

NOTE Confidence: 0.8606684

 $00{:}52{:}22.990 \dashrightarrow 00{:}52{:}25.390$  work and when we came back in about

NOTE Confidence: 0.8606684

 $00{:}52{:}25.390 \to 00{:}52{:}27.357$  maybe a little over a year ago.

NOTE Confidence: 0.8606684

00:52:27.360 --> 00:52:28.835 Last summer, we started delivering

NOTE Confidence: 0.8606684

 $00{:}52{:}28.835 \to 00{:}52{:}30.936$  the program purely via Tele Health and

NOTE Confidence: 0.8606684

 $00:52:30.936 \longrightarrow 00:52:32.652$  what was super fascinating is that

NOTE Confidence: 0.8606684

00:52:32.652 --> 00:52:34.369 especially for teens and young adults,

NOTE Confidence: 0.8606684

 $00:52:34.370 \longrightarrow 00:52:35.654$  maybe because they're more.

NOTE Confidence: 0.8606684

00:52:35.654 --> 00:52:37.580 Fluent and savvy and things like

NOTE Confidence: 0.8606684

 $00:52:37.637 \longrightarrow 00:52:39.779$  FaceTime and digital ways of connecting.

 $00:52:39.780 \longrightarrow 00:52:42.525$  Anyway, they seem to like it better this way.

NOTE Confidence: 0.8606684

 $00:52:42.530 \longrightarrow 00:52:44.834$  They seem to feel like this is almost

NOTE Confidence: 0.8606684

 $00:52:44.834 \longrightarrow 00:52:47.410$  a safer way for them to be vulnerable.

NOTE Confidence: 0.8606684

 $00:52:47.410 \longrightarrow 00:52:49.524$  They can sort of move back from

NOTE Confidence: 0.8606684

 $00:52:49.524 \longrightarrow 00:52:51.370$  the screen if they need to.

NOTE Confidence: 0.8606684

 $00:52:51.370 \longrightarrow 00:52:55.418$  They can engage in a way that is.

NOTE Confidence: 0.8606684

00:52:55.420 --> 00:52:55.696 Psychologically,

NOTE Confidence: 0.8606684

 $00:52:55.696 \longrightarrow 00:52:57.628$  more appropriate for them to my surprise.

NOTE Confidence: 0.8606684

 $00:52:57.630 \longrightarrow 00:52:59.380$  And so now I think moving forward

NOTE Confidence: 0.8606684

 $00:52:59.380 \longrightarrow 00:53:01.219$  we will only deliver the health.

NOTE Confidence: 0.8606684

 $00{:}53{:}01.220 \dashrightarrow 00{:}53{:}02.600$  The program via Tele health.

NOTE Confidence: 0.8606684

 $00:53:02.600 \longrightarrow 00:53:04.525$  Unless somebody asks us to do otherwise,

NOTE Confidence: 0.8606684

 $00{:}53{:}04.530 \dashrightarrow 00{:}53{:}06.180$  and we'll see how it goes.

NOTE Confidence: 0.83027625

00:53:10.260 --> 00:53:12.650 When you were starting out

NOTE Confidence: 0.83027625

00:53:12.650 --> 00:53:14.084 with developing Prism,

00:53:14.090 --> 00:53:16.960 did you start out restricting it

NOTE Confidence: 0.83027625

 $00{:}53{:}16.960 {\:\dashrightarrow\:} 00{:}53{:}19.335$  primarily to a dolescent young adult

NOTE Confidence: 0.83027625

 $00:53:19.335 \longrightarrow 00:53:21.280$  patients with advanced cancer?

NOTE Confidence: 0.83027625

 $00:53:21.280 \longrightarrow 00:53:24.628$  Or were would you include patients at

NOTE Confidence: 0.83027625

00:53:24.628 --> 00:53:27.496 any point in their character directory?

