WEBVTT

NOTE duration: "00:02:11.4770000"

NOTE language:en-us

NOTE Confidence: 0.83746415

00:00:00.000 --> 00:00:02.723 I'm Henry Shaw. I'm an associate professor

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00:00:02.723 --> 00:00:05.092 in the division of Plastic Surgery

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 $00:00:05.092 \longrightarrow 00:00:07.724$ and also the founding director of the

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 $00:00:07.794 \dashrightarrow 00:00:10.278$ Yale Return of Wound Healing Program,

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 $00{:}00{:}10.280 \dashrightarrow 00{:}00{:}12.464$ and we treat patients with difficult

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 $00:00:12.464 \longrightarrow 00:00:14.648$ wounds for any reason, anywhere in

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 $00{:}00{:}14.648 \dashrightarrow 00{:}00{:}17.560$ the body and in any age of patient.

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00:00:17.560 --> 00:00:20.108 And so for with the SMILE program,

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 $00{:}00{:}20.110 \longrightarrow 00{:}00{:}22.539$ we often see patients who have wounds

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 $00:00:22.539 \longrightarrow 00:00:25.446$ because of their cancer or because of the

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 $00:00:25.446 \longrightarrow 00:00:27.760$ treatment they needed for their cancer.

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00:00:27.760 --> 00:00:29.580 I like talking to people.

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 $00:00:29.580 \longrightarrow 00:00:31.510$ I like meeting lots of.

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00:00:31.510 --> 00:00:33.154 Different types of people,

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 $00:00:33.154 \longrightarrow 00:00:35.209$ and that's something that I

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 $00{:}00{:}35.209 \dashrightarrow 00{:}00{:}37.147$ definitely get in my current work,

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 $00:00:37.150 \longrightarrow 00:00:40.158$ and I like to be a problem solver.

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 $00:00:40.160 \longrightarrow 00:00:41.864$ That is something that even though

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 $00{:}00{:}41.864 \dashrightarrow 00{:}00{:}44.556$ it can be very challenging and the

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 $00:00:44.556 \longrightarrow 00:00:46.544$ solutions aren't always straightforward,

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 $00:00:46.550 \longrightarrow 00:00:48.632$ I felt that that combination of

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 $00:00:48.632 \longrightarrow 00:00:50.900$ science and talking with people with

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 $00:00:50.900 \longrightarrow 00:00:52.935$ something that was very appealing.

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 $00{:}00{:}52.940 \dashrightarrow 00{:}00{:}55.488$ One of the things that I've noticed

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 $00:00:55.488 \longrightarrow 00:00:57.835$ with trying to get challenging wounds

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 $00:00:57.835 \longrightarrow 00:01:00.586$ to heal is that people who live

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 $00{:}01{:}00.664 \dashrightarrow 00{:}01{:}03.359$ alone or have no real social support.

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 $00:01:03.360 \longrightarrow 00:01:05.747$ Can have a real hard time getting

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 $00:01:05.747 \longrightarrow 00:01:07.240$ a wound to heal,

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 $00:01:07.240 \longrightarrow 00:01:09.616$ so I definitely encourage patients to

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 $00{:}01{:}09.616 \dashrightarrow 00{:}01{:}11.812$ bring family members or someone who

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00:01:11.812 --> 00:01:14.438 can act as a coach or guide to help

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 $00:01:14.438 \longrightarrow 00:01:16.318$ reinforce the recommendations that I

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00:01:16.318 --> 00:01:20.090 make to help get their wounds to heal.

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 $00:01:20.090 \longrightarrow 00:01:21.785$ We have a.

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 $00{:}01{:}21.790 --> 00{:}01{:}23.746$ Team of Moon nurses, when clinicians,

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 $00:01:23.750 \longrightarrow 00:01:25.394$ both on the outpatient side as

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 $00{:}01{:}25.394 \dashrightarrow 00{:}01{:}27.660$ well as in the inpatient program,

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 $00:01:27.660 \longrightarrow 00:01:29.682$ so when a patient gets admitted

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 $00{:}01{:}29.682 \dashrightarrow 00{:}01{:}31.699$ to Smile Hospital and there is

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 $00:01:31.699 \longrightarrow 00:01:33.199$ a concern about a wound,

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 $00:01:33.200 \longrightarrow 00:01:36.125$ our team will be console Tidd and we will.

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 $00:01:36.130 \longrightarrow 00:01:38.356$ The patient will be seen by our

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 $00:01:38.356 \longrightarrow 00:01:39.941$ impatient when clinicians and will

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 $00:01:39.941 \longrightarrow 00:01:41.651$ make sure that they are connected

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 $00:01:41.651 \longrightarrow 00:01:43.729$ with our outpatient wound clinic and

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 $00:01:43.729 \longrightarrow 00:01:45.907$ often times the same provider who sees

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 $00:01:45.910 \longrightarrow 00:01:47.912$ him on the inpatient will follow up

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 $00:01:47.912 \longrightarrow 00:01:50.308$ with them in the outpatient setting and

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 $00:01:50.308 \longrightarrow 00:01:52.522$ we found that many patients really.

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 $00:01:52.530 \longrightarrow 00:01:54.270$ Appreciate that and have that continuity.

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 $00:01:54.270 \longrightarrow 00:01:56.709$ I always do my best to try to help

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00:01:56.709 --> 00:01:58.619 patients get their wounds to heal.

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00:01:58.620 --> 00:02:00.650 I can't promise that it'll heal overnight,

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 $00:02:00.650 \dashrightarrow 00:02:02.743$ but I will work with the patient

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 $00:02:02.743 \longrightarrow 00:02:04.805$ and stick with them as long as

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 $00:02:04.805 \longrightarrow 00:02:06.449$ they want to stick with me.