NOTE Confidence: 0.85549736

00:53:28.220 --> 00:53:30.901 Yeah, the first program we designed the

NOTE Confidence: 0.85549736

00:53:30.901 --> 00:53:33.490 pilot study the Phase two pilot City

NOTE Confidence: 0.85549736

 $00:53:33.490 \longrightarrow 00:53:35.968$  that I shared was for either people

NOTE Confidence: 0.85549736

 $00{:}53{:}35.968 {\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}}{\:\raisebox{--}{\text{--}}} 00{:}53{:}38.453$  with brand new cancer or people who

NOTE Confidence: 0.85549736

00:53:38.453 --> 00:53:40.985 had just record and the reason was

NOTE Confidence: 0.85549736

 $00:53:40.985 \longrightarrow 00:53:42.800$  we believe that resilience coaching

NOTE Confidence: 0.85549736

 $00{:}53{:}42.865 \dashrightarrow 00{:}53{:}45.007$  is necessary during times of stress.

NOTE Confidence: 0.85549736

00:53:45.010 --> 00:53:47.930 So if the construct is Ono right now,

NOTE Confidence: 0.85549736

 $00:53:47.930 \longrightarrow 00:53:50.485$  my life feels hard. I need help.

NOTE Confidence: 0.85549736

 $00:53:50.490 \longrightarrow 00:53:52.793$  We wanted to identify those periods of

NOTE Confidence: 0.85549736

 $00{:}53{:}52.793 \dashrightarrow 00{:}53{:}54.580$  a patient's cancer experience where

 $00:53:54.580 \longrightarrow 00:53:56.425$  they would be receiving chemotherapy

NOTE Confidence: 0.85549736

00:53:56.425 --> 00:53:58.898 and in the hospital and needing

NOTE Confidence: 0.85549736

00:53:58.898 --> 00:54:00.197 some additional support.

NOTE Confidence: 0.85549736

00:54:00.200 --> 00:54:01.940 And so in that first study

NOTE Confidence: 0.85549736

 $00:54:01.940 \longrightarrow 00:54:03.100$  of roughly 92 people,

NOTE Confidence: 0.85549736

 $00:54:03.100 \longrightarrow 00:54:05.428 \ 3/4$  of them were teens with brand new

NOTE Confidence: 0.85549736

 $00:54:05.428 \longrightarrow 00:54:07.736$  cancers and then about 1/4 of them work.

NOTE Confidence: 0.85549736

 $00:54:07.740 \longrightarrow 00:54:09.228$  Folks who had been well and

NOTE Confidence: 0.85549736

 $00:54:09.228 \longrightarrow 00:54:10.930$  then had had a recurrence.

NOTE Confidence: 0.85549736

 $00:54:10.930 \longrightarrow 00:54:13.186$  And when we tried to look at the

NOTE Confidence: 0.85549736

 $00:54:13.186 \longrightarrow 00:54:14.410$  differences between the groups,

NOTE Confidence: 0.85549736

 $00:54:14.410 \longrightarrow 00:54:15.830$  we couldn't find anything that

NOTE Confidence: 0.85549736

 $00{:}54{:}15.830 \dashrightarrow 00{:}54{:}17.600$  said prison work better or worse.

NOTE Confidence: 0.85549736

00:54:17.600 --> 00:54:19.824 If you were new to cancer or really

NOTE Confidence: 0.85549736

 $00:54:19.824 \longrightarrow 00:54:21.080$  experienced with your cancer,

 $00:54:21.080 \longrightarrow 00:54:22.865$  the thing that we did notice that

NOTE Confidence: 0.85549736

 $00{:}54{:}22.865 {\:{\mbox{--}}}{\:{\mbox{>}}}\ 00{:}54{:}24.386$  was different in the patients

NOTE Confidence: 0.85549736

 $00:54:24.386 \longrightarrow 00:54:25.430$  with advanced cancer.

NOTE Confidence: 0.85549736

 $00:54:25.430 \longrightarrow 00:54:26.885$  And then this was replicated

NOTE Confidence: 0.85549736

 $00:54:26.885 \longrightarrow 00:54:28.620$  amongst teens with CF is hey,

NOTE Confidence: 0.85549736

 $00:54:28.620 \longrightarrow 00:54:30.916$  Prism just taught me all this stuff about

NOTE Confidence: 0.85549736

 $00:54:30.916 \longrightarrow 00:54:33.710$  how to identify what matters to me and why.

NOTE Confidence: 0.85549736

 $00:54:33.710 \longrightarrow 00:54:36.150$  My goals are and now I need help

NOTE Confidence: 0.85549736

 $00{:}54{:}36.150 \dashrightarrow 00{:}54{:}38.319$  talking to my family about this.

NOTE Confidence: 0.85549736

 $00:54:38.320 \longrightarrow 00:54:40.105$  And so as I sort of quickly

NOTE Confidence: 0.85549736

 $00:54:40.105 \longrightarrow 00:54:41.820$  described one of our larger grants

NOTE Confidence: 0.85549736

00:54:41.820 --> 00:54:43.892 right now is building on that for

NOTE Confidence: 0.85549736

 $00:54:43.950 \longrightarrow 00:54:45.806$  patients specifically with advanced

NOTE Confidence: 0.85549736

 $00:54:45.806 \longrightarrow 00:54:47.198$  an incurable cancer.

NOTE Confidence: 0.85549736

00:54:47.200 --> 00:54:47.798 I'm saying,

NOTE Confidence: 0.85549736

 $00:54:47.798 \longrightarrow 00:54:50.190$  can we teach these four skills and then

 $00:54:50.251 \longrightarrow 00:54:52.673$  build on that to integrate advanced care

NOTE Confidence: 0.85549736

 $00{:}54{:}52.673 \to 00{:}54{:}54.768$  planning for teens and young adults?

NOTE Confidence: 0.85549736

00:54:54.770 --> 00:54:56.410 And that's important because maybe

NOTE Confidence: 0.85549736

 $00:54:56.410 \longrightarrow 00:54:58.528$  20% of teens and young adults in

NOTE Confidence: 0.85549736

 $00{:}54{:}58.528 \dashrightarrow 00{:}55{:}00.517$  the United States actually fill out

NOTE Confidence: 0.85549736

 $00:55:00.517 \longrightarrow 00:55:01.997$  advance care planning documents.

NOTE Confidence: 0.85549736

 $00:55:02.000 \longrightarrow 00:55:04.499$  Fewer than that are involved in care

NOTE Confidence: 0.85549736

 $00:55:04.499 \longrightarrow 00:55:06.253$  decisions about their ongoing medical

NOTE Confidence: 0.85549736

 $00{:}55{:}06.253 \dashrightarrow 00{:}55{:}08.717$  care and end of life plans and so.

NOTE Confidence: 0.85549736

 $00:55:08.720 \dashrightarrow 00:55:10.880$  The idea was may be PRISM can be a

NOTE Confidence: 0.85549736

 $00:55:10.880 \longrightarrow 00:55:13.357$  safer on tray into some of those

NOTE Confidence: 0.85549736

 $00:55:13.357 \longrightarrow 00:55:15.624$  really hard conversations that are so

NOTE Confidence: 0.85549736

 $00:55:15.624 \longrightarrow 00:55:18.256$  important at the end of the patient's life.

NOTE Confidence: 0.85549736

 $00:55:18.260 \longrightarrow 00:55:18.895$  Absolutely OK.

NOTE Confidence: 0.85549736

 $00:55:18.895 \longrightarrow 00:55:21.418$  We have a couple of hands race so

 $00:55:21.420 \longrightarrow 00:55:23.088$  I'm going to let Jeffrey Towns

NOTE Confidence: 0.81486106

 $00:55:23.088 \longrightarrow 00:55:25.209$  and go ahead and unmute yourself.

NOTE Confidence: 0.7398858

 $00:55:32.280 \longrightarrow 00:55:33.480$  Hopefully he can leave.

NOTE Confidence: 0.7841317

00:55:42.940 --> 00:55:45.365 Alright, well, while we're waiting

NOTE Confidence: 0.7841317

 $00:55:45.365 \longrightarrow 00:55:47.305$  for Doctor Townsend Amanda

NOTE Confidence: 0.7841317

00:55:47.305 --> 00:55:50.220 Gorbaty near you able to unmute.

NOTE Confidence: 0.7637731

00:55:59.840 --> 00:56:01.880 Renee, I may need your help.

NOTE Confidence: 0.79661006

 $00:56:11.980 \longrightarrow 00:56:14.255$  Yeah, I just mark this a webinar

NOTE Confidence: 0.79661006

 $00:56:14.255 \longrightarrow 00:56:16.218$  so the attendees can send in

NOTE Confidence: 0.79661006

00:56:16.220 --> 00:56:19.770 something via the chat. Thanks, mark.

NOTE Confidence: 0.8706555

00:56:23.710 --> 00:56:25.348 Alright, so so Amanda and Jeffrey.

NOTE Confidence: 0.8706555

00:56:25.350 --> 00:56:26.994 If you want to put your

NOTE Confidence: 0.8706555

 $00:56:26.994 \longrightarrow 00:56:28.090$  questions into the chat,

NOTE Confidence: 0.8706555

 $00{:}56{:}28.090 \dashrightarrow 00{:}56{:}30.556$  will be sure to try to get to them.

NOTE Confidence: 0.83050543

 $00:56:46.920 \longrightarrow 00:56:47.624$  Overweighting Abby.

NOTE Confidence: 0.83050543

 $00{:}56{:}47.624 \dashrightarrow 00{:}56{:}50.088$  I wondered if you might be able

 $00:56:50.088 \longrightarrow 00:56:52.400$  to share how you thought about

NOTE Confidence: 0.83050543

 $00{:}56{:}52.400 \dashrightarrow 00{:}56{:}54.290$  measuring some of those longer

NOTE Confidence: 0.83050543

00:56:54.362 --> 00:56:56.189 term psychological outcomes,

NOTE Confidence: 0.83050543

 $00:56:56.190 \longrightarrow 00:56:59.263$  or in terms of outcomes like.

NOTE Confidence: 0.83050543

 $00:56:59.263 \dashrightarrow 00:57:03.560$  Job attainment or long term mental health.

NOTE Confidence: 0.8551477

 $00{:}57{:}04.160 \dashrightarrow 00{:}57{:}06.182$  Yeah, oh, such an apropos question

NOTE Confidence: 0.8551477

 $00:57:06.182 \longrightarrow 00:57:08.199$  we're looking at that right now.

NOTE Confidence: 0.8551477

 $00:57:08.200 \longrightarrow 00:57:10.328$  So of those 92 patients that we

NOTE Confidence: 0.8551477

 $00:57:10.328 \longrightarrow 00:57:12.590$  had in that first pilot trial.

NOTE Confidence: 0.8551477

 $00:57:12.590 \longrightarrow 00:57:15.422$  So now we're talking about a small study

NOTE Confidence: 0.8551477

 $00:57:15.422 \longrightarrow 00:57:18.238$  because the other big studies are ongoing.

NOTE Confidence: 0.8551477

 $00:57:18.240 \longrightarrow 00:57:22.060$  But of those 92 patients?

NOTE Confidence: 0.8551477

 $00.57:22.060 \longrightarrow 00.57:24.160$  A little less than a third

NOTE Confidence: 0.8551477

 $00:57:24.160 \longrightarrow 00:57:25.830$  30% have died since then.

NOTE Confidence: 0.8551477

 $00:57:25.830 \longrightarrow 00:57:28.709$  In the two years that followed that project,

 $00:57:28.710 \longrightarrow 00:57:31.426$  and that is across both advanced cancer

NOTE Confidence: 0.8551477

 $00{:}57{:}31.426 \dashrightarrow 00{:}57{:}34.537$  and new cancer patients in equal measure.

NOTE Confidence: 0.8551477

 $00:57:34.540 \longrightarrow 00:57:36.745$  So we're down to a little over

NOTE Confidence: 0.8551477

 $00:57:36.745 \longrightarrow 00:57:39.228$  50 folks who we can still follow,

NOTE Confidence: 0.8551477

 $00:57:39.230 \longrightarrow 00:57:41.614$  and it's harder to gauge long term outcomes

NOTE Confidence: 0.8551477

 $00{:}57{:}41.614 \dashrightarrow 00{:}57{:}44.258$  in a smaller and smaller sample size.

NOTE Confidence: 0.8551477

00:57:44.260 --> 00:57:45.930 That said, what we're noticing,

NOTE Confidence: 0.8551477

00:57:45.930 --> 00:57:48.275 which is really interesting to me is,

NOTE Confidence: 0.8551477

 $00{:}57{:}48.280 \dashrightarrow 00{:}57{:}50.290$  and this is like an ongoing

NOTE Confidence: 0.8551477

 $00:57:50.290 \longrightarrow 00:57:51.630$  work in progress data,

NOTE Confidence: 0.8551477

 $00{:}57{:}51.630 \dashrightarrow 00{:}57{:}53.586$  so for give me 'cause it might

NOTE Confidence: 0.8551477

 $00:57:53.586 \longrightarrow 00:57:55.649$  change when we finally publish it.

NOTE Confidence: 0.8551477

 $00:57:55.650 \longrightarrow 00:57:58.338$  But the initial analysis that we're

NOTE Confidence: 0.8551477

 $00{:}57{:}58.338 \dashrightarrow 00{:}58{:}00.940$  looking at right now suggests.

NOTE Confidence: 0.8551477

 $00:58:00.940 \longrightarrow 00:58:03.328$  Two really interesting things.

NOTE Confidence: 0.8551477

00:58:03.330 --> 00:58:03.677 First,

 $00{:}58{:}03.677 \dashrightarrow 00{:}58{:}05.759$  people who responded to PRISM in

NOTE Confidence: 0.8551477

 $00:58:05.759 \longrightarrow 00:58:07.488$  that beginning six months phase

NOTE Confidence: 0.8551477

 $00:58:07.488 \longrightarrow 00:58:09.672$  have a long term protection of it.

NOTE Confidence: 0.8551477

 $00:58:09.680 \longrightarrow 00:58:12.112$  So if you if you were in the

NOTE Confidence: 0.8551477

 $00:58:12.112 \longrightarrow 00:58:13.680$  group who got prison.

NOTE Confidence: 0.8078167

00:58:16.430 --> 00:58:18.090 Khalaj Ikle benefit seems

NOTE Confidence: 0.8078167

 $00.58:18.090 \longrightarrow 00.58:20.165$  to indoor two years later,

NOTE Confidence: 0.8078167

 $00:58:20.170 \longrightarrow 00:58:22.660$  so that sense of new resilience.

NOTE Confidence: 0.8078167

 $00:58:22.660 \longrightarrow 00:58:25.691$  Hope for the future and ability to

NOTE Confidence: 0.8078167

 $00:58:25.691 \longrightarrow 00:58:28.858$  find meaning and benefit those indoor.

NOTE Confidence: 0.8078167

 $00:58:28.860 \longrightarrow 00:58:30.116$  What is more interesting,

NOTE Confidence: 0.8078167

 $00{:}58{:}30.116 \dashrightarrow 00{:}58{:}32.615$  in a different way is that while

NOTE Confidence: 0.8078167

 $00{:}58{:}32.615 \dashrightarrow 00{:}58{:}34.250$  distress immediately improved,

NOTE Confidence: 0.8078167

 $00:58:34.250 \longrightarrow 00:58:36.180$  and as I showed you,

NOTE Confidence: 0.8078167

00:58:36.180 --> 00:58:38.100 depression risk went way down.

 $00:58:38.100 \longrightarrow 00:58:39.680$  That risk of endurable,

NOTE Confidence: 0.8078167

 $00{:}58{:}39.680 {\:{\circ}{\circ}{\circ}}>00{:}58{:}40.865$  non negative psychological

NOTE Confidence: 0.8078167

00:58:40.865 --> 00:58:42.720 outcome doesn't seem to persist,

NOTE Confidence: 0.8078167

 $00:58:42.720 \longrightarrow 00:58:44.992$  and So what I mean by that is

NOTE Confidence: 0.8078167

00:58:44.992 --> 00:58:47.073 people were no longer distress

NOTE Confidence: 0.8078167

 $00{:}58{:}47.073 \dashrightarrow 00{:}58{:}48.989$  during their immediate cancer

NOTE Confidence: 0.8078167

00:58:48.989 --> 00:58:51.190 experience when they got PRISM,

NOTE Confidence: 0.8078167

00:58:51.190 --> 00:58:53.015 but overtime there's a regression

NOTE Confidence: 0.8078167

 $00:58:53.015 \longrightarrow 00:58:55.352$  to the mean between usual Karen

NOTE Confidence: 0.8078167

 $00:58:55.352 \longrightarrow 00:58:57.116$  Prism participants with respect

NOTE Confidence: 0.8078167

 $00:58:57.116 \longrightarrow 00:58:58.880$  to their overall distress.

NOTE Confidence: 0.8078167

 $00:58:58.880 \longrightarrow 00:59:00.610$  And the combination of those

NOTE Confidence: 0.8078167

 $00:59:00.610 \longrightarrow 00:59:02.340$  things tells me two things.

NOTE Confidence: 0.8078167

 $00:59:02.340 \longrightarrow 00:59:03.024$  Number one,

NOTE Confidence: 0.8078167

 $00:59:03.024 \longrightarrow 00:59:05.076$  we do want to alleviate negative

NOTE Confidence: 0.8078167

00:59:05.076 --> 00:59:06.490 pathology in the moment,

 $00:59:06.490 \longrightarrow 00:59:08.566$  so we do want to alleviate

NOTE Confidence: 0.8078167

 $00.59:08.566 \longrightarrow 00.59:09.950$  distress in real time.

NOTE Confidence: 0.8078167

 $00:59:09.950 \longrightarrow 00:59:11.390$  But the long term benefit

NOTE Confidence: 0.8078167

 $00{:}59{:}11.390 \dashrightarrow 00{:}59{:}13.284$  of PRISM might be that that

NOTE Confidence: 0.8078167

 $00:59:13.284 \longrightarrow 00:59:15.234$  positive psychological gain is an

NOTE Confidence: 0.8078167

 $00:59:15.234 \longrightarrow 00:59:17.220$  inoculation for later well being.

NOTE Confidence: 0.8078167

00:59:17.220 --> 00:59:19.924 And what I mean by that is you

NOTE Confidence: 0.8078167

 $00:59:19.924 \longrightarrow 00:59:21.718$  want somebody's hope for the

NOTE Confidence: 0.8078167

 $00:59:21.718 \longrightarrow 00:59:24.140$  future to be the thing that lasts.

NOTE Confidence: 0.8078167

 $00:59:24.140 \longrightarrow 00:59:26.359$  I care less that they are not

NOTE Confidence: 0.8078167

00:59:26.359 --> 00:59:28.499 distressed overtime as much as that

NOTE Confidence: 0.8078167

 $00:59:28.499 \longrightarrow 00:59:30.369$  they maintain that positive outlook,

NOTE Confidence: 0.8078167

 $00:59:30.370 \longrightarrow 00:59:32.300$  because I believe that when

NOTE Confidence: 0.8078167

 $00:59:32.300 \longrightarrow 00:59:33.844$  the next stressor comes.

NOTE Confidence: 0.8078167

 $00:59:33.850 \longrightarrow 00:59:35.032$  That positive psychological

00:59:35.032 --> 00:59:37.396 benefit that they have gained those

NOTE Confidence: 0.8078167

 $00:59:37.396 \longrightarrow 00:59:39.066$  resilience resources that they have

NOTE Confidence: 0.8078167

00:59:39.066 --> 00:59:40.890 learned will help them deal with

NOTE Confidence: 0.8078167

 $00:59:40.943 \longrightarrow 00:59:42.648$  whatever is the future stressor,

NOTE Confidence: 0.8078167

 $00:59:42.650 \longrightarrow 00:59:45.278$  and so this is the long way of saying

NOTE Confidence: 0.8078167

00:59:45.278 --> 00:59:47.937 that I think what prison does is it

NOTE Confidence: 0.8078167

00:59:47.937 --> 00:59:50.389 boosts long term positive psychology,

NOTE Confidence: 0.8078167

00:59:50.390 --> 00:59:52.150 but the protection from negative

NOTE Confidence: 0.8078167

 $00{:}59{:}52.150 \dashrightarrow 00{:}59{:}54.347$  pathology is more in real time

NOTE Confidence: 0.8078167

00:59:54.347 --> 00:59:56.603 and we probably need measures to

NOTE Confidence: 0.8078167

 $00{:}59{:}56.603 \dashrightarrow 00{:}59{:}58.424$ address people's support to Puerto

NOTE Confidence: 0.8078167

 $00{:}59{:}58.424 \dashrightarrow 01{:}00{:}00.314$  Kearneys right in times of stress

NOTE Confidence: 0.8078167

 $01:00:00.314 \longrightarrow 01:00:02.358$  and then help them figure out

NOTE Confidence: 0.8078167

 $01:00:02.358 \longrightarrow 01:00:04.470$  their way as they move forward.

NOTE Confidence: 0.8328513

 $01:00:05.860 \longrightarrow 01:00:08.485$  Absolutely. So we have one last question.

NOTE Confidence: 0.8328513

 $01:00:08.490 \longrightarrow 01:00:10.975$  I received this message by text because

 $01{:}00{:}10.975 \dashrightarrow 01{:}00{:}13.672$  it looks like people aren't able to

NOTE Confidence: 0.8328513

 $01:00:13.672 \longrightarrow 01:00:16.006$  actually put messages into the chat,

NOTE Confidence: 0.8328513

01:00:16.010 --> 01:00:18.481 so I apologize so this this question

NOTE Confidence: 0.8328513

 $01:00:18.481 \longrightarrow 01:00:20.520$  is from Amanda Garber Teeny.

NOTE Confidence: 0.8328513

 $01:00:20.520 \longrightarrow 01:00:22.400$  She is a social worker

NOTE Confidence: 0.8328513

 $01:00:22.400 \longrightarrow 01:00:23.904$  in in pediatric oncology.

NOTE Confidence: 0.8328513

 $01:00:23.910 \longrightarrow 01:00:26.454$  She said she's traded a few emails with

NOTE Confidence: 0.8328513

 $01:00:26.454 \longrightarrow 01:00:29.167$  you so she's focused on adolescents,

NOTE Confidence: 0.8328513

 $01:00:29.170 \longrightarrow 01:00:32.082$  young adults and currently uses many prism

NOTE Confidence: 0.8328513

 $01:00:32.082 \longrightarrow 01:00:34.767$  techniques and models with her patients at.

NOTE Confidence: 0.8328513

01:00:34.770 --> 01:00:36.914 At Yale, so she was wondering if

NOTE Confidence: 0.8328513

 $01:00:36.914 \longrightarrow 01:00:38.832$  it would be possible to to have

NOTE Confidence: 0.8328513

 $01:00:38.832 \longrightarrow 01:00:41.179$  access to the app or other PRISM

NOTE Confidence: 0.8328513

01:00:41.179 --> 01:00:42.563 resources for her patients.

NOTE Confidence: 0.87691396

 $01:00:43.280 \longrightarrow 01:00:44.810$  Yes, so great question, Amanda.

 $01:00:44.810 \longrightarrow 01:00:47.738$  And thank you for asking it.

NOTE Confidence: 0.87691396

 $01:00:47.740 \longrightarrow 01:00:50.377$  The answer is yes and we as I said,

NOTE Confidence: 0.87691396

 $01:00:50.380 \longrightarrow 01:00:52.277$  we really do want to share this

NOTE Confidence: 0.87691396

 $01:00:52.277 \longrightarrow 01:00:54.392$  and we have ways to make be

NOTE Confidence: 0.87691396

 $01:00:54.392 \longrightarrow 01:00:55.932$  able to sustain the program.

NOTE Confidence: 0.87691396

 $01:00:55.940 \longrightarrow 01:00:57.385$  So we unfortunately right now

NOTE Confidence: 0.87691396

 $01:00:57.385 \longrightarrow 01:00:59.170$  cannot give it out for free.

NOTE Confidence: 0.87691396

 $01:00:59.170 \longrightarrow 01:01:01.288$  But please email me and I'm

NOTE Confidence: 0.87691396

 $01{:}01{:}01{:}01{:}03{:}566$  happy to chat with you about

NOTE Confidence: 0.87691396

 $01:01:03.566 \longrightarrow 01:01:05.924$  how we can provide the program.

NOTE Confidence: 0.87691396

01:01:05.930 --> 01:01:07.466 Cost effective way is we can

NOTE Confidence: 0.87691396

 $01:01:07.466 \longrightarrow 01:01:09.403$  until we can figure out how to

NOTE Confidence: 0.87691396

 $01:01:09.403 \longrightarrow 01:01:10.833$  publicly just make it available.

NOTE Confidence: 0.87525314

 $01:01:12.770 \longrightarrow 01:01:14.810$  Alright, well thank you so much

NOTE Confidence: 0.87525314

01:01:14.810 --> 01:01:16.859 Doctor Rosenberg for being here with

NOTE Confidence: 0.87525314

 $01:01:16.859 \longrightarrow 01:01:18.749$  us and for sharing your insights.

 $01:01:18.750 \longrightarrow 01:01:20.425$  And thanks to everyone who

NOTE Confidence: 0.87525314

01:01:20.425 --> 01:01:21.765 joined the webinar today